

Roundtable Discussion
Regulators in the Spotlight
Monday, October 22, 2018 – 2:00pm – 3:00pm

- Evidence-based practice
 - Lynette Cusack
 - A member of another profession wrote to the Minister of Health to raise concerns about an education course promoted to nurses on reflexology that mentions that the course can be counted for continuing professional development points. The Minister forwards the letter to the Board and asks for a response to assure that nurses only undertake CPD that uses evidence based practice.
 - What would be your response?

- Technology and cyber security
 - Cynthia Johansen
 - A staff member receives an email from your Council Chair that includes an attachment. It appears to be authentic. Once opened, the attachment launches a program that infiltrates your system, resulting in the compromise of your registrant database. The outcome is that nurses' information, including their user name, password and email address, used for your online registrant portal (that allows nurses to renew their license and update their personal information), is being sold online and used to blackmail nurses into paying a fee to a criminal syndicate.
 - What do you do?

- Sexual abuses
 - Carolyn Reed
 - You have commenced an investigation into an allegation of sexual misconduct against a practitioner. The complainant feels the investigation is taking too long and goes to the media, complains about the complaints process and 'outs' the nurse. As a result, you receive complaints of a similar nature from seven other patients.
 - How do you handle this situation?

- History of a registrant
 - Anne Coghlan
 - A public advocacy group has started a campaign for increased transparency of the information regulators hold about individual registrants/licensees. They insist that the public should know about all complaints and all information reported to the regulator, including employment history throughout a nurse's career and all actions taken by the regulator. This information should be permanently available online.
 - How will you respond as the regulator to a request for comment from a prominent journalist?

- Facebook
 - David Benton
 - A technology expert has had a bad experience with a family member and has as a result conducted a systematic examination of the FACEBOOK postings of Nurses in your jurisdiction. The media have taken an interest in this and done a front page expose on a number of nurses that through the analysis of their postings would suggest that they are disrespectful of patients and in some cases may be delivering sub-standard care.
 - The Regulatory board is being asked for comment and government is asking what you are going to do about these cases?
 - What challenges does this scenario raise?

- One regulator
 - Christine Penney
 - Your government has noticed a trend occurring in health professions regulation - they cite changes in Australia (one organization that regulates all professions with the support of professional councils) and the UK (several professions are regulated under one organization and there is an oversight body called the Professional Standards Authority that assesses the performance of regulators and reports directly to parliament). As a result of these trends, your government is considering a change to the regulatory scheme in your jurisdiction.
 - What opportunities or challenges can you see ahead for your organization?
 - What unintended consequences (positive and negative) might result from a change?