



# DISCIPLINE CASE MANAGEMENT CONFERENCE

Strategies to Enhance  
Investigation, Monitoring  
and Enforcement

May 23–25, 2022 • Milwaukee

## Objectives:

- Understand trauma's effects on behavior to improve interview techniques.
- Reckon with the history of addiction, our successes and our failures, to light the way forward.
- Recall how machine-learning tools could be applied to the early stage of complaints handling.
- Understand how to embed diversity, equity and inclusion into investigation and prosecution.
- Identify lessons learned from investigation and monitoring during the COVID-19 pandemic.
- Explain the safe harbor in nursing practice.
- Apply Nurse Licensure Compact rules and policies to coordinate efforts and protect the public.
- Differentiate drug testing profiles and interpretation to enhance the monitoring of abstinence.

## Audience:

Member investigative staff, state attorneys, U.S. members, exam user members and associate members.

## Agenda\*

### Monday, May 23

1:00 – 1:15 pm

#### Welcome

**Kathleen Russell, JD, MN, RN**

Associate Director, Nursing Regulation, NCSBN

1:15 – 2:15 pm

#### Keynote: The Benefit of Doubt—The Art of Pausing When Faced With Rising Caseloads

**Brian E. Francis, MBA**

Fmr. Executive Director, Texas Department of Licensing  
and Regulation

2:15 – 3:00 pm

#### Concurrent Breakout Sessions

**1A: Investigation and Discipline of Multistate  
Licensees: Applying the Compact Rules and Policies  
to Coordinate Efforts and Protect the Public**

**Alice Henley, JD, LLM**

General Counsel, Alabama Board of Nursing

**1B: APRN Practice: Staying in the Lines**

**Melanie Mabrey, DNP, ACNP-BC, BC-ADM, FAANP**

APRN Consultant, North Carolina Board of Nursing

**Kathy Hoebelheinrich, MSN, APRN-NP, ANP-BC**

Nursing Practice Consultant, Nebraska Department of Health  
and Human Services

3:00 – 3:15 pm

#### Break

## Agenda\*, continued

3:15 – 4:30 pm

### **Huddles: Challenges and Solutions during the COVID-19 Pandemic**

**Michelle Buck, MS, APRN, CNS**

APRN Senior Policy Advisor, NCSBN

**Dusty Johnston, JD**

Chief Counsel, Texas Board of Nursing

**Lori Scheidt, MBS-HCM**

Executive Director, Missouri State Board of Nursing;  
Area II Director, NCSBN Board of Directors

**Catherine Woodard**

Director, Discipline and WHPS, Nursing Care Quality Assurance  
Commission, Washington State Department of Health

5:00 – 6:30 pm

### **Welcome Reception**

Offsite

**Discovery World: Reiman Aquarium**

500 N Harbor Dr., Milwaukee, WI 53202

The reception is for attendees only.

*Transportation to and from the reception will be provided.*

## **Tuesday, May 24**

9:00 – 10:30 am

### **Keynote: The Urge**

**Carl Erik Fisher, MD**

Assistant Professor of Clinical Psychiatry, Columbia University

10:30 – 11:00 am

### **Break and Book Signing**

11:00 am – 12:00 pm

### **Concurrent Breakout Sessions**

#### **2A: Investigating a Nurse With Suspected Substance Use Disorder: Guidance for Nurse Leaders and Hospital Administration**

**Meredith Parris, JD**

Senior Staff Attorney, North Carolina Board of Nursing

**Brandi Griswold, CI**

Investigator, North Carolina Board of Nursing

#### **2B: Decision-Makers' Fact-Finding and Lessons for Agency Counsel: The Use of Skepticism to Combat Bias**

**Michael Head, JD**

Ret. State Administrative Health Officer, Kentucky Office of the  
Attorney General, Division of Administrative Hearings

12:00 – 1:00 pm

### **Lunch**

1:00 – 2:00 pm

### **Concurrent Breakout Sessions**

#### **3A: Challenges to Substance Use Disorder Monitoring during the Pandemic: What did we do differently and what should we continue to do differently?**

Moderator:

**Kathleen Russell**

Panel:

**Myrtle Greene, PhD, LMHC, CAP, ICADC**

Chief Operations Officer, Intervention Project for Nurses, Florida

**Tracy Traut, MS, LCAC**

Program Director, Indiana Professionals Recovery Program &  
West Virginia Restore Program

**Andrea Vasquez, MSN, RN, FNP-C**

Associate Director, Licensing, ATD/Monitoring and Hearings,  
Arizona State Board of Nursing

#### **3B: Collateral Consequence Reform**

**Nate Brown, JD**

Policy Advisor, Colorado Department of Regulatory Agencies,  
Division of Professions and Occupations

2:00 – 3:00 pm

### **Concurrent Breakout Sessions**

#### **4A: Professional Health Monitoring Testing Programs: How to make your Program Successful**

Moderator:

**Kathleen Russell**

Panel:

**James Ferguson, DO, D-FASAM, MRO**

Medical Director, RMS, FSSolutions

**Joe Jones, PhD, NRCC-TC**

Chief Operating Officer, United States Drug Testing  
Laboratories, Inc.

**David Cummins, MD, FASAM**

Medical Director, Indiana Professionals Recovery Program

#### **4B: Safe Harbor for Unsafe Nursing Assignments**

**Dusty Johnston**

3:00 – 3:15 pm

### **Break**

3:15 – 4:15 pm

## Agenda\*, continued

### Concurrent Breakout Sessions

#### 5A: Use of Artificial Intelligence in Regulatory Decision Making

**Anna Van der Gaag, PhD, MSc, DipSCT, CBE**

Visiting Professor, Ethics and Regulation

Royal Holloway, University of London University of Surrey,  
Guildford, Surrey

#### 5B: Through the Lens of the Appellate Courts

**Emma Mamaluy, JD**

Chief Counsel, Arizona State Board of Nursing

**Kevin Hall, JD**

General Counsel, Missouri State Board of Nursing

### Wednesday, May 25

9:00 – 9:15 am

#### Introduction

**Kathleen Russell**

9:15 – 10:15 am

#### Trauma Informed Interview Process - Part 1

**Mike Schentrup**

Ret. Captain, Gainesville Police Department;

Owner & Lead Trainer, Advanced Police Concepts, LLC

10:15 – 10:30 am

#### Break

10:30 – 11:45 am

#### Trauma Informed Interview Process - Part 2

**Mike Schentrup**

## Registration Information

Registration must be submitted [online](#) by **May 6, 2022**.

The in-person registration fee for the conference is \$250 per board representative. The conference is for NCSBN members only. (NCSBN members are staff or board members who serve on state boards of nursing).

Registration includes all sessions, reception, continental breakfasts, lunches and refreshment breaks.

The capacity for the conference is 140 attendees and is on a first-come, first-served basis. Online in-person registration will stop once capacity is reached; a wait list will then be started.

Registration may be paid by credit card or check. Payment is due by May 6, 2022. Make your check payable to NCSBN and write **2022 DCM Conference** on it.

If you do not receive correspondence from the NCSBN Meetings department within one week of submitting your registration, please contact 312.525.3639 or [email](#).

### Cancellations

Registration cancellations must be received by **May 6, 2022**. No refunds will be provided after this date. Attendees must contact NCSBN Meetings at 312.525.3639 or [email](#) to cancel.

Attendees are responsible for cancelling all flight and hotel arrangements.

### Meeting Cancellation Policy

In the event of a cancellation of the program by NCSBN, you will receive a refund of your registration fee. NCSBN is not responsible for any other costs, expenses or damages incurred by a program registrant as a result of any cancellation of the program, including without limitation any nonrefundable airfare or lodging deposits.

### Accommodations

#### **Hyatt Regency Milwaukee**

333 W. Kilbourn Avenue

Milwaukee, WI 53203

414.276.1234

Check in time: 3:00 pm

Check out time: 12:00 pm

## Registration Information, continued

### To reserve your hotel room:

1. Call 888.421.1442 and reference the **NCSBN room block rate**; or
2. [Book online](#).

**The cut-off for the room block is May 2, 2022 or until the block is full, whichever comes first.**

Room Rate: **\$159** Single/Double  
*Rate is subject to a 15.5% state and local tax (subject to change).*

Failure to cancel a hotel reservation 48 hours prior to scheduled arrival may result in being charged one-night's stay.

### Transportation

#### Airport

#### **Milwaukee Mitchell International Airport (MKE):**

Plan on approximately 15 minutes in travel time from the airport to the hotel depending on arrival time.

#### Taxi

Taxi service is available via the taxi pickup station located outside of Baggage Claim 3. Cross the Baggage Claim roadway and follow the signs to the taxi lane behind the rental car area. A one-way fee is approximately \$25-30 and takes about 11 minutes.

#### Rideshare

Uber and Lyft are located next to Baggage Claim 2. Exit Baggage Claim by following the signs that state "Exit to Ticketing." The approximate fare is \$25.

#### Public Transportation

The GreenLine service operates between Bayshore Town Center and Mitchell International Airport, traveling through downtown Milwaukee along the way. Service connects the Bayshore/Whitefish Bay area to UWM, Milwaukee's east side, Walker's Point, south side and Milwaukee Mitchell International Airport.

For more information on MCTS GreenLine, including Timetable and Route Map, visit their [website](#).

### Attire

Business casual attire is appropriate for all meeting functions. Meeting room temperatures fluctuate; dress in layers to ensure your comfort.

### Video/Photography Policy

NCSBN plans to take photographs and/or capture video at the 2022 NCSBN Discipline Case Management (DCM) Conference and reproduce it for use in NCSBN educational, news, marketing or promotional material, whether in print, electronic or other media, including but not limited to the NCSBN website. By attending and/or participating in the 2022 NCSBN DCM Conference, you grant NCSBN the right to use your image, audio and/or video for such purposes. All media taken at the event become the property of NCSBN and may be displayed, distributed or used by NCSBN for any of the above-described purposes.

### COVID-19 Vaccination Meeting Attendance Requirements

NCSBN is committed to protecting the health and safety of its staff, members and other individuals who attend NCSBN conferences and meetings in-person. Accordingly, effective December 2021, all in-person attendees at any NCSBN conference or meeting will need to provide proof that they are fully vaccinated against COVID-19. An individual is considered "fully vaccinated" if at least two weeks have passed since the individual's receipt of the second dose of an FDA approved two-dose COVID-19 vaccine or since the individual's receipt of the first dose of an FDA approved single-dose COVID-19 vaccine.

Instructions regarding the proof of fully vaccinated status that will be accepted and how to submit that information for review will be provided prior to the start of the meeting.

Individuals who are not fully vaccinated one day prior to an NCSBN in-person meeting or conference, or who have not by that date submitted appropriate proof of their fully vaccinated status as required, will be not be permitted to attend in person.