NCSBN
Directory of Nurse Aide Registries
2010 - 2011
<table>
<thead>
<tr>
<th>State</th>
<th>Who maintains the registry in your state?</th>
<th>Who investigates complaints in your state?</th>
</tr>
</thead>
</table>
| 1     | Alabama | Ronald J. Holland, Special Investigator  
Alabama Department of Public Health  
Nurse Aide Program Coordinator  
Division of Healthcare Facilities  
PO Box 303017  
Montgomery, AL 36130-3017  
334-206-5169  
Fax: 334-206-3031  
E-mail: ronald.holland@adph.state.al.us | Ray Gibson, RN  
Registry Supervisor  
Alabama Department of Public Health  
Complaint Unit Supervisor  
Division of Healthcare Facilities  
PO Box 303017  
Montgomery, AL 36130-3017  
334-206-5163 |
| 2     | Alaska | Lisa Maroney  
Nurse Aide Registry  
Department of Commerce, Community & Economic Development  
Division of Corporations, Business And Professional Licensing  
550 West 7th Avenue, Suite 1500  
Anchorage, AK 99501  
907-269-8169  
Fax: 907-269-8196  
E-mail: lisa.maroney@alaska.gov  
Web site: http://www.dced.state.ak.us/occ/pnu.htm | Ken Weimer, Investigator  
Department of Commerce, Community & Economic Development  
Division of Corporations, Business And Professional Licensing  
550 W. 7th Avenue, Suite 1500  
Anchorage, AK 99501  
907-269-7901  
Fax: 907-269-8195  
E-mail: Ken.weimer@alaska.gov |
| 3     | Arizona | Arizona State Board of Nursing  
4747 N. 7th Street, Suite #200  
Phoenix, AZ 85014-3655  
602-771-7800  
Fax: 602-771-7888  
E-mail: Arizona@azbn.gov  
Home Page: http://www.azbn.gov | Arizona State Board of Nursing  
4747 N. 7th Street  
Suite 200  
Phoenix, AZ 85014-3653 |
| 4     | Arkansas | Office of Long Term Care  
Direct Line: 501-682-1807  
Web site: http://www.arkansas.gov/dhs/sgNH.html | Office of Long Term Care  
1-800-582-4887  
Web site: http://www.arkansas.gov/dhs/sgNH.html |
| 5     | California | Paul DeHerrera, Chief  
Department of Public Health  
Licensing & Certification Program  
CNA/HHA/CHT Certification Unit - MS 3301  
P.O. Box 997416  
Sacramento, CA 95899-7416  
916-327-2445  
Fax: 916-552-8785  
E-mail: cna@cdph.ca.gov | Department of Public Health  
Licensing & Certification Program  
Investigation Section - MS 3303  
P.O. Box 997416  
Sacramento, CA 95899-7416  
916-552-8883  
Fax: 916-552-8788  
E-mail: Marc.Parker@cdph.ca.gov  
Northern Regional Office  
Investigation Section  
MS-3303  
P.O. Box 997416  
Sacramento, CA 95899-7416  
916-552-8883  
Fax: 916-552-8788 |
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<tbody>
<tr>
<td>California, Continued</td>
<td>Southern Regional Office\nInvestigation Section\nPO Box 4008\nCovina, CA 91723\nOffice Main Line: 626-331-0706\nAlternative Line: 626-960-3850\nFax: 626-915-3069\nCriminal Background Section\nMS 3304\nP.O. Box 997416\nSacramento, CA 95899-7416\n916-552-8885\nFax: 916-552-8854\nE-mail: <a href="mailto:Debbie.Smith@cdph.ca.gov">Debbie.Smith@cdph.ca.gov</a></td>
<td></td>
</tr>
<tr>
<td>6 Colorado</td>
<td>Colorado Board of Nursing\n1560 Broadway, Suite 1350\nDenver, CO 80202\n303-894-2430\nFax: 303-894-2821\nE-mail: <a href="mailto:Nursing@dora.state.co.us">Nursing@dora.state.co.us</a></td>
<td>Colorado Board of Nursing\n1560 Broadway, Suite 1350\nDenver, CO 80202\n303-894-2430\nFax: 303-894-2821\nE-mail: <a href="mailto:Nursing@dora.state.co.us">Nursing@dora.state.co.us</a></td>
</tr>
<tr>
<td>7 Connecticut</td>
<td>Prometric\nATTN: CT Nurse Aide Program\n1260 Energy Lane\nSt. Paul, MN 55108\n866-499-7485</td>
<td>Connecticut Department of Public Health\n410 Capitol Ave., MS# 12 MQA\nHartford, CT 06134-0308\n860-509-7596\nFax: 860-509-8457</td>
</tr>
<tr>
<td>8 Delaware</td>
<td>Elise MacEwen, Nurse Aide Registry Coordinator\nDivision of Long Term Care Residents Protection\n3 Mill Road, Suite 308\nWilmington, DE 19806\nVerification: 302-577-6666\nFax: 302-577-6672\nCNA registry verification can be made at: <a href="http://www.prometric.com/nurseaide/DE">www.prometric.com/nurseaide/DE</a></td>
<td>Long Term Care Residents Protection\n3 Mill Road, Suite 308\nWilmington, DE 19806\n302-577-6661</td>
</tr>
<tr>
<td>9 District of Columbia</td>
<td>Pearson VUE\nPO Box 13785\nPhiladelphia, PA 19101-3785\nTelephone: 888-274-6060\nwww.pearsonvue.com\nDistrict of Columbia Board of Nursing\n717-14th Street, NW; Suite 600\nWashington, DC 20005\n202-724-8818\n202-727-8471 (fax)\nwww.hpla.doh.dc.gov</td>
<td>District of Columbia Board of Nursing\n717-14th Street, NW; Suite 600\nWashington, DC 20005\n202-724-8818\n202-727-8471 (fax)\nwww.hpla.doh.dc.gov</td>
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<tr>
<td>Florida</td>
<td>Department of Health MQA/Certified Nursing Assistant Program 4052 Bald Cypress Way BIN # C-13 Tallahassee, FL 32399-3263 CNA Registry Line: 850-245-4125 ext. 3784 Exemption Line: 850-245-4125 Fax: 850-245-4172 Web site: <a href="http://www.doh.state.fl.us/mqa/cna/cnahome.htm">www.doh.state.fl.us/mqa/cna/cnahome.htm</a> E-mail: <a href="mailto:MQA_CNA@doh.state.fl.us">MQA_CNA@doh.state.fl.us</a></td>
<td>Florida Department of Health, Division of Medical Quality Assurance 888-419-3456 or 850-245-4339 Web site: <a href="http://www.doh.state.fl.us/mqa/enforcement/enforce_howto.htm">www.doh.state.fl.us/mqa/enforcement/enforce_howto.htm</a> Florida Abuse Hot Line For children and vulnerable adults: 1-800-96-ABUSE Fax: 800-914-0004</td>
</tr>
<tr>
<td>Georgia</td>
<td>Mary Vaughan, Manager Georgia Health Partnership PO Box 105753 Atlanta, GA 30348 Office: 678-527-3010 or 800-414-4358 Fax: 678-527-3034 Web page: <a href="http://www.mmis.georgia.gov">www.mmis.georgia.gov</a></td>
<td>Department of Community Health Healthcare Facility Regulation Division Long Term Care Section 2 Peachtree Street, NW, 31st Floor Atlanta, GA 30303 404-657-5850 800-878-6442</td>
</tr>
<tr>
<td>Hawaii</td>
<td>Lee Ann Teshima, Executive Officer Board of Nursing Professional and Vocational Licensing Branch Department of Commerce &amp; Consumer Affairs PO Box 3469 Honolulu, HI 96801 808-586-2695 Fax: 808-586-2689 Email: <a href="mailto:nursing@dcca.hawaii.gov">nursing@dcca.hawaii.gov</a> Web page: <a href="http://www.hawaii.gov/dcca/pvl/boards/nursing">www.hawaii.gov/dcca/pvl/boards/nursing</a></td>
<td>Dianne Okumura, Keith Ridley, Gerald Chung and Sharon Dellinger Hawaii State Department of Health Office of Health Care Assurance Kinau Hale 1250 Punchbowl Street, Room 237 Honolulu, HI 96813 808-586-4080 (Ridley) 808-692-7410 (Chung/Medicare) 808-692-7400 (Dellinger/all other settings) 808-586-7752 (Lori Tsuruda-foster care) Fax: 808-586-5844</td>
</tr>
<tr>
<td>Idaho</td>
<td>Idaho Nurse Aide Program PO Box 83720 Boise ID 83720-0036 800-748-2480 E-mail: <a href="mailto:IDNAP@idhw.idaho.gov">IDNAP@idhw.idaho.gov</a> Online Verifications: <a href="https://registry.prometric.com/registry/publicID">https://registry.prometric.com/registry/publicID</a></td>
<td>Loretta Todd, RN Division of Medicaid Bureau of Facility Standards Department of Health and Welfare PO Box 83720 Boise, ID 83720-0036 208-334-6626 Fax: 208-364-1888</td>
</tr>
<tr>
<td>Illinois</td>
<td>Illinois Department of Public Health Health Care Worker Registry 525 W. Jefferson St. 4th Floor Springfield, IL 62761 217-785-5133 Fax: 217-524-0137 E-mail: <a href="mailto:DPH.HCWR@illinois.gov">DPH.HCWR@illinois.gov</a></td>
<td>Illinois Department of Public Health Office of Health Care Regulations LTC Field Operations 525 W. Jefferson St. Springfield, IL 62761 24-hour hotline: 1-800-252-4343</td>
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| 15 Indiana | Darlene K. Jones  
Indiana State Department of Health  
Division of Long Term Care  
2 North Meridian Street, Section 4B  
Indianapolis, IN 46204  
317-233-7351  
Fax: 317-233-7750 | Brenda Meredith  
Indiana State Department of Health  
Division of Long Term Care  
2 North Meridian Street, Section 4B  
Indianapolis, IN 46204  
317-233-7321  
Fax: 317-233-7322 |
| 16 Iowa | Greg DeMoss  
Direct Care Worker Registry  
Division of Health Facilities  
Iowa Department of Inspections & Appeals  
Lucas State Office Building  
321 East 12th Street – 3rd Floor  
Des Moines, IA 50319-0083  
Phone: 515-281-4077  
Fax: 515-281-6259  
VRS: 866-876-1997  
E-mail: Greg.DeMoss@dia.iowa.gov  
Web site: www.dia-hfd.state.ia.us  
SING: www.info.state.ia.us/sing | Department of Inspections and Appeals  
Health Facilities Division  
Lucas State Office Building – 3rd Floor  
Des Moines, IA 50319  
COMPLAINT HOTLINE: 515-281-4115 or 1-877-686-0027 |
| 17 Kansas | Kansas Department of Health and Environment  
Health Occupations Credentialing  
1000 SW Jackson  
Suite 200  
Topeka, KS 66612-1365  
Verifications: 785-296-6877  
Questions: 785-296-6877  
Fax: 785-296-3075  
Web site: www.ksnurseaidregistry.org  
E-mail: kfritts@kdheks.gov | Mary Jane Kennedy  
Licensure, Certification and Evaluation  
Commission  
Kansas Department on Aging  
New England Building  
503 S Kansas Avenue  
Topeka, KS 66603-3404  
785-296-4986  
Fax: 785-296-0256  
E-mail: www.mail@aging.wpo.state.ks.us  
Web site: www.agingkansas.org/kdoa |
| 18 Kentucky | Kentucky Board of Nursing  
312 Whittington Parkway, Suite 300-A  
Louisville, KY 40222  
1-888-530-1919  
Fax: 502-564-3938, 502-564-3989 or 502-564-3942  
Web site: http://www.kbn.ky.gov/ | Long Term Care Division  
Office of Inspector General  
275 East Main, 5E-B  
Frankfort, KY 40621  
502-564-2888  
Fax: 502-564-6546 |
| 19 Louisiana | Mark A. Hebert  
Louisiana State Board of Examiners for Nursing Facility Administrators, (NFA)  
Nurse Aide Registry  
5647 Superior Drive  
Baton Rouge, LA 70816  
225-295-8575  
Fax: 225-295-8578  
Registry Website: www.labenfa.com | Shirley Smith  
Health Standards Section  
PO Box 3767  
Baton Rouge, LA 70821-3767  
225-342-5779  
Long Term Care Complaint Hotline: 888-810-1819  
Fax: 225-342-5305 |
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<tr>
<td>Maine</td>
<td>Lynn J. Farnham, RN Nursing Education Consultant Maine Registry of Certified Nursing Assistants Maine Department of Health &amp; Human Services State House Station 11 41 Anthony Avenue Augusta, Maine 04333 207-624-7300 Fax: 207-287-9325</td>
<td>Department of Health &amp; Human Services Division of Licensing &amp; Certification State House Station #11 41 Anthony Avenue Augusta, Maine 04333</td>
</tr>
<tr>
<td>Maryland</td>
<td>Ethel M. Stanley, Administrator of the Nursing Assistant and Medication Technician Programs Maryland Board of Nursing 4140 Patterson Avenue Baltimore, MD 21215-2254 410-585-1900 Fax: 410-764-8042</td>
<td>Maryland Board of Nursing 4140 Patterson Avenue Baltimore, MD 21215-2254 410-585-1900</td>
</tr>
<tr>
<td>Massachusetts</td>
<td>Nurse Aide Registry Massachusetts Department of Public Health Division of Health Care Quality 99 Chauncy Street, 11th Floor Boston, MA 02111 Nurse Aide Inquiry or Registry Personnel: 617-753-8143 Fax: 617-753-7320</td>
<td>Massachusetts Department of Public Health Division of Health Care Quality 99 Chauncy Street Boston, MA 02111 617-753-8000</td>
</tr>
<tr>
<td>Michigan</td>
<td>Michigan Department of Community Health Bureau of Health Professions PO Box 30670 Lansing, MI 48909 Program Applications &amp; Information: 517-241-0554 Web site: <a href="http://www.michigan.gov/healthlicense">www.michigan.gov/healthlicense</a> CNA Registry &amp; Verifications (Prometric): 1-800-752-4724</td>
<td>Michigan Department of Community Health Bureau of Health Professions Complaint and Allegation Division PO Box 30670 Lansing, MI 48909 517-373-9196</td>
</tr>
<tr>
<td>Minnesota</td>
<td>Division Of Compliance Monitoring Nursing Assistant Registry PO Box 64501 St. Paul, MN 55164-0501 Calls placed in MN only: 1-800-397-6124 651-215-8705 Fax: 651-215-9697 E-mail: <a href="mailto:Bonnie.Wendt@state.mn.us">Bonnie.Wendt@state.mn.us</a></td>
<td>Office of Health Facility Complaints 85 East 7th Place, Suite 220 PO Box 64970 St. Paul, MN 55164-0970 651-201-4201 1-800-369-7994 E-mail: <a href="mailto:Health.ohfc-complaints@state.mn.us">Health.ohfc-complaints@state.mn.us</a></td>
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<tr>
<td>25</td>
<td><strong>Mississippi</strong>&lt;br&gt;Funmi Franklin, Nurse Aide Training Coordinator&lt;br&gt;Mississippi State Department of Health&lt;br&gt;Bureau of Health Facilities - Licensure &amp; Certification&lt;br&gt;<a href="mailto:funmi.spencer@msdh.state.ms.us">funmi.spencer@msdh.state.ms.us</a>&lt;br&gt;P.O. Box 1700&lt;br&gt;Jackson, MS 39215&lt;br&gt;601-364-1100&lt;br&gt;Website: <a href="http://www.msdh.state.ms.us">www.msdh.state.ms.us</a>&lt;br&gt;Reciprocity &amp; Renewals: Pearson VUE (MS Nurse Aide Registry); Web site: <a href="http://www.pearsonvue.com">www.pearsonvue.com</a>&lt;br&gt;Phone: 1-888-204-6213</td>
<td><strong>Complaint Unit</strong>&lt;br&gt;Mississippi State Department of Health&lt;br&gt;Bureau of Health Facilities - Licensure and Certification&lt;br&gt;P.O. Box 1700&lt;br&gt;Jackson, MS 39215-1700&lt;br&gt;601-364-1100&lt;br&gt;Web site: <a href="http://www.msdh.state.ms.us">www.msdh.state.ms.us</a></td>
</tr>
<tr>
<td>26</td>
<td><strong>Missouri</strong>&lt;br&gt;Missouri Department of Health and Senior Services&lt;br&gt;Health Education Unit&lt;br&gt;PO Box 570&lt;br&gt;3418 Knipp&lt;br&gt;Jefferson City, MO 65102&lt;br&gt;573-526-5686&lt;br&gt;Fax: 573-526-7656&lt;br&gt;Web site: <a href="http://www.dhss.mo.gov/CNARegistry">http://www.dhss.mo.gov/CNARegistry</a></td>
<td><strong>Missouri Department of Health and Senior Services</strong>&lt;br&gt;PO Box 570&lt;br&gt;912 Wildwood&lt;br&gt;Jefferson City, MO 65102&lt;br&gt;Hot line: 1-800-392-0210</td>
</tr>
<tr>
<td>27</td>
<td><strong>Montana</strong>&lt;br&gt;Montana Department of Public Health and Human Services&lt;br&gt;Certification Bureau&lt;br&gt;2401 Colonial Drive, 2nd Floor&lt;br&gt;PO Box 202953&lt;br&gt;Helena, MT 59620-2953&lt;br&gt;406-444-4980&lt;br&gt;Fax: 406-444-3456&lt;br&gt;Email: <a href="mailto:cna@mt.gov">cna@mt.gov</a></td>
<td><strong>LaDawn Whiteside, Supervisor</strong>&lt;br&gt;Department of Health and Human Services (DPHHS)&lt;br&gt;406-444-4463</td>
</tr>
<tr>
<td>28</td>
<td><strong>Nebraska</strong>&lt;br&gt;Marletta Stark, RN, Program Manager&lt;br&gt;Department of Health &amp; Human Services&lt;br&gt;Division of Public Health, Licensure Unit&lt;br&gt;Office of Nursing and Nursing Support&lt;br&gt;PO Box 94986&lt;br&gt;Lincoln NE 68509-4986&lt;br&gt;General: 402-471-0537&lt;br&gt;Registry: 402-471-0537&lt;br&gt;Fax: 402-471-1066&lt;br&gt;Web site: <a href="http://www.dhhs.ne.gov/lis/lisindex.htm">www.dhhs.ne.gov/lis/lisindex.htm</a>&lt;br&gt;Users will need to click on &quot;General License Information&quot;&lt;br&gt;Web site for nurse aide forms:&lt;br&gt;www.dhhs.ne.gov/crl/nursing/na/na.htm&lt;br&gt;Registry E-mail: <a href="mailto:nancy.stava@nebraska.gov">nancy.stava@nebraska.gov</a></td>
<td><strong>Eve Lewis</strong>&lt;br&gt;Administrator Office of LTC Facilities&lt;br&gt;DHHS, Licensing Unit&lt;br&gt;301 Centennial Mall South&lt;br&gt;Lincoln, NE 68509-4986&lt;br&gt;402-471-3324&lt;br&gt;Fax: 402-471-0555&lt;br&gt;E-mail: <a href="mailto:eve.lewis@nebraska.gov">eve.lewis@nebraska.gov</a></td>
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</tbody>
</table>
| Nevada  | Bureau of Health Care Quality and Compliance  
1550 E. College Parkway, Suite 158  
Carson City, NV 89706  
Diane Allen  
775-687-4475 | Chris Sansom, BSN, RN  
Director of Operations  
Nevada State Board of Nursing  
5011 Meadowood Mall Way  
Suite 300  
Reno, NV 89502  
775-687-7700 or 888-590-6726  
Fax: 775-687-7707  
E-mail: csansom@nsbn.state.nv.us |
| New Hampshire | Lori A. Tetreault, RN-BSN  
Program Specialist IV  
New Hampshire Board of Nursing  
21 South Fruit Street, Suite 16  
Concord, NH 03301-2431  
603-271-8282 or 603-271-2323  
Fax: 603-271-6605  
E-mail: lori.tetreault@nursing.state.nh.us  
Web site available to verify any license:  
www.state.nh.us/nursing | Bureau of Elderly and Adult Services  
Central Intake Unit  
Concord District Office  
40 Terrill Park Drive  
Concord, NH 03301-3857  
603-271-4394  
Fax: 603-271-4643 |
| New Jersey | Division of Health Facilities Evaluation & Licensing New Jersey Department of Health & Senior Services Office of Program Compliance - Nurse Aide Registry  
PO Box 358  
Trenton, NJ 08625-0358  
1-866-561-5914 or 609-633-9171  
Fax: 609-341-3552  
Verification: http://www.pearsonvue.com/ | Office of Ombudsman for the Institutionalized Elderly Department of Public Advocate  
PO Box 852  
Trenton, NJ 08625-0852  
1-877-582-6995  
Web site:  
http://www.state.nj.us/publicadvocate/seniors/elder/  
Division of Health Facilities Evaluation & Licensing NJ State Department of Health and Senior Services  
PO Box 367  
Trenton, NJ 08625-0367  
1-800-792-9770 |
| New Mexico | DOH/DHI/Health Facility Licensing and Certification Bureau  
2040 S. Pacheco Street  
2nd Floor, Room 413  
Santa Fe, New Mexico 87505  
505-476-9040  
Automated Voice System: 505-827-1453  
Fax: 505-476-9026  
On line verification:  
https://dhi.health.state.nm.us/nar/index.php | DOH/DHI/Health Facility Licensing and Certification Bureau  
2040 S. Pacheco Street  
2nd Floor, Room 413  
Santa Fe, New Mexico 87505  
505-476-9027  
Toll Free In-state: 1-800-752-8649  
Fax: 505-476-8977 |
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| New York | Nancy G. Abeel  
Bureau of Professional Credentialing  
New York State Department of Health  
875 Central Avenue  
Albany, NY 12206  
518-408-1297  
For CNA verifications only: 1-800-918-8818  
Web site: www.prometric.com/nurseaide/ny  
E-mail: profcred@health.state.ny.us | Mark Brownell, Director  
Bureau of Centralized Complaint Intake Program  
New York State Department of Health  
875 Central Avenue  
Albany, NY 12206  
1-888-201-4563 |
| North Carolina | Department of Health and Human Services  
Health Care Personnel Registry Section  
Division of Health Service Regulation  
2709 Mail Service Center  
Raleigh, NC 27699-2709  
919-855-3969  
24 Hour Automated Line: 919-715-0562  
Fax: 919-733-9764  
Online verification: https://www.asisvcs.com/services/registry/search_generic.asp?CPCat=0741NURSE  
Web site: www.ncnar.org | Department of Health & Human Services  
Division of Health Service Regulation  
Health Care Personnel Registry Investigations Branch  
2709 Mail Service Center  
Raleigh, NC 27699-2711  
919-855-3968  
Fax: 919-733-9764 |
| North Dakota | OBRA Mandated Registry:  
North Dakota Department of Health  
Division of Health Facilities  
600 East Boulevard Avenue Dept 301  
Bismarck, ND 58505-0200  
701-328-2353  
Website:https://www.ndhealth.gov/hf/registry/inquiry-search.aspx  
Unlicensed Assistive Person Registry:  
Patricia Hill, RN  
Assistant Director for Practice/Discipline  
North Dakota Board of Nursing  
919 South 7th Street, Suite 504  
Bismarck, ND 58504-5881  
701-328-9788  
Fax: 701-328-9785  
E-mail: phill@ndbon.org | Bruce Pritschet  
Division of Health Facilities  
600 East Boulevard Avenue Dept 301  
Bismarck, ND 58505-0200  
701-328-2352  
Email: CNARegistry@nd.gov  
(For Unlicensed Assisted Persons Only)  
North Dakota Board of Nursing  
919 South 7th Street, Suite 504  
Bismarck, ND 58504-5881  
701-328-9788  
Fax: 701-328-9785 |
| Ohio | Christine D. Allen  
Bureau of Information and Operational Support  
Ohio Department of Health  
246 North High Street  
Columbus, OH 43215-2412  
In Ohio only (automated system):  
1-800-582-5908  
Outside Ohio (automated system):  
1-614-752-9500  
Fax: 614-564-2461  
E-mail: NAR@odh.ohio.gov | Christopher C. Compson  
Bureau of Long Term Care Quality  
Ohio Department of Health  
246 North High Street  
3rd Floor  
Columbus, OH 43215-2412  
614-752-8805  
E-mail: Chris.Compson@odh.ohio.gov |
| Oklahoma | Lisa McAlister, BSN, RN  
Oklahoma State Department of Health | Nick Slaymaker  
Oklahoma State Department of Health |
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<tr>
<th>State</th>
<th>Who maintains the registry in your state?</th>
<th>Who investigates complaints in your state?</th>
</tr>
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<tbody>
<tr>
<td>Oregon</td>
<td>Customer Service Center Oregon State Board of Nursing 17938 SW Upper Boones Ferry Rd. Portland, OR 97224 971-673-0658 or FAX 971-673-0684 E-mail: <a href="mailto:oregon.bn.info@state.or.us">oregon.bn.info@state.or.us</a></td>
<td>Oregon State Board of Nursing 17938 SW Upper Boones Ferry Rd. Portland, OR 97224 971-673-0658 or FAX 971-673-0684</td>
</tr>
<tr>
<td>Rhode Island</td>
<td>Donna Valletta, Board Administrator Rhode Island Department of Health Office of Health Professionals Regulation 3 Capitol Hill Room 105 Providence, RI 02908-5097 401-222-5888 Fax: 401-222-3352 Website: <a href="http://www.health.ri.gov">www.health.ri.gov</a></td>
<td>Rhode Island Department of Health Office of Health Professionals Regulation 3 Capitol Hill Room 105 Providence, RI 02908-5097 401-222-5888 Fax: 401-222-3352 Website: <a href="http://www.health.ri.gov">www.health.ri.gov</a></td>
</tr>
<tr>
<td>South Carolina</td>
<td>Pearson VUE Corporate Headquarters 5601 Green Valley Drive Bloomington, MN 55437-1099 952-681-3000 Fax: 952-681-3899</td>
<td>South Carolina Department of Health and Environmental Control Complaint Program 2600 Bull Street Columbia, SC 29201 803-545-4205 Hotline: 1-800-922-6735 Fax: 803-545-4292 E-mail: <a href="mailto:dennispl@dhec.sc.gov">dennispl@dhec.sc.gov</a></td>
</tr>
<tr>
<td>South Dakota</td>
<td>Jean McGuire, Senior Secretary and Nancy Bohr, RN, MBA, MSN, Nursing Program Specialist South Dakota Board of Nursing 4305 South Louise, Suite 201 Sioux Falls, SD 57106 605-362-2769 Fax: 605-362-2768</td>
<td>Patty Roger South Dakota Department of Health 615 East 4th Street Pierre, SD 57501-1700 605-773-3497 Fax: 605-773-6667</td>
</tr>
<tr>
<td>Tennessee</td>
<td>Wanda J. King, Program Manager Nurse Aide Programs</td>
<td>Division of Health Care Facilities Central Intake Unit: 1-877-287-0010</td>
</tr>
<tr>
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</tbody>
</table>
| 44 Texas          | Anne Trejo, Manager  
NFA Licensing  
Department of Aging and Disability Services  
PO Box 149030, MC: E-414  
Austin, TX 78714-9030  
512-438-2050 or 1-800-452-3934  
Fax: 512-438-2051  
E-mail: credential@dads.state.tx.us  
Web site:  
http://www.dads.state.tx.us/providers/NF/credential/index.html | Texas Department of Aging and Disability Services  
Consumer Rights and Services, Mail Code E-240  
PO Box 149030  
Austin, TX 78714-9030  
512-438-2011  
In state only: 1-800-458-9858 |
| 45 Utah           | Utah Health Technology Certification Center  
550 East 300 South  
Room 2036  
Kaysville, UT 84037-2699  
801-547-9947  
Web site: www.utahena.com | Long Term Care Ombudsman  
Division of Aging & Adult Services  
120 North 200 West  
Salt Lake City, UT 84103  
801-538-3924  
Fax: 801-538-4395  
Web site:  
| 46 Vermont        | Elizabeth Hansen, RN  
Nursing Program Manager  
Vermont State Board of Nursing  
National Life Bldg., North FL2  
Montpelier, VT 05620-3402  
802-828-2819 or 802-828-2396  
Fax: 802-828-2484  
Web site: www.vtprofessionals.org | OBRA Abuse Related Complaints:  
Janette Floyd, Chief, Adult Protective Services  
Department of Disabilities, Aging, and Independent Living, Division of Licensing and Protection  
103 South Main Street  
Waterbury, VT 05671-2306  
802-241-2345  
Other Related Complaints:  
Vermont State Board of Nursing  
Mary Botter, Executive Director  
802-828-3180 |
| 47 Virginia       | Brenda Krohn RN, MS  
Deputy Executive Director  
Virginia Board of Nursing  
Perimeter Center  
9960 Mayland Drive, Suite 300  
Richmond, Virginia 23233  
804-367-4614  
Fax: 804-527-4455  
E-mail: Brenda.krohn@dhp.virginia.gov  
Web site: www.dhp.virginia.gov | Virginia Department of Health Professions  
Enforcement Division  
Perimeter Center  
9960 Mayland Drive, Suite 300  
Henrico, Virginia 23233-1463  
Phone: 1-800-533-1560 OR 1-804-367-4691  
Fax: 1-804-527-4424  
Email: enfcomplaints@dhp.virginia.gov |
| 48 Virgin Islands | Diane Ruan-Viville, MA, BSN, RN  
Virgin Islands Board of Nurse Licensure | Virgin Islands Board of Nurse Licensure  
P.O. Box 304247, Veterans Drive Station |
<table>
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<td>P.O. Box 304247, Veterans Drive Station</td>
<td>St. Thomas, VI 00803</td>
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<tr>
<td></td>
<td>St. Thomas, VI 00803</td>
<td>Phone: 340-776-7131</td>
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<tr>
<td></td>
<td>Phone: 340-776-7397</td>
<td>Fax: 340-777-4003</td>
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<tr>
<td></td>
<td>E-mail: <a href="mailto:Diane.ruan-viville@usvi-doh.org">Diane.ruan-viville@usvi-doh.org</a></td>
<td>Online: <a href="http://www.vibnl.org/">http://www.vibnl.org/</a></td>
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<tr>
<td>Washington</td>
<td>Sandy Kerrigan, RN</td>
<td>Paula Sanz, RN, Field Manager</td>
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<td></td>
<td>Program Manager</td>
<td>Resident &amp; Client Protection Program</td>
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<td>NA Training &amp; Competency Evaluation</td>
<td>Aging &amp; Disability Services Administration</td>
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<td>OBRA-Nurse Aid Registry</td>
<td>Residential Care Services Division,</td>
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<tr>
<td></td>
<td>PO Box 45600</td>
<td>PO Box 45600</td>
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<td></td>
<td>Olympia, WA 98504-5600</td>
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<td></td>
<td>360-725-2597</td>
<td>360-725-3218</td>
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<tr>
<td></td>
<td>Fax: 360-493-2581</td>
<td>Fax: 360-725-3208</td>
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<tr>
<td>West Virginia</td>
<td>Twonna F. Williams, RN</td>
<td>Office of Health Facilities Licensure and</td>
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<tr>
<td></td>
<td>Program Manager</td>
<td>Certification</td>
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<tr>
<td></td>
<td>Nurse Aide Program</td>
<td>1 Davis Square, Suite 101</td>
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<tr>
<td></td>
<td>Office of Health Facility Licensure and</td>
<td>Charleston, WV 25301-1799</td>
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<tr>
<td></td>
<td>Certification</td>
<td>Phone: 304-558-0050</td>
</tr>
<tr>
<td></td>
<td>408 Leon Sullivan Way</td>
<td>Fax: 304-558-2515</td>
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<td>Charleston, WV 25301-1713</td>
<td>Web site: <a href="http://www.wvdhhr.org/ohflac/nursinghome">www.wvdhhr.org/ohflac/nursinghome</a></td>
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<td>Wisconsin</td>
<td>Wisconsin Nurse Aide Registry</td>
<td>Shari Busse, Director</td>
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<tr>
<td></td>
<td>Pearson VUE</td>
<td>Office of Caregiver Quality</td>
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<tr>
<td></td>
<td>PO Box 13785</td>
<td>Department of Health Services</td>
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<tr>
<td></td>
<td>Philadelphia, PA 19101-3785</td>
<td>PO Box 2969</td>
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<tr>
<td></td>
<td>877-329-8760</td>
<td>Madison, WI 53701-2969</td>
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<td>Fax: 608-264-6340</td>
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<tr>
<td></td>
<td></td>
<td>E-mail: <a href="mailto:DHSCaregiverIntake@wisconsin.gov">DHSCaregiverIntake@wisconsin.gov</a></td>
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<td>Wyoming</td>
<td>Office of Healthcare Licensing and Survey</td>
<td>Wyoming State Board of Nursing</td>
</tr>
<tr>
<td></td>
<td>Jean McLean</td>
<td>1810 Pioneer Avenue</td>
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<tr>
<td></td>
<td>Wyoming State Board of Nursing</td>
<td>Cheyenne, WY 82001</td>
</tr>
<tr>
<td></td>
<td>1810 Pioneer Ave</td>
<td>Phone: 307-777-7601</td>
</tr>
<tr>
<td></td>
<td>Cheyenne, WY 82002</td>
<td>Fax: 307-777-3519</td>
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<tr>
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<tr>
<td></td>
<td>E-mail: <a href="mailto:jean.mclean@health.wyo.gov">jean.mclean@health.wyo.gov</a></td>
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<tr>
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To update the Nurse Aide Registry, please e-mail changes to nnaap_maceinfo@ncsbn.org.