



NCSBN  
Directory of  
Nurse Aide  
Registries  
2010 - 2011



NCSBN

*National Council of State Boards of Nursing*

	State	Who maintains the registry in your state?	Who investigates complaints in your state?
1	Alabama	Ronald J. Holland, Special Investigator Alabama Department of Public Health Nurse Aide Program Coordinator Division of Healthcare Facilities PO Box 303017 Montgomery, AL 36130-3017 334-206-5169 Fax: 334-206-3031 E-mail: ronald.holland@adph.state.al.us	Ray Gibson, RN Registry Supervisor Alabama Department of Public Health Complaint Unit Supervisor Division of Healthcare Facilities PO Box 303017 Montgomery, AL 36130-3017 334-206-5163
2	Alaska	Lisa Maroney Nurse Aide Registry Department of Commerce, Community & Economic Development Division of Corporations, Business And Professional Licensing 550 West 7 <sup>th</sup> Avenue, Suite 1500 Anchorage, AK 99501 907-269-8169 Fax: 907-269-8196 E-mail: lisa.maroney@alaska.gov Web site: <a href="http://www.dced.state.ak.us/occ/pnua.htm">http://www.dced.state.ak.us/occ/pnua.htm</a>	Ken Weimer, Investigator Department of Commerce, Community & Economic Development Division of Corporations, Business And Professional Licensing 550 W. 7 <sup>th</sup> Avenue, Suite 1500 Anchorage, AK 99501 907-269-7901 Fax: 907-269-8195 E-mail: Ken.weimer@alaska.gov
3	Arizona	Arizona State Board of Nursing 4747 N. 7th Street, Suite #200 Phoenix, AZ 85014-3655 602-771-7800 Fax: 602-771-7888 E-mail: Arizona@azbn.gov Home Page: <a href="http://www.azbn.gov">http://www.azbn.gov</a>	Arizona State Board of Nursing 4747 N. 7th Street Suite 200 Phoenix, AZ 85014-3653
4	Arkansas	Office of Long Term Care Direct Line: 501-682- 1807 Web site: <a href="http://www.arkansas.gov/dhs/sgNH.html">http://www.arkansas.gov/dhs/sgNH.html</a>	Office of Long Term Care 1-800-582-4887 Web site: <a href="http://www.arkansas.gov/dhs/sgNH.html">http://www.arkansas.gov/dhs/sgNH.html</a>
5	California	Paul DeHerrera, Chief Department of Public Health Licensing & Certification Program CNA/HHA/CHT Certification Unit - MS 3301 P.O. Box 997416 Sacramento, CA 95899-7416 916-327-2445 Fax: 916-552-8785 E-mail: cna@cdph.ca.gov	Department of Public Health Licensing & Certification Program Investigation Section - MS 3303 P.O. Box 997416 Sacramento, CA 95899-7416 916-552-8883 Fax: 916-552-8788 E-mail: Marc.Parker@cdph.ca.gov  Northern Regional Office Investigation Section MS-3303 P.O. Box 997416 Sacramento, CA 95899-7416 916-552-8883 Fax: 916-552-8788

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	California, Continued		<p>Southern Regional Office Investigation Section PO Box 4008 Covina, CA 91723 Office Main Line: 626-331-0706 Alternative Line: 626-960-3850 Fax: 626-915-3069</p> <p>Criminal Background Section MS 3304 P.O. Box 997416 Sacramento, CA 95899-7416 916-552-8885 Fax: 916-552-8854 E-mail: Debbie.Smith@cdph.ca.gov</p>
6	Colorado	<p>Colorado Board of Nursing 1560 Broadway, Suite 1350 Denver, CO 80202 303-894-2430 Fax: 303-894-2821 E-mail: Nursing@dora.state.co.us</p>	<p>Colorado Board of Nursing 1560 Broadway, Suite 1350 Denver, CO 80202 303-894-2430 Fax: 303-894-2821 E-mail: Nursing@dora.state.co.us</p>
7	Connecticut	<p>Prometric ATTN: CT Nurse Aide Program 1260 Energy Lane St. Paul, MN 55108 866-499-7485</p>	<p>Connecticut Department of Public Health 410 Capitol Ave., MS# 12 MQA Hartford, CT 06134-0308 860-509-7596 Fax: 860-509-8457</p>
8	Delaware	<p>Elise MacEwen, Nurse Aide Registry Coordinator Division of Long Term Care Residents Protection 3 Mill Road, Suite 308 Wilmington, DE 19806 Verification: 302-577-6666 Fax: 302-577-6672 CNA registry verification can be made at: <a href="http://www.prometric.com/nurseaide/DE">www.prometric.com/nurseaide/DE</a></p>	<p>Long Term Care Residents Protection 3 Mill Road, Suite 308 Wilmington, DE 19806 302-577-6661</p>
9	District of Columbia	<p>Pearson VUE PO Box 13785 Philadelphia, PA 19101-3785 Telephone: 888-274-6060 <a href="http://www.pearsonvue.com">www.pearsonvue.com</a></p> <p>District of Columbia Board of Nursing 717-14th Street, NW; Suite 600 Washington, DC 20005 202-724-8818 202-727-8471 (fax) <a href="http://www.hpla.doh.dc.gov">www.hpla.doh.dc.gov</a></p>	<p>District of Columbia Board of Nursing 717-14th Street, NW; Suite 600 Washington, DC 20005 202-724-8818 202-727-8471 (fax) <a href="http://www.hpla.doh.dc.gov">www.hpla.doh.dc.gov</a></p>

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10	Florida	Department of Health MQA/Certified Nursing Assistant Program 4052 Bald Cypress Way BIN # C-13 Tallahassee, FL 32399-3263 CNA Registry Line: 850-245-4125 ext. 3784 Exemption Line: 850-245-4125 Fax: 850-245-4172 Web site: <a href="http://www.doh.state.fl.us/mqa/cna/cnahome.htm">www.doh.state.fl.us/mqa/cna/cnahome.htm</a> E-mail: MQA_CNA@doh.state.fl.us	Florida Department of Health, Division of Medical Quality Assurance 888-419-3456 or 850-245-4339 Web site: <a href="http://www.doh.state.fl.us/mqa/enforcement/enforce_howto.htm">www.doh.state.fl.us/mqa/enforcement/enforce_howto.htm</a> Florida Abuse Hot Line For children and vulnerable adults: 1-800-96-ABUSE Fax: 800-914-0004
11	Georgia	Mary Vaughan, Manager Georgia Health Partnership PO Box 105753 Atlanta, GA 30348 Office: 678-527-3010 or 800-414-4358 Fax: 678-527-3034 Web page: <a href="http://www.mmis.georgia.gov">www.mmis.georgia.gov</a>	Department of Community Health Healthcare Facility Regulation Division Long Term Care Section 2 Peachtree Street, NW, 31 <sup>st</sup> Floor Atlanta, GA 30303 404-657-5850 800-878-6442
12	Hawaii	Lee Ann Teshima, Executive Officer Board of Nursing Professional and Vocational Licensing Branch Department of Commerce & Consumer Affairs PO Box 3469 Honolulu, HI 96801 808-586-2695 Fax: 808-586-2689 Email: <a href="mailto:nursing@dcca.hawaii.gov">nursing@dcca.hawaii.gov</a> Web page: <a href="http://www.hawaii.gov/dcca/pvl/boards/nursing">www.hawaii.gov/dcca/pvl/boards/nursing</a>	Dianne Okumura, Keith Ridley, Gerald Chung and Sharon Dellinger Hawaii State Department of Health Office of Health Care Assurance Kinau Hale 1250 Punchbowl Street, Room 237 Honolulu, HI 96813 808-586-4080 (Ridley) 808-692-7410 (Chung/Medicare) 808-692-7400 (Dellinger/all other settings) 808-586-7752 (Lori Tsuruda-foster care) Fax: 808-586-5844
13	Idaho	Idaho Nurse Aide Program PO Box 83720 Boise ID 83720-0036 800-748-2480 E-mail: <a href="mailto:IDNAP@idhw.idaho.gov">IDNAP@idhw.idaho.gov</a> Online Verifications: <a href="https://registry.prometric.com/registry/publicID">https://registry.prometric.com/registry/publicID</a>	Loretta Todd, RN Division of Medicaid Bureau of Facility Standards Department of Health and Welfare PO Box 83720 Boise, ID 83720-0036 208-334-6626 Fax: 208-364-1888
14	Illinois	Illinois Department of Public Health Health Care Worker Registry 525 W. Jefferson St. 4th Floor Springfield, IL 62761 217-785-5133 Fax: 217-524-0137 E-mail: <a href="mailto:DPH.HCWR@illinois.gov">DPH.HCWR@illinois.gov</a>	Illinois Department of Public Health Office of Health Care Regulations LTC Field Operations 525 W. Jefferson St. Springfield, IL 62761 24-hour hotline: 1-800-252-4343

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15	Indiana	Darlene K. Jones Indiana State Department of Health Division of Long Term Care 2 North Meridian Street, Section 4B Indianapolis, IN 46204 317-233-7351 Fax: 317-233-7750	Brenda Meredith Indiana State Department of Health Division of Long Term Care 2 North Meridian Street, Section 4B Indianapolis, IN 46204 317-233-7321 Fax: 317-233-7322
16	Iowa	Greg DeMoss Direct Care Worker Registry Division of Health Facilities Iowa Department of Inspections & Appeals Lucas State Office Building 321 East 12th Street – 3 <sup>rd</sup> Floor Des Moines, IA 50319-0083 Phone: 515-281-4077 Fax: 515-281-6259 VRS: 866-876-1997 E-mail: Greg.DeMoss@dia.iowa.gov Web site: www.dia-hfd.state.ia.us SING: www.info.state.ia.us/sing	Department of Inspections and Appeals Health Facilities Division Lucas State Office Building – 3 <sup>rd</sup> Floor Des Moines, IA 50319 COMPLAINT HOTLINE: 515-281-4115 or 1-877-686-0027
17	Kansas	Kansas Department of Health and Environment Health Occupations Credentialing 1000 SW Jackson Suite 200 Topeka, KS 66612-1365 Verifications: 785-296-6877 Questions: 785-296-6877 Fax: 785-296-3075 Web site: www.ksnurseaidregistry.org E-mail: kfritts@kdheks.gov	Mary Jane Kennedy Licensure, Certification and Evaluation Commission Kansas Department on Aging New England Building 503 S Kansas Avenue Topeka, KS 66603-3404 785-296-4986 Fax: 785-296-0256 E-mail: www.mail@aging.wpo.state.ks.us Web site: www.agingkansas.org/kdoa
18	Kentucky	Kentucky Board of Nursing 312 Whittington Parkway, Suite 300-A Louisville, KY 40222 1-888-530-1919 Fax: 502-564-3938, 502-564-3989 or 502-564-3942 Web site: http://www.kbn.ky.gov/	Long Term Care Division Office of Inspector General 275 East Main, 5E-B Frankfort, KY 40621 502-564-2888 Fax: 502-564-6546
19	Louisiana	Mark A. Hebert Louisiana State Board of Examiners for Nursing Facility Administrators, (NFA) Nurse Aide Registry 5647 Superior Drive Baton Rouge, LA 70816 225-295-8575 Fax: 225-295-8578 Registry Website: www.labenfa.com	Shirley Smith Health Standards Section PO Box 3767 Baton Rouge, LA 70821-3767 225-342-5779 Long Term Care Complaint Hotline: 888-810-1819 Fax: 225-342-5305

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20	Maine	Lynn J. Farnham, RN Nursing Education Consultant Maine Registry of Certified Nursing Assistants Maine Department of Health & Human Services State House Station 11 41 Anthony Avenue Augusta, Maine 04333 207-624-7300 Fax: 207-287-9325	Department of Health & Human Services Division of Licensing & Certification State House Station #11 41 Anthony Avenue Augusta, Maine 04333
21	Maryland	Ethel M. Stanley, Administrator of the Nursing Assistant and Medication Technician Programs Maryland Board of Nursing 4140 Patterson Avenue Baltimore, MD 21215-2254 410-585-1900 Fax: 410-764-8042	Maryland Board of Nursing 4140 Patterson Avenue Baltimore, MD 21215-2254 410-585-1900
22	Massachusetts	Nurse Aide Registry Massachusetts Department of Public Health Division of Health Care Quality 99 Chauncy Street, 11 <sup>th</sup> Floor Boston, MA 02111 Nurse Aide Inquiry or Registry Personnel: 617-753-8143 Fax: 617-753-7320	Massachusetts Department of Public Health Division of Health Care Quality 99 Chauncy Street Boston, MA 02111 617-753-8000
23	Michigan	Michigan Department of Community Health Bureau of Health Professions PO Box 30670 Lansing, MI 48909 Program Applications & Information: 517-241-0554 Web site: <a href="http://www.michigan.gov/healthlicense">www.michigan.gov/healthlicense</a> CNA Registry & Verifications (Prometric): 1-800-752-4724	Michigan Department of Community Health Bureau of Health Professions Complaint and Allegation Division PO Box 30670 Lansing, MI 48909 517-373-9196
24	Minnesota	Division Of Compliance Monitoring Nursing Assistant Registry PO Box 64501 St. Paul, MN 55164-0501 Calls placed in MN only: 1-800-397-6124 651-215-8705 Fax: 651-215-9697 E-mail: <a href="mailto:Bonnie.Wendt@state.mn.us">Bonnie.Wendt@state.mn.us</a>	Office of Health Facility Complaints 85 East 7th Place, Suite 220 PO Box 64970 St. Paul, MN 55164-0970 651-201-4201 1-800-369-7994 E-mail: <a href="mailto:Health.ohfc-complaints@state.mn.us">Health.ohfc-complaints@state.mn.us</a>

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25	Mississippi	<p>Funmi Franklin, Nurse Aide Training Coordinator  Mississippi State Department of Health  Bureau of Health Facilities - Licensure &amp; Certification  funmi.spencer@msdh.state.ms.us  P.O. Box 1700  Jackson, MS 39215  601-364-1100  Website: www.msdh.state.ms.us  Reciprocity &amp; Renewals: Pearson VUE (MS Nurse Aide Registry); Web site: www.pearsonvue.com  Phone: 1-888-204-6213</p>	<p>Complaint Unit  Mississippi State Department of Health  Bureau of Health Facilities - Licensure and Certification  P.O. Box 1700  Jackson, MS 39215-1700  601-364-1100  Web site: www.msdh.state.ms.us</p>
26	Missouri	<p>Missouri Department of Health and Senior Services  Health Education Unit  PO Box 570  3418 Knipp  Jefferson City, MO 65102  573-526-5686  Fax: 573-526-7656  Web site: <a href="http://www.dhss.mo.gov/CNARegistry">http://www.dhss.mo.gov/CNARegistry</a></p>	<p>Missouri Department of Health and Senior Services  PO Box 570  912 Wildwood  Jefferson City, MO 65102  Hot line: 1-800-392-0210</p>
27	Montana	<p>Montana Department of Public Health and Human Services  Certification Bureau  2401 Colonial Drive, 2<sup>nd</sup> Floor  PO Box 202953  Helena, MT 59620-2953  406-444-4980  Fax: 406-444-3456  Email: <a href="mailto:cna@mt.gov">cna@mt.gov</a></p>	<p>LaDawn Whiteside, Supervisor  Department of Health and Human Services (DPHHS)  406-444-4463</p>
28	Nebraska	<p>Marletta Stark, RN, Program Manager  Department of Health &amp; Human Services  Division of Public Health, Licensure Unit  Office of Nursing and Nursing Support  PO Box 94986  Lincoln NE 68509-4986  General: 402-471-0537  Registry: 402-471-0537  Fax: 402-471-1066  Web site: <a href="http://www.dhhs.ne.gov/lis/lisindex.htm">www.dhhs.ne.gov/lis/lisindex.htm</a>  Users will need to click on "General License Information"  Web site for nurse aide forms:  <a href="http://www.dhhs.ne.gov/crl/nursing/na/na.htm">www.dhhs.ne.gov/crl/nursing/na/na.htm</a>  Registry E-mail: <a href="mailto:nancy.stava@nebraska.gov">nancy.stava@nebraska.gov</a></p>	<p>Eve Lewis  Administrator Office of LTC Facilities  DHHS, Licensing Unit  301 Centennial Mall South  Lincoln, NE 68509-4986  402-471-3324  Fax: 402-471-0555  E-mail: <a href="mailto:eve.lewis@nebraska.gov">eve.lewis@nebraska.gov</a></p>

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29	Nevada	Bureau of Health Care Quality and Compliance 1550 E. College Parkway, Suite 158 Carson City, NV 89706 Diane Allen 775-687-4475	Chris Sansom, BSN, RN Director of Operations Nevada State Board of Nursing 5011 Meadowood Mall Way Suite 300 Reno, NV 89502 775-687-7700 or 888-590-6726 Fax: 775-687-7707 E-mail: csansom@nsbn.state.nv.us
30	New Hampshire	Lori A. Tetreault, RN-BSN Program Specialist IV New Hampshire Board of Nursing 21 South Fruit Street, Suite 16 Concord, NH 03301-2431 603-271-8282 or 603-271-2323 Fax: 603-271-6605 E-mail: lori.tetreault@nursing.state.nh.us Web site available to verify any license: <a href="http://www.state.nh.us/nursing">www.state.nh.us/nursing</a>	Bureau of Elderly and Adult Services Central Intake Unit Concord District Office 40 Terrill Park Drive Concord, NH 03301-3857 603-271-4394 Fax: 603-271-4643
31	New Jersey	Division of Health Facilities Evaluation & Licensing New Jersey Department of Health & Senior Services Office of Program Compliance - Nurse Aide Registry PO Box 358 Trenton, NJ 08625-0358 1-866-561-5914 or 609-633-9171 Fax: 609-341-3552 Verification: <a href="http://www.pearsonvue.com/">http://www.pearsonvue.com/</a>	Office of Ombudsman for the Institutionalized Elderly Department of Public Advocate PO Box 852 Trenton, NJ 08625-0852 1-877-582-6995 Web site: <a href="http://www.state.nj.us/publicadvocate/seniors/elder/">http://www.state.nj.us/publicadvocate/seniors/elder/</a>  Division of Health Facilities Evaluation & Licensing NJ State Department of Health and Senior Services PO Box 367 Trenton, NJ 08625-0367 1-800-792-9770
32	New Mexico	DOH/DHI/Health Facility Licensing and Certification Bureau 2040 S. Pacheco Street 2nd Floor, Room 413 Santa Fe, New Mexico 87505 505-476-9040 Automated Voice System: 505-827-1453 Fax: 505-476-9026 On line verification: <a href="https://dhi.health.state.nm.us/nar/index.php">https://dhi.health.state.nm.us/nar/index.php</a>	DOH/DHI/Health Facility Licensing and Certification Bureau 2040 S. Pacheco Street 2nd Floor, Room 413 Santa Fe, New Mexico 87505 505-476-9027 Toll Free In-state: 1-800-752-8649 Fax: 505-476-8977



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33	New York	Nancy G. Abeel Bureau of Professional Credentialing New York State Department of Health 875 Central Avenue Albany, NY 12206 518-408-1297 For CNA verifications only: 1-800-918-8818 Web site: <a href="http://www.prometric.com/nurseaide/ny">www.prometric.com/nurseaide/ny</a> E-mail: <a href="mailto:profred@health.state.ny.us">profred@health.state.ny.us</a>	Mark Brownell, Director Bureau of Centralized Complaint Intake Program New York State Department of Health 875 Central Avenue Albany, NY 12206 1-888-201-4563
34	North Carolina	Department of Health and Human Services Health Care Personnel Registry Section Division of Health Service Regulation 2709 Mail Service Center Raleigh, NC 27699-2709 919-855-3969 24 Hour Automated Line: 919-715-0562 Fax: 919-733-9764 Online verification: <a href="https://www.asivcs.com/services/registry/search_generic.asp?CPCat=0741NURSE">https://www.asivcs.com/services/registry/search_generic.asp?CPCat=0741NURSE</a> Web site: <a href="http://www.ncnar.org">www.ncnar.org</a>	Department of Health & Human Services Division of Health Service Regulation Health Care Personnel Registry Investigations Branch 2709 Mail Service Center Raleigh, NC 27699-2711 919-855-3968 Fax: 919-733-9764
35	North Dakota	OBRA Mandated Registry: North Dakota Department of Health Division of Health Facilities 600 East Boulevard Avenue Dept 301 Bismarck, ND 58505-0200 701-328-2353 Website: <a href="https://www.ndhealth.gov/hf/registry/inquiry-search.aspx">https://www.ndhealth.gov/hf/registry/inquiry-search.aspx</a>  Unlicensed Assistive Person Registry: Patricia Hill, RN Assistant Director for Practice/Discipline North Dakota Board of Nursing 919 South 7th Street, Suite 504 Bismarck, ND 58504-5881 701-328-9788 Fax: 701-328-9785 E-mail: <a href="mailto:phill@ndbon.org">phill@ndbon.org</a>	Bruce Pritschet Division of Health Facilities 600 East Boulevard Avenue Dept 301 Bismarck, ND 58505-0200 701-328-2352 Email: <a href="mailto:CNARegistry@nd.gov">CNARegistry@nd.gov</a>  (For Unlicensed Assisted Persons Only) North Dakota Board of Nursing 919 South 7th Street, Suite 504 Bismarck, ND 58504-5881 701-328-9788 Fax: 701-328-9785
36	Ohio	Christine D. Allen Bureau of Information and Operational Support Ohio Department of Health 246 North High Street Columbus, OH 43215-2412 In Ohio only (automated system): 1-800-582-5908 Outside Ohio (automated system): 1-614-752-9500 Fax: 614-564-2461 E-mail: <a href="mailto:NAR@odh.ohio.gov">NAR@odh.ohio.gov</a>	Christopher C. Compson Bureau of Long Term Care Quality Ohio Department of Health 246 North High Street 3rd Floor Columbus, OH 43215-2412 614-752-8805 E-mail: <a href="mailto:Chris.Compson@odh.ohio.gov">Chris.Compson@odh.ohio.gov</a>
37	Oklahoma	Lisa McAlister, BSN, RN Oklahoma State Department of Health	Nick Slaymaker Oklahoma State Department of Health

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		Nurse Aide Registry 1000 N.E. 10 <sup>th</sup> Street Room 1111 Oklahoma City, OK 73117-1299 405-271-4085 Fax: 405-271-1130 Web site: <a href="http://nar.health.ok.gov">http://nar.health.ok.gov</a>	Legal Division 1000 N.E. 10 <sup>th</sup> Street Oklahoma City, OK 73117-1299 405-271-6017 After hours: 1-800-747-8419 Web site: <a href="http://www.health.ok.gov/program/nrsaid/index.html">http://www.health.ok.gov/program/nrsaid/index.html</a>
38	Oregon	Customer Service Center Oregon State Board of Nursing 17938 SW Upper Boones Ferry Rd. Portland, OR 97224 971-673-0658 or FAX 971-673-0684 E-mail: <a href="mailto:oregon.bn.info@state.or.us">oregon.bn.info@state.or.us</a>	Oregon State Board of Nursing 17938 SW Upper Boones Ferry Rd. Portland, OR 97224 971-673-0658 or FAX 971-673-0684
39	Pennsylvania	Pennsylvania Nurse Aide Registry Pearson VUE P.O. Box 13785 Philadelphia, PA 19101-3785 1-800-852-0518 Fax: 877-543-5215 Website: <a href="http://www.pearsonvue.com">http://www.pearsonvue.com</a>	Surveyors in the Division of Nursing Care Facilities Department of Health 717-787-1816 Fax: 717-772-2163 PA Complaint Hotline: 800-254-5164 Web site: <a href="http://www.health.state.pa.us">www.health.state.pa.us</a>
40	Rhode Island	Donna Valletta, Board Administrator Rhode Island Department of Health Office of Health Professionals Regulation 3 Capitol Hill Room 105 Providence, RI 02908-5097 401-222-5888 Fax: 401-222-3352 Website: <a href="http://www.health.ri.gov">www.health.ri.gov</a>	Rhode Island Department of Health Office of Health Professionals Regulation 3 Capitol Hill Room 105 Providence, RI 02908-5097 401-222-5888 Fax: 401-222-3352 Website: <a href="http://www.health.ri.gov">www.health.ri.gov</a>
41	South Carolina	Pearson VUE Corporate Headquarters 5601 Green Valley Drive Bloomington, MN 55437-1099 952-681-3000 Fax: 952-681-3899	South Carolina Department of Health and Environmental Control Complaint Program 2600 Bull Street Columbia, SC 29201 803-545-4205 Hotline: 1-800-922-6735 Fax: 803-545-4292 E-mail: <a href="mailto:dennispl@dhec.sc.gov">dennispl@dhec.sc.gov</a>
42	South Dakota	Jean McGuire, Senior Secretary and Nancy Bohr, RN, MBA, MSN, Nursing Program Specialist South Dakota Board of Nursing 4305 South Louise, Suite 201 Sioux Falls, SD 57106 605-362-2769 Fax: 605-362-2768	Patty Roger South Dakota Department of Health 615 East 4th Street Pierre, SD 57501-1700 605-773-3497 Fax: 605-773-6667
43	Tennessee	Wanda J. King, Program Manager Nurse Aide Programs	Division of Health Care Facilities Central Intake Unit: 1-877-287-0010

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		Division of Health Care Facilities Department of Health 227 French Landing, Suite 501 Heritage Place, Metro Center Nashville, TN 37243 615-532-7841 Nurse Aide Registry: 1-800-778-4504 Fax: 615-248-3601	Division of Health Care Facilities: 615-741-7670
44	Texas	Anne Trejo, Manager NFA Licensing Department of Aging and Disability Services PO Box 149030, MC: E-414 Austin, TX 78714-9030 512-438-2050 or 1-800-452-3934 Fax: 512-438-2051 E-mail: credential@dads.state.tx.us Web site: <a href="http://www.dads.state.tx.us/providers/NF/credentialing/index.html">http://www.dads.state.tx.us/providers/NF/credentialing/index.html</a>	Texas Department of Aging and Disability Services Consumer Rights and Services, Mail Code E-240 PO Box 149030 Austin, TX 78714-9030 512-438-2011 In state only: 1-800-458-9858
45	Utah	Utah Health Technology Certification Center 550 East 300 South Room 2036 Kaysville, UT 84037-2699 801-547-9947 Web site: <a href="http://www.utahcna.com">www.utahcna.com</a>	Long Term Care Ombudsman Division of Aging & Adult Services 120 North 200 West Salt Lake City, UT 84103 801-538-3924 Fax: 801-538-4395 Web site: <a href="http://health.utah.gov/html/licensing_certifying.html">http://health.utah.gov/html/licensing_certifying.html</a>
46	Vermont	Elizabeth Hansen, RN Nursing Program Manager Vermont State Board of Nursing National Life Bldg., North FL2 Montpelier, VT 05620-3402 802-828-2819 or 802-828-2396 Fax: 802-828-2484 Web site: <a href="http://www.vtprofessionals.org">www.vtprofessionals.org</a>	OBRA Abuse Related Complaints: Janette Floyd, Chief, Adult Protective Services Department of Disabilities, Aging, and Independent Living, Division of Licensing and Protection 103 South Main Street Waterbury, VT 05671-2306 802-241-2345 Other Related Complaints: Vermont State Board of Nursing Mary Botter, Executive Director 802-828-3180
47	Virginia	Brenda Krohn RN, MS Deputy Executive Director Virginia Board of Nursing Perimeter Center 9960 Mayland Drive, Suite 300 Richmond, Virginia 23233 804-367-4614 Fax: 804-527-4455 E-mail: <a href="mailto:Brenda.krohn@dhp.virginia.gov">Brenda.krohn@dhp.virginia.gov</a> Web site: <a href="http://www.dhp.virginia.gov">www.dhp.virginia.gov</a>	Virginia Department of Health Professions Enforcement Division Perimeter Center 9960 Mayland Drive, Suite 300 Henrico, Virginia 23233-1463 Phone: 1-800-533-1560 OR 1-804-367-4691 Fax: 1-804-527-4424 Email: <a href="mailto:enfcomplaints@dhp.virginia.gov">enfcomplaints@dhp.virginia.gov</a>
48	Virgin Islands	Diane Ruan-Viville, MA, BSN, RN Virgin Islands Board of Nurse Licensure	Virgin Islands Board of Nurse Licensure P.O. Box 304247, Veterans Drive Station

	State	Who maintains the registry in your state?	Who investigates complaints in your state?
		P.O. Box 304247, Veterans Drive Station St. Thomas, VI 00803 Phone: 340-776-7397 E-mail: Diane.ruan-viville@usvi-doh.org	St. Thomas, VI 00803 Phone: 340-776-7131 Fax: 340-777-4003 Online: <a href="http://www.vibnl.org/">http://www.vibnl.org/</a>
49	Washington	Sandy Kerrigan, RN Program Manager NA Training & Competency Evaluation Aging & Disability Services Administration OBRA-Nurse Aid Registry PO Box 45600 Olympia, WA 98504-5600 360-725-2597 Fax: 360-493-2581	Paula Sanz, RN, Field Manager Resident & Client Protection Program Aging & Disability Services Administration Residential Care Services Division, PO Box 45600 Olympia, WA 98504-5600 360-725-3218 Fax: 360-725-3208
50	West Virginia	Twonna F. Williams, RN Program Manager Nurse Aide Program Office of Health Facility Licensure and Certification 408 Leon Sullivan Way Charleston, WV 25301-1713 304-558-0050 Fax: 304-558-1442 Web site: <a href="http://www.wvdhhr.org/ohflac/NA/Default.htm">http://www.wvdhhr.org/ohflac/NA/Default.htm</a>	Office of Health Facilities Licensure and Certification 1 Davis Square, Suite 101 Charleston, WV 25301-1799 Phone: 304-558-0050 Fax: 304-558-2515 Web site: <a href="http://www.wvdhhr.org/ohflac/nursinghome">www.wvdhhr.org/ohflac/nursinghome</a>
51	Wisconsin	Wisconsin Nurse Aide Registry Pearson VUE PO Box 13785 Philadelphia, PA 19101-3785 877-329-8760 Web site: <a href="http://www.pearsonvue.com/">http://www.pearsonvue.com/</a>	Shari Busse, Director Office of Caregiver Quality Department of Health Services PO Box 2969 Madison, WI 53701-2969 608-261-8319 Fax: 608-264-6340 E-mail: <a href="mailto:DHSCaregiverIntake@wisconsin.gov">DHSCaregiverIntake@wisconsin.gov</a> Web site: <a href="http://dhs.wisconsin.gov/caregiver/index.htm">http://dhs.wisconsin.gov/caregiver/index.htm</a>
52	Wyoming	Office of Healthcare Licensing and Survey Jean McLean Wyoming State Board of Nursing 1810 Pioneer Ave Cheyenne, WY 82002 307-777-7616 E-mail: <a href="mailto:jean.mclean@health.wyo.gov">jean.mclean@health.wyo.gov</a> Website: <a href="https://cnaregistry.health.wyo.gov/">https://cnaregistry.health.wyo.gov/</a>	Wyoming State Board of Nursing 1810 Pioneer Avenue Cheyenne, WY 82001 Phone: 307-777-7601 Fax: 307-777-3519

To update the Nurse Aide Registry, please e-mail changes to [maap\\_maceinfo@ncsbn.org](mailto:maap_maceinfo@ncsbn.org).