

# **Directory of Nurse Aide Registries**

## **2018-2019**

#	State/Territory	Who maintains the registry in your state?	Who investigates complaints in your state?
1	<b>Alabama</b>	Sunijaja Smith, ASA Alabama Certified Nurse Aide Registry Alabama Department of Public Health Division of Healthcare Facilities PO Box 303017 Montgomery, AL 36130-3017 Phone: 334.206.5169 Fax: 334.206.3031 Email: NARcorrespondence@adph.state.al.us	Ray Gibson, RN Registry Supervisor Alabama Department of Public Health, Complaint Unit Supervisor Division of Healthcare Facilities PO Box 303017 Montgomery, AL 36130-3017 Phone: 334.206.5163
2	<b>Alaska</b>	Lisa Maroney Nurse Aide Registry Department of Commerce, Community & Economic Development Division of Corporations, Business & Professional Licensing 550 W. 7th Avenue, Suite 1500 Anchorage, AK 99501 Phone: 907.269.8169 Fax: 907.269.8196 Email: Lisa.Maroney@alaska.gov Website: <a href="https://www.commerce.alaska.gov/web/cbpl/ProfessionalLicensing/NurseAideRegistry.aspx">https://www.commerce.alaska.gov/web/cbpl/ProfessionalLicensing/NurseAideRegistry.aspx</a>	Sonia Lipker, Investigator Department of Commerce, Community & Economic Development Division of Corporations, Business & Professional Licensing 550 W. 7th Avenue, Suite 1500 Anchorage, AK 99501 Phone: 907.269.7646 Fax: 907.269.8195 Email: Sonia.lipker@alaska.gov
3	<b>Arizona</b>	Joey Ridenour, RN, MN, FAAN Executive Director Arizona State Board of Nursing 1740 W Adams Street, Suite 2000 Phoenix, AZ 85007 Phone: 602.771.7801 Website: <a href="http://www.azbn.gov">http://www.azbn.gov</a>	Arizona State Board of Nursing Complaints/Investigations 1740 W Adams Street, Suite 2000 Phoenix, AZ 85007 Phone: 602.771.7827 Email: <a href="mailto:complaints@azbn.gov">complaints@azbn.gov</a> Website: <a href="http://www.azbn.gov">http://www.azbn.gov</a>
4	<b>Arkansas</b>	Prometric AR Nurse Aide 7941 Corporate Drive Nottingham, MD 21236 Phone: 800.818.8917 Website: <a href="http://www.prometric.com/nurseaide/ar">www.prometric.com/nurseaide/ar</a>	Arkansas Department of Human Services PO Box 8059 Slot S405 Little Rock, AR 72203-8059 Phone: 501.320.6461
5	<b>California</b>	Department of Public Health Licensing & Certification Program CNA/HHA/CHT Certification Unit P.O. Box 997416, MS 3301 Sacramento, CA 95899-7416 Phone: 916.327.2445 Fax: 916.552.8785 Email: <a href="mailto:cna@cdph.ca.gov">cna@cdph.ca.gov</a>	Department of Public Health Licensing & Certification Program Professional Certification Branch/Investigation Section P.O. Box 997416, MS 3303 Sacramento, CA 95899-7416 Abuse Hotline: 916.492.8232 Main Phone: 916.445.4423 Email: <a href="mailto:cnamisconduct@cdph.ca.gov">cnamisconduct@cdph.ca.gov</a>

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6	<b>Colorado</b>	State Board of Nursing 1560 Broadway, Suite 1350 Denver, CO 80202 Phone: 303.894.2430 Alternate Phone: 303.894.2458 Fax: 303.894.2821 Email: Dora_nursingboard@state.co.us	State Board of Nursing 1560 Broadway, Suite 1350 Denver, CO 80202 Phone: 303.894.2430 Alternate Phone: 303.894.2458 Fax: 303.894.2821 Email: Dora_nursingboard@state.co.us
7	<b>Connecticut</b>	Prometric - CT Nurse Aide 7941 Corporate Dr. Nottingham, MD 21236 Phone: 866.499.7485 Email: ctcna@prometric.com Website: <a href="https://registry.prometric.com/registry/publicCT">https://registry.prometric.com/registry/publicCT</a>	Connecticut Department of Public Health 410 Capitol Ave., MS# 12 MQA Hartford, CT 06134-0308 Phone: 860.509.7603 option #1 Fax: 860.707.1983 Email: dph.nurseaide@ct.gov
8	<b>Delaware</b>	Division of Long Term Care Residents Protection 3 Mill Road, Suite 308 Wilmington, DE 19806 Phone: 302.421.7403 Fax: 302.421.7401 Website: <a href="http://www.dhss.delaware.gov/dhss/dltcrp/cnareg.html">http://www.dhss.delaware.gov/dhss/dltcrp/cnareg.html</a>	Long Term Care Residents Protection 3 Mill Road, Suite 308 Wilmington, DE 19806 Phone: 877.453.0012 Website: <a href="http://www.dhss.delaware.gov/dhss/dltcrp/mailform.html">http://www.dhss.delaware.gov/dhss/dltcrp/mailform.html</a>
9	<b>District of Columbia</b>	Pearson VUE PO Box 13785 Philadelphia, PA 19101-3785 Phone: 888.274.6060 Website: <a href="http://www.pearsonvue.com">www.pearsonvue.com</a>  District of Columbia Board of Nursing 899 North Capitol Street, NE; Suite 200 Washington, DC 20002 Phone: 877.672.2174 Fax: 202.727.8471 Website: <a href="https://doh.dc.gov/service/certified-nurse-aides-licensing">https://doh.dc.gov/service/certified-nurse-aides-licensing</a>	District of Columbia Board of Nursing 899 North Capitol Street, NE; Suite 200 Washington, DC 20002 Phone: 202.672.2174 Fax: 202.727.8471 Website: <a href="https://doh.dc.gov/service/certified-nurse-aides-licensing">https://doh.dc.gov/service/certified-nurse-aides-licensing</a>
10	<b>Florida</b>	Florida Department of Health Division of Medical Quality Assurance Certified Nursing Assistant Registry 4052 Bald Cypress Way, BIN C-02 Tallahassee, FL 32399-3262 Phone: 850.245.4125 Fax: 850.617.6460 Email: MQA.CNA@flhealth.gov Website: <a href="http://www.floridasnursing.gov">www.floridasnursing.gov</a>  Prometric Testing Information Phone: 888.277.3500 Email: FLCNA@prometric.com Website: <a href="https://www.prometric.com/en-us/clients/Nurseaide/Pages/FL.aspx">https://www.prometric.com/en-us/clients/Nurseaide/Pages/FL.aspx</a>	Florida Department of Health Division of Medical Quality Assurance Consumer Services Unit 4052 Bald Cypress Way, Bin C-75 Tallahassee, Florida 32399-3275 Phone: 850.245.4339 Email: MQA.ConsumerServices@flhealth.gov Website: <a href="http://www.floridahealth.gov/5C/licensing-and-regulation/enforcement/admin-complaint-process/consumer-services.html">http://www.floridahealth.gov/5C/licensing-and-regulation/enforcement/admin-complaint-process/consumer-services.html</a>

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11	<b>Georgia</b>	Georgia Department of Community Health PO Box 105753 Atlanta, GA 30348 Phone: 800.414.4358 Website: <a href="http://www.mmis.georgia.gov/">http://www.mmis.georgia.gov/</a>	Georgia Department of Community Health Healthcare Facility Regulation Division Long Term Care Section 2 Peachtree Street, NW, 31st Floor Atlanta, GA 30303 Phone: 800.878.6442
12	<b>Guam</b>	Marlene Carbullido, RN, MSN Executive Officer Guam Board of Nurse Examiners 194 Hernan Cortez Avenue, Suite 213 Hagatna, Guam 96910 Phone: 671.735.7412 Fax: 671.734.7413 Email: <a href="mailto:Marlene.Carbullido@dphss.guam.gov">Marlene.Carbullido@dphss.guam.gov</a>	Marlene Carbullido, RN, MSN Executive Officer Guam Board of Nurse Examiners 194 Hernan Cortez Avenue, Suite 213 Hagatna, Guam 96910 Phone: 671.735.7412 Fax: 671.734.7413 Email: <a href="mailto:Marlene.Carbullido@dphss.guam.gov">Marlene.Carbullido@dphss.guam.gov</a>
13	<b>Hawaii</b>	Department of Commerce and Consumer Affairs Professional and Vocational Licensing Division Nurse Aide Program Vendor: Prometric 345 Uluniu Street, Suite 308 Kailua, Hawaii 96734 Phone: 808.261.8182 Fax: 808.261.8240	Department of Health (Medicare) Office of Health Care Assurance Medicare Section 601 Kamokila Boulevard, Room 395 Kapolei, Hawaii 96707 Phone: 808.692.7420  Department of Human Services (Adult Protective Services) Social Services Division 1390 Miller Street, Room 209 Honolulu, Hawaii 96813 Phone: 808.586.4997
14	<b>Idaho</b>	Bureau of Facility Standards CNA Registry PO Box 83720 Boise, ID 83720-0009 Phone: 800.748.2480 Email: <a href="mailto:IDNAP@dhw.idaho.gov">IDNAP@dhw.idaho.gov</a> Website: <a href="https://registry.prometric.com/registry/publicID">https://registry.prometric.com/registry/publicID</a>	Co-Supervisors of Long Term Care Division of Licensing and Certification Bureau of Facility Standards Department of Health and Welfare PO Box 83720 Boise, ID 83720-0009 Phone: 208.334.6626 Fax: 208.364.1888
15	<b>Illinois</b>	Health Care Worker Registry 525 W. Jefferson St. Springfield, IL 62761 Phone: 844.789.3676 Fax: 217.524.0137 Website: <a href="https://hcwrpub.dph.illinois.gov/">https://hcwrpub.dph.illinois.gov/</a>	Illinois Department of Public Health Office of Health Care Regulations, LTC Field Operations 525 W. Jefferson St. Springfield, IL 62761 Phone (24-hour hotline): 800.252.4343

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16	<b>Indiana</b>	Darlene K. Jones Health Care Records and Registry Services 2 North Meridian Street, Section 4B Indianapolis, IN 46204 Phone: 317.233.7351 Fax: 317.233.7750 Email: aides@isdh.IN.gov Website: www.in.gov/pla	Janelyn Kulk, Director Indiana State Department of Health Division of Health Care Education and Quality 2 North Meridian Street, Section 4B Indianapolis, IN 46204 Phone: 317.233.7480 Fax: 317.233.7477
17	<b>Iowa</b>	Greg DeMoss Direct Care Worker Registry Division of Health Facilities Iowa Department of Inspections and Appeals Lucas State Office Building 321 East 12th Street Des Moines, IA 50319-0083 Phone: 515.281.4077 Fax: 515.281.6259 Email: Greg.DeMoss@dia.iowa.gov Website: www.dia-hfd.state.ia.us SING: www.iowaonline.state.ia.us/SING/	Department of Inspections and Appeals Health Facilities Division Lucas State Office Building 321 East 12th Street Des Moines, IA 50319 Phone: 515.281.4115 Fax: 515.242.5022
18	<b>Kansas</b>	Kansas Department for Aging and Disability Services Health Occupations Credentialing 612 S. Kansas Ave. Topeka, KS 66603 Phone: 785.296.6877 Fax: 785.296.3075 Email: certification@kdads.ks.gov Website: www.ksnurseaidregistry.org	Caryl Gill Kansas Department for Aging and Disability Services New England Building 503 S. Kansas Ave. Topeka, KS 66603 Phone: 785.296.4986 Fax: 785.296.0256 Email: kdads.wwwmail@ks.gov Website: www.kdads.ks.gov
19	<b>Kentucky</b>	Kentucky Board of Nursing Kentucky Nurse Aide Registry 312 Whittington Parkway, Suite 300-A Louisville, KY 40222 Phone: 888.530.1919 Fax: 502.429.1247 Website: http://www.kbn.ky.gov/	Long Term Care Division Office of Inspector General 275 E. Main St., 5E-A Frankfort, KY 40621 Phone: 502.564.7963 ext. 3291 Fax: 502.564.6546 Website: https://chfs.ky.gov/agencies/os/oig/dhc
20	<b>Louisiana</b>	Louisiana Department of Health Health Standards Section P.O. Box 3767 Baton Rouge, LA 70821 - 3767 Phone: 225.342.0138 Fax: 225.342.4549 Website: http://www.dhh.la.gov/CNADSW	Louisiana State Department of Health and Hospitals Health Standards Section Long Term Care Division P.O. Box 3767 Baton Rouge, LA 70821 – 3767 Phone (Long Term Care Complaint Hotline): 888.810.1819 Fax: 225.342.5073

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21	<b>Maine</b>	Maine Department of Health & Human Services Division of Licensing & Regulatory Services Maine Registry of Certified Nursing Assistants State House Station #11 41 Anthony Avenue Augusta, Maine 04333 Phone: 800.383.2441 Email: <a href="mailto:dhrs.cnaregistry@maine.gov">dhrs.cnaregistry@maine.gov</a> Website: <a href="http://www.maine.gov/dhhs/mecdc/dhrs/cna/home.html">http://www.maine.gov/dhhs/mecdc/dhrs/cna/home.html</a>	Department of Health & Human Services Division of Licensing & Regulatory Services State House Station #11 41 Anthony Avenue Augusta, Maine 04333 Phone: 800.383.2441
22	<b>Maryland</b>	Maryland Board of Nursing 4140 Patterson Avenue Baltimore, Maryland 21215-2254 Phone: 410.585.1900 Email: <a href="mailto:mbon.cna@maryland.gov">mbon.cna@maryland.gov</a> Website: <a href="http://mbon.maryland.gov/Pages/cna-index.aspx">http://mbon.maryland.gov/Pages/cna-index.aspx</a>	Maryland Board of Nursing Complaints & Investigations Division 4140 Patterson Avenue Baltimore, MD 21215-2254 Phone: 410.585.1925 Email: <a href="mailto:MBON.ComplaintsInvestigations@maryland.gov">MBON.ComplaintsInvestigations@maryland.gov</a>
23	<b>Massachusetts</b>	Nurse Aide Registry Massachusetts Department of Public Health Division of Health Care Quality 99 Chauncy Street, 2nd Floor Boston, MA 02111 Phone: 617.753.8144 Website: <a href="http://www.mass.gov/eohhs/gov/departments/dph/programs/hcq/nurse-aides/">http://www.mass.gov/eohhs/gov/departments/dph/programs/hcq/nurse-aides/</a>	Massachusetts Department of Public Health Health Care Safety and Quality 99 Chauncy Street Boston, MA 02111 Phone: 617.753.8000
24	<b>Michigan</b>	Bureau of Community and Health Systems PO Box 30664 Lansing, MI 48909 Phone: 517.284.8961 Registry & Verification Phone: 800.752.4724 Website: <a href="http://www.michigan.gov/bchs">www.michigan.gov/bchs</a>	Michigan Department of Licensing and Regulatory Affairs Bureau of Community and Health Systems PO Box 30664 Lansing, MI 48909 Phone: 517.284.8961
25	<b>Minnesota</b>	Division Of Compliance Monitoring Nursing Assistant Registry PO Box 64501 St. Paul, MN 55164-0501 Phone (Calls placed in MN only): 800.397.6124 Phone: 651.215.8705 Fax: 651.215.9697 Email: <a href="mailto:Bonnie.Wendt@state.mn.us">Bonnie.Wendt@state.mn.us</a>	Office of Health Facility Complaints 85 East 7th Place, Suite 220 PO Box 64970 St. Paul, MN 55164-0970 Phone: 651.201.4201 Alternate Phone: 800.369.7994 Email: <a href="mailto:Health.ohfc-complaints@state.mn.us">Health.ohfc-complaints@state.mn.us</a>

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26	<b>Mississippi</b>	Mississippi State Department of Health Bureau of Health Facilities Licensure and Certification P.O. Box 1700 Jackson, MS 39215 Phone: 601.364.1100 Phone: 888.204.6213 Website: www.msdh.state.ms.us Reciprocity & Renewals, Pearson VUE - MS Nurse Aide Registry Website: www.pearsonvue.com	Complaint Unit Mississippi State Department of Health Bureau of Health Facilities Licensure and Certification P.O. Box 1700 Jackson, MS 39215-1700 Phone: 601.364.1100 Website: www.msdh.state.ms.us
27	<b>Missouri</b>	Missouri Department of Health and Senior Services Health Education Unit PO Box 570 3418 Knipp Jefferson City, MO 65102 Phone: 573.526.5686 Fax: 573.526.7656 Email: cnaregistry@health.mo.gov Website: <a href="http://www.health.mo.gov/safety/cnaregistry/">http://www.health.mo.gov/safety/cnaregistry/</a>	Missouri Department of Health and Senior Services PO Box 570 Jefferson City, MO 65102 Elder Abuse and Neglect Hotline: 800.392.0210
28	<b>Montana</b>	Certification Bureau – DPHHS Montana Nurse Aide Registry 2401 Colonial Drive, 2nd Floor PO Box 202953 Helena, MT 59620-2953 Phone: 406.444.4980 Fax: 406.444.3456 Email: cna@mt.gov Website: <a href="https://dphhs.mt.gov/CNA">https://dphhs.mt.gov/CNA</a>	Certification Bureau QAD – DPHHS PO Box 202953 Helena, MT 59620-2953 Phone: 406.444.2099 Email: mtssad@mt.gov
29	<b>Nebraska</b>	Connie Wagner, RN, BSN Nursing Support Supervisor Division of Public Health, Licensure Unit Nursing and Nursing Support P. O. Box 94986 Lincoln, NE 68509-4986 Phone: 402.471.4969 Fax: 402.742.1151 Website: <a href="http://dhhs.ne.gov/publichealth/pages/crICNAHome.aspx">http://dhhs.ne.gov/publichealth/pages/crICNAH ome.aspx</a>	Connie Wagner, RN, BSN Nursing Support Supervisor Division of Public Health, Licensure Unit Nursing and Nursing Support P. O. Box 94986 Lincoln, NE 68509-4986 Phone: 402.471.4969 Fax: 402.742.1151 Website: <a href="http://dhhs.ne.gov/publichealth/pages/crICNAHome.aspx">http://dhhs.ne.gov/publichealth/pages/crICNAH ome.aspx</a>
30	<b>Nevada</b>	Nevada Department of Health and Human Services Division of Public & Behavioral Health/Health Care Quality and Compliance 727 Fairview Dr., Ste E Carson City, NV 89701 Attn: Sherry Crance, RN Phone: 775.684.1055 Email: <a href="mailto:scrance@health.nv.gov">scrance@health.nv.gov</a>	Sam McCord, BSN, RN Nevada State Board of Nursing 5011 Meadowood Mall Way, Ste 300 Reno, Nevada 89502-6576 Phone: 888.590.6726 Email: <a href="mailto:smccord@nsbn.state.nv.us">smccord@nsbn.state.nv.us</a>

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31	<b>New Hampshire</b>	<p>Arthoen Wolf, MS, APRN  Program Specialist IV  Kim Cicchetto  Program Assistant II  New Hampshire Board of Nursing  121 South Fruit Street, Suite 102  Concord, NH 03301-2412  Phone: 603.271.8282 or 603.271.6604  Fax: 603.271.6605  Email: Arthoen.Wolf@oplcnh.gov or  Kim.Cicchetto@oplcnh.gov  Website and online verification:  <a href="http://www.oplcnh.gov/nursing">http://www.oplcnh.gov/nursing</a></p>	<p>New Hampshire Board of Nursing  121 South Fruit Street, Suite 102  Concord, NH 03301-2431  Phone: 603.271.8282  Alternate Phone: 603.271.6604  Fax: 603.271.6605  Email: Board.Questions@nh.gov  Website: <a href="http://www.oplcnh.gov/nursing">http://www.oplcnh.gov/nursing</a></p>
32	<b>New Jersey</b>	<p>New Jersey Department of Health  Division of Health Facilities Evaluation and  Licensing  Office of Program Compliance  PO Box 358  Trenton, NJ 08625-0358  Phone: 866.561.5914  Alternate Phone: 609.984.0015  Fax: 609.633.9087  Website: <a href="https://njna.psiexams.com/">https://njna.psiexams.com/</a></p>	<p>Office of Ombudsman for the Institutionalized  Elderly Department of Public Advocate  PO Box 852  Trenton, NJ 08625-0852  Phone: 877.582.6995  Website: <a href="http://www.nj.gov/ooie/">http://www.nj.gov/ooie/</a></p> <p>New Jersey Department of Health  Division of Health Facilities Evaluation and  Licensing  Office of Program Compliance  PO Box 368  Trenton, NJ 08625-0367  Phone: 609.984.8128</p>
33	<b>New Mexico</b>	<p>New Mexico Nurse Aide Training &amp; Registry  New Mexico Department of Health  Program Operations Bureau  2040 S. Pacheco Street, Suite 237  Santa Fe, New Mexico 87505  Phone: 505.476.9040  Fax: 505.476.9048  Website:  <a href="https://registry.prometric.com/registry/publicNM">https://registry.prometric.com/registry/publicNM</a></p>	<p>DOH/DHI/Program Support Bureau  Complaints Department  2040 S. Pacheco Street  2nd Floor, Room 202  Santa Fe, New Mexico 87505  Phone: 505.476.9027  Phone (toll-free in state): 800.752.8649  Fax: 505.476.8977</p>
34	<b>New York</b>	<p>Bureau of Quality Assurance  New York State Department of Health  875 Central Avenue  Albany, NY 12206  Phone: 877.877.1827  Email: profcred@health.state.ny.us  For CNA verification only: 800.918.8818  Website: <a href="http://www.prometric.com/nurseaide/ny">www.prometric.com/nurseaide/ny</a></p>	<p>MaryJane Vogel, Director  Bureau of Centralized Complaint Intake Program  New York State Department of Health  875 Central Avenue  Albany, NY 12206  Phone: 888.201.4563</p>



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35	<b>North Carolina</b>	Department of Health and Human Services Division of Health Service Regulation Health Care Personnel Education and Credentialing Section 2709 Mail Service Center Raleigh, NC 27699-2709 Phone: 919.855.3969 Fax: 919.733.9764 Website: <a href="https://www.ncnar.org">https://www.ncnar.org</a>	Department of Health and Human Services Division of Health Service Regulation Health Care Personnel Registry Investigations Branch 2719 Mail Service Center Raleigh, NC 27699-2719 Phone: 919.855.3968 Fax: 919.733.3207
36	<b>North Dakota</b>	OBRA Mandated Registry: North Dakota Department of Health Division of Health Facilities 600 East Boulevard Avenue, Dept. 301 Bismarck, ND 58505-0200 Phone: 701.328.2353 Website: <a href="https://www.ndhealth.gov/hf/North_Dakota_nurse_aide_registry.htm">https://www.ndhealth.gov/hf/North_Dakota_nurse_aide_registry.htm</a>  Unlicensed Assistive Person Registry: Patricia Hill, RN Assistant Director for Practice/Discipline North Dakota Board of Nursing 919 South 7th Street, Suite 504 Bismarck, ND 58504-5881 Phone: 701.328.9788 Fax: 701.328.9785 Email: <a href="mailto:phill@ndbon.org">phill@ndbon.org</a>	Bruce Pritschet Division of Health Facilities 600 East Boulevard Avenue, Dept. 301 Bismarck, ND 58505-0200 Phone: 701.328.2352 Email: <a href="mailto:CNARegistry@nd.gov">CNARegistry@nd.gov</a>  (For Unlicensed Assisted Persons Only) North Dakota Board of Nursing 919 South 7th Street, Suite 504 Bismarck, ND 58504-5881 Phone: 701.328.9788 Fax: 701.328.9785
37	<b>Ohio</b>	Christine D. Allen Bureau of Regulatory Operations Ohio Department of Health 246 North High Street Columbus, OH 43215-2412 Phone: 800.582.5908 Email: <a href="mailto:NAR@odh.ohio.gov">NAR@odh.ohio.gov</a>	James Hodge Bureau of Survey and Certification Ohio Department of Health 246 North High Street Columbus, OH 43215-2412 Phone: 614.644.6220 Email: <a href="mailto:James.Hodge@odh.ohio.gov">James.Hodge@odh.ohio.gov</a>
38	<b>Oklahoma</b>	Oklahoma State Department of Health Nurse Aide Registry 1000 N.E. 10th Street Oklahoma City, OK 73117-1299 Phone: 405.271.4085 Fax: 405.271.1130 Website: <a href="http://nar.health.ok.gov">http://nar.health.ok.gov</a>	Angie Stewart Oklahoma State Department of Health Office of General Counsel 1000 N.E. 10th Street Oklahoma City, OK 73117-1299 Phone: 405.271.6017 Phone (after hours): 800.747.8419 Website: <a href="http://www.health.ok.gov/program/nrsaid/index.html">http://www.health.ok.gov/program/nrsaid/index.html</a>

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39	<b>Oregon</b>	Customer Service Center Oregon State Board of Nursing 17938 SW Upper Boones Ferry Rd. Portland, OR 97224 Phone: 971.673.0685 Fax: 971.673.0684 Email: oregon.bn.info@state.or.us Website: www.oregon.gov/OSBN	Oregon State Board of Nursing 17938 SW Upper Boones Ferry Rd. Portland, OR 97224 Phone: 971.673.0685 Fax: 971.673.0684
40	<b>Pennsylvania</b>	Pennsylvania Department of Health Division of Nursing Care Facilities Room 526, Health & Welfare Building 625 Forster Street Harrisburg, PA 17120 Phone: 800.852.0518  Pennsylvania Nurse Aide Registry Pearson VUE P.O. Box 13785 Philadelphia, PA 19101-3785 Phone: 800.852.0518 Fax: 877.543.5215 Website: http://www.pearsonvue.com	Pennsylvania Department of Health Division of Nursing Care Facilities Phone: 717.787.1816 Fax: 717.772.2163 Phone (Complaint Hotline): 800.254.5164
41	<b>Rhode Island</b>	Rhode Island Department of Health Office of Health Professionals Regulation 3 Capitol Hill, Room 105 Providence, RI 02908-5097 Phone: 401.222.5888 Website: www.health.ri.gov	Rhode Island Department of Health Office of Health Professionals Regulation 3 Capitol Hill, Room 105 Providence, RI 02908-5097 Phone: 401.222.5200 Phone (After-Hours Emergency Number): 401.272.5952
42	<b>South Carolina</b>	South Carolina Department of Health and Human Services Division of Community and Facility Services Email: scnar@scdhhs.gov  South Carolina Nurse Aide Registry Pearson VUE P.O. Box 13785 Philadelphia, PA 19101-3785 Phone: 800.475.8290	South Carolina Department of Health and Environmental Control Complaint Program 2600 Bull Street Columbia, SC 29201 Phone: 803.545.4205 Email: dennispl@dhec.sc.gov
43	<b>South Dakota</b>	Ashley Kroger South Dakota Board of Nursing 4305 S Louise Ave, Suite 201 Sioux Falls, SD 57106 Phone: 605.362.3525 Fax: 605.362.2768	Jana Doherty South Dakota Department of Health 615 East 4th St Pierre, SD 57501 Phone: 605.773.3497 Fax: 605.773.6667

#	State/Territory	Who maintains the registry in your state?	Who investigates complaints in your state?
44	<b>Tennessee</b>	Department of Health Office of Health Care Facilities 665 Main Stream Drive Nashville, TN 37243 Phone: 615.532.7841 Nurse Aide Registry: 800.778.4504 Fax: 615.248.3601 Attn: Wanda J. King, Program Manager, Nurse Aide Programs Email: CNA.Health@tn.gov or Wanda.King@tn.gov	Office of Health Care Facilities Central Intake Unit Phone: 877.287.0010  Office of Health Care Facilities Phone: 615.741.7670
45	<b>Texas</b>	Anne Trejo, Manager, NFA Licensing Health and Human Services Commission PO Box 149030, MC: E-414 Austin, TX 78714-9030 Phone: 512.438.2050 Fax: 512.438.2051 Email: Credentialing@hhsc.state.tx.us Website: <a href="https://hhs.texas.gov/doing-business-hhs/licensing-credentialing-regulation/nurse-aide-registry">https://hhs.texas.gov/doing-business-hhs/licensing-credentialing-regulation/nurse-aide-registry</a>	Health and Human Services Commission Consumer Rights and Services Mail Code E-240, PO Box 149030 Austin, TX 78714-9030 Phone (in state only): 800.458.9858
46	<b>Utah</b>	Utah Nursing Assistant Registry 550 East 300 South Room 2036 Kaysville, UT 84037 Phone: 801.547.9947 Email: unar@datc.edu Website: www.utahcna.com	Utah Department of Human Services Division of Aging and Adult Services Phone: 800.371.7897 Website: <a href="https://daas.utah.gov/">https://daas.utah.gov/</a>
47	<b>Vermont</b>	Vermont State Board of Nursing 89 Main Street, 3rd floor Montpelier, VT 05620-3402 Phone: 802.828.1503 Email: Kristin.Donnely@sec.state.vt.us Website: <a href="https://www.sec.state.vt.us/professional-regulation/list-of-professions/nursing/licensed-nursing-assistants.aspx">https://www.sec.state.vt.us/professional-regulation/list-of-professions/nursing/licensed-nursing-assistants.aspx</a>	Adult Protective Services Department of Disabilities, Aging and Independent Living Division of Licensing and Protection HC 2 South, 280 State Drive Waterbury, VT 05671-2060 Phone: 800.564.1612  Other Related Complaints: Vermont State Board of Nursing Phone: 802.828.2396

#	State/Territory	Who maintains the registry in your state?	Who investigates complaints in your state?
48	<b>Virginia</b>	<p>Paula B. Saxby, R.N., Ph.D.  Deputy Executive Director  Virginia Board of Nursing  C.N.A. Educational Programs  Perimeter Center  9960 Mayland Drive, Suite 300  Richmond, Virginia 23233  Phone: 804.367.4597  Fax: 804.527.4455  Email: Paula.saxby@dhp.virginia.gov  Website: www.dhp.virginia.gov</p>	<p>Virginia Department of Health Professions  Enforcement Division  Perimeter Center  9960 Mayland Drive, Suite 300  Henrico, Virginia 23233-1463  Phone: 800.533. 1560  Alternate Phone: 804.367.4691  Fax: 804.527.4424  Email: enfcomplaints@dhp.virginia.gov</p>
49	<b>Virgin Islands</b>	<p>Virgin Islands Board of Nurse Licensure  P.O. Box 304247, Veterans Drive Station St.  Thomas, VI 00803  Phone: 340.776.7397  Fax: 340.777.4003  Website: <a href="http://www.thevibnl.org/">http://www.thevibnl.org/</a></p>	<p>Virgin Islands Board of Nurse Licensure  P.O. Box 304247, Veterans Drive Station St.  Thomas, VI 00803  Phone: 340.776.7397  Fax: 340.777.4003  Website: <a href="http://www.thevibnl.org/">http://www.thevibnl.org/</a></p>
50	<b>Washington</b>	<p>OBRA Nurse Aide Registry  Department of Social and Health Services  PO Box 45600  Olympia, WA 98504-5600  Phone: 360.725.2597  Fax: 360.493.2581  Email: obraregistry@dshs.wa.gov</p> <p>Mindy Schaffner, PhD, MSN, CNS, RN  Associate Director of Nursing Education  State of Washington Department of Health  Quality Assurance Commission  Nursing Assistant Program Approval Panel  PO Box 47864  Olympia, WA 98504-7864  Phone: 360.236.4745</p>	<p>Loida Baniqued, Field Manager  Resident &amp; Client Protection Program  Aging &amp; Disability Services Administration  Residential Care Services Division  PO Box 45600  Olympia, WA 98504-5600  Phone: 360.725.3218  Fax: 360.725.3208</p>
51	<b>West Virginia</b>	<p>West Virginia Department of Health and Human  Services  Office of Health Facility Licensure &amp; Certification  408 Leon Sullivan Way  Charleston, WV 25301-1713  Phone: 304.558.0050  Fax: 304.558.2515  Email: DHHR.OHFLAC.NAP@wv.gov  Website: <a href="http://ohflac.wvdhhr.org/">http://ohflac.wvdhhr.org/</a></p>	<p>West Virginia Department of Health and Human  Services  Office of Health Facilities, Licensure and  Certification  408 Leon Sullivan Way  Charleston, WV 25301-1713  Phone: 304.558.0050  Fax: 304.558.2515  Website: <a href="http://ohflac.wvdhhr.org/">http://ohflac.wvdhhr.org/</a></p>

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52	<b>Wisconsin</b>	Headmaster PO Box 418 Findlay, OH 45839-0418 Phone: 888.401.0462 Website: <a href="http://hdmaster.com/testing/cnatesting/wisconsin/WI_CNA_Home.htm">http://hdmaster.com/testing/cnatesting/wisconsin/WI_CNA_Home.htm</a>	Laurie Arkens, Director Office of Caregiver Quality Department of Health Services PO Box 2969 Madison, WI 53701 Phone: 608.261.8319 Fax: 608.264.6340 Website: <a href="https://www.dhs.wisconsin.gov/caregiver/index.htm">https://www.dhs.wisconsin.gov/caregiver/index.htm</a>
53	<b>Wyoming</b>	Laura Hudspeth, MSc, RD, LD State Survey Agency Director Aging Division, Healthcare Licensing & Surveys 6101 Yellowstone Rd, Suite 186C Cheyenne, WY 82002 Phone: 307.777.7123 Fax: 307.777.7127 Website: <a href="https://cnaregistry.health.wyo.gov/">https://cnaregistry.health.wyo.gov/</a>	Wyoming State Board of Nursing 130 Hobbs Avenue, Suite B Cheyenne, WY 82002 Phone: 307.777.7601 Fax: 307.777.3519

*To update the Directory of Nurse Aide Registries, please email changes to [nnaap\\_maceinfo@ncsbn.org](mailto:nnaap_maceinfo@ncsbn.org).*