



NCSBN  
Directory of  
Nurse Aide  
Registries  
2013 - 2014



NCSBN

*National Council of State Boards of Nursing*

	State	Who maintains the registry in your state?	Who investigates complaints in your state?
1	<b>Alabama</b>	Ronald J. Holland, Special Investigator Alabama Department of Public Health Nurse Aide Program Coordinator Division of Healthcare Facilities PO Box 303017 Montgomery, AL 36130-3017 334-206-5169 Fax: 334-206-3031 E-mail: NARcorrespondence@adph.state.al.us	Ray Gibson, RN Registry Supervisor Alabama Department of Public Health Complaint Unit Supervisor Division of Healthcare Facilities PO Box 303017 Montgomery, AL 36130-3017 334-206-5163
2	<b>Alaska</b>	Lisa Maroney Nurse Aide Registry Department of Commerce, Community & Economic Development Division of Corporations, Business And Professional Licensing 550 West 7 <sup>th</sup> Avenue, Suite 1500 Anchorage, AK 99501 907-269-8169 Fax: 907-269-8196 E-mail: lisa.maroney@alaska.gov Web site: <a href="http://www.dced.state.ak.us/occ/pnua.htm">http://www.dced.state.ak.us/occ/pnua.htm</a>	Joanna Williamson, Investigator Department of Commerce, Community & Economic Development Division of Corporations, Business And Professional Licensing 550 W. 7 <sup>th</sup> Avenue, Suite 1500 Anchorage, AK 99501 907-269-8614 Fax: 907-269-8195 E-mail: Joanna.williamson@alaska.gov
3	<b>Arizona</b>	Arizona State Board of Nursing 4747 N. 7th Street, Suite #200 Phoenix, AZ 85014-3655 602-771-7800 Fax: 602-771-7888 E-mail: Arizona@azbn.gov Home Page: <a href="http://www.azbn.gov">http://www.azbn.gov</a>	Arizona State Board of Nursing 4747 N. 7th Street Suite 200 Phoenix, AZ 85014-3653
4	<b>Arkansas</b>	Office of Long Term Care Direct Line: 501-682- 1807 Web site: <a href="http://www.arkansas.gov/dhs/sgNH.html">http://www.arkansas.gov/dhs/sgNH.html</a>	Office of Long Term Care 1-800-582-4887 Web site: <a href="http://www.arkansas.gov/dhs/sgNH.html">http://www.arkansas.gov/dhs/sgNH.html</a>
5	<b>California</b>	Paul DeHerrera, Chief Department of Public Health Licensing & Certification Program CNA/HHA/CHT Certification Unit P.O. Box 997416, MS 3301 Sacramento, CA 95899-7416 916-327-2445 Fax: 916-552-8785 E-mail: cna@cdph.ca.gov	Department of Public Health Licensing & Certification Program Investigation Section P.O. Box 997416, MS 3303 Sacramento, CA 95899-7416 916-552-8883 Fax: 916-552-8788 E-mail: Marc.Parker@cdph.ca.gov  Criminal Background Section MS 3304 P.O. Box 997416 Sacramento, CA 95899-7416 916-552-8885 Fax: 916-552-8854 E-mail: Juan.Chacon@cdph.ca.gov

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6	<b>Colorado</b>	State Board of Nursing 1560 Broadway, Suite 1350 Denver, CO 80202 303-894-2430 Alt. 303-894-2458 Fax: 303-894-2821 E-mail: Dora_nursingboard@state.co.us	State Board of Nursing 1560 Broadway, Suite 1350 Denver, CO 80202 303-894-2430 Alt. 303-894-2458 Fax: 303-894-2821 E-mail: Dora_nursingboard@state.co.us
7	<b>Connecticut</b>	Prometric - CT Nurse Aide 7941 Corporate Dr. Nottingham, MD 21236 Phone: 866-499-7485 Fax: 800 813 6670	Connecticut Department of Public Health 410 Capitol Ave., MS# 12 MQA Hartford, CT 06134-0308 860-509-7596 Fax: 860-509-8457
8	<b>Delaware</b>	Elise MacEwen, Nurse Aide Registry Coordinator Division of Long Term Care Residents Protection 3 Mill Road, Suite 308 Wilmington, DE 19806 Verification: 302-577-6666 Fax: 302-577-6672 CNA registry verification can be made at: <a href="http://www.prometric.com/nurseaide/DE">www.prometric.com/nurseaide/DE</a>	Long Term Care Residents Protection 3 Mill Road, Suite 308 Wilmington, DE 19806 302-577-6661
9	<b>District of Columbia</b>	Pearson VUE PO Box 13785 Philadelphia, PA 19101-3785 Telephone: 888-274-6060 <a href="http://www.pearsonvue.com">www.pearsonvue.com</a>  District of Columbia Board of Nursing 899 North Capitol Street, NE; Suite 200 Washington, DC 20002 202-724-8846 Fax: 202-727-8677 <a href="http://www.hpla.doh.dc.gov">www.hpla.doh.dc.gov</a>	District of Columbia Board of Nursing 899 North Capitol Street, NE; Suite 200 Washington, DC 20002 202-724-8846 Fax: 202-727-8677 <a href="http://www.hpla.doh.dc.gov">www.hpla.doh.dc.gov</a>
10	<b>Florida</b>	Florida Department of Health Division of Medical Quality Assurance Certified Nursing Assistant Registry 4052 Bald Cypress Way, BIN C-13 Tallahassee, FL 32399-3262 850-245-4125 Fax: 850-412-2207 Website: <a href="http://www.floridasnursing.gov">www.floridasnursing.gov</a> Email: <a href="mailto:MQA_CNA@doh.state.fl.us">MQA_CNA@doh.state.fl.us</a> Prometric Testing Information Phone: 888-277-3500 Website: <a href="http://www.prometric.com/Florida">www.prometric.com/Florida</a> Email: <a href="mailto:FLCNA@prometric.com">FLCNA@prometric.com</a>	Florida Department of Health Division of Medical Quality Assurance Consumer Services Unit 4052 Bald Cypress Way, Bin C-75 Tallahassee, Florida 32399-3275 850-245-4339 Email: <a href="mailto:MQA_ConsumerServices@doh.state.fl.us">MQA_ConsumerServices@doh.state.fl.us</a> Web site: <a href="http://www.doh.state.fl.us/mqa/enforcement/enforce_home.html">www.doh.state.fl.us/mqa/enforcement/enforce_home.html</a>

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11	<b>Georgia</b>	Mary Vaughan, Manager Georgia Medical Care Foundation PO Box 105753 Atlanta, GA 30348 678-527-3010 or 800-414-4358 Fax: 678-527-3034 Web page: www.mmis.georgia.gov	Department of Community Health Healthcare Facility Regulation Division Long Term Care Section 2 Peachtree Street, NW, 31 <sup>st</sup> Floor Atlanta, GA 30303 404-657-5850 800-878-6442
12	<b>Hawaii</b>	Department of Commerce and Consumer Affairs Professional and Vocational Licensing Division Nurse Aide Program Vendor: Prometric 345 Uluniu Street, Suite 308 Kailua, Hawaii 96734 (808) 261-8182 Fax No.: (808) 261-8240	Department of Health (Medicare) Office of Health Care Assurance Medicare Section 601 Kamokila Boulevard, Room 395 Kapolei, Hawaii 96707 808- 692-7420  Department of Human Services (Foster Care) Social Services Division 1390 Miller Street, Room 209 Honolulu, Hawaii 96813 808-586-4997
13	<b>Idaho</b>	Idaho Nurse Aide Program PO Box 83720 Boise ID 83720-0036 800-748-2480 E-mail: IDNAP@dhw.idaho.gov Online Verifications: <a href="https://registry.prometric.com/registry/publicID">https://registry.prometric.com/registry/publicID</a>	Loretta Todd, RN Division of Medicaid Bureau of Facility Standards Department of Health and Welfare PO Box 83720 Boise, ID 83720-0036 208-334-6626 Fax: 208-364-1888
14	<b>Illinois</b>	Illinois Department of Public Health Health Care Worker Registry 525 W. Jefferson St. 4th Floor Springfield, IL 62761 217-785-5133 Fax: 217-524-0137 E-mail: DPH.HCWR@illinois.gov	Illinois Department of Public Health Office of Health Care Regulations LTC Field Operations 525 W. Jefferson St. Springfield, IL 62761 24-hour hotline: 1-800-252-4343
15	<b>Indiana</b>	Darlene K. Jones Indiana State Department of Health Health Care Records and Registry Services 2 North Meridian Street, Section 4B Indianapolis, IN 46204 317-233-7351 Fax: 317-233-7750 E-mail: : aides@isdh.IN.gov Web site: www.in.gov/pla	Courtney Hamilton, Director Indiana State Department of Health Health Care Records and Registry Services 2 North Meridian Street, Section 4B Indianapolis, IN 46204 317-233-7321 Fax: 317-233-7322
16	<b>Iowa</b>	Greg DeMoss Direct Care Worker Registry Division of Health Facilities Iowa Department of Inspections & Appeals Lucas State Office Building 321 East 12th Street – 3 <sup>rd</sup> Floor Des Moines, IA 50319-0083 515-281-4077	Department of Inspections and Appeals Health Facilities Division Lucas State Office Building – 3 <sup>rd</sup> Floor Des Moines, IA 50319 COMPLAINT HOTLINE: 515-281-4115 or 1-877-686-0027

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		Fax: 515-281-6259 E-mail: Greg.DeMoss@dia.iowa.gov Web site: www.dia-hfd.state.ia.us SING: www.info.state.ia.us/sing	
17	<b>Kansas</b>	Kansas Department of Health and Environment Health Occupations Credentialing 503 S Kansas Ave Topeka, KS 66603-3404 Questions: 785-296-6877 Fax: 785-296-3075 Web site: www.ksnurseaidregistry.org E-mail: certification@kdads.ks.gov	Mary Jane Kennedy Licensure, Certification and Evaluation Commission Kansas Department on Aging New England Building 503 S Kansas Avenue Topeka, KS 66603-3404 785-296-4986 Fax: 785-296-0256 E-mail: wwwmail@kdads.ks.gov Web site: www.kdads.ks.gov
18	<b>Kentucky</b>	Kentucky Board of Nursing 312 Whittington Parkway, Suite 300-A Louisville, KY 40222 1-888-530-1919 Fax: 502-564-3938, 502-564-3989 or 502-564-3942 Web site: http://www.kbn.ky.gov/	Long Term Care Division Office of Inspector General 275 East Main, 5E-B Frankfort, KY 40621 502-564-2888 Fax: 502-564-6546
19	<b>Louisiana</b>	Mark A. Hebert Louisiana State Board of Examiners for Nursing Facility Administrators, (NFA) Nurse Aide Registry 5647 Superior Drive Baton Rouge, LA 70816 225-295-8575 Fax: 225-295-8578 Registry Website: www.labenfa.com	Shirley Smith Health Standards Section PO Box 3767 Baton Rouge, LA 70821-3767 225-342-5779 Long Term Care Complaint Hotline: 888-810-1819 Fax: 225-342-5305
20	<b>Maine</b>	Phyllis Powell, RN Nursing Education Consultant Maine Registry of Certified Nursing Assistants Maine Department of Health & Human Services State House Station 11 41 Anthony Avenue Augusta, Maine 04333 207-624-7300 Fax: 207-287-9325	Department of Health & Human Services Division of Licensing & Certification State House Station #11 41 Anthony Avenue Augusta, Maine 04333
21	<b>Maryland</b>	Ethel M. Stanley, Administrator of the Nursing Assistant and Medication Technician Programs Maryland Board of Nursing 4140 Patterson Avenue Baltimore, MD 21215-2254 410-585-1994 Fax: 410-764-8042	Maryland Board of Nursing 4140 Patterson Avenue Baltimore, MD 21215-2254 410-585-1900
22	<b>Massachusetts</b>	Nurse Aide Registry Massachusetts Department of Public Health Division of Health Care Quality 99 Chauncy Street, 11 <sup>th</sup> Floor	Massachusetts Department of Public Health Division of Health Care Quality 99 Chauncy Street Boston, MA 02111

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		Boston, MA 02111 Nurse Aide Inquiry or Registry Personnel: 617-753-8143 Fax: 617-753-7320	617-753-8000
23	<b>Michigan</b>	Michigan Department of Licensing and Regulatory Affairs Bureau of Health Care Services PO Box 30670 Lansing, MI 48909 Program Applications & Information: 517-241-0554 Web site: <a href="http://www.michigan.gov/healthlicense">www.michigan.gov/healthlicense</a> CNA Registry & Verifications (Prometric): 1-800-752-4724	Michigan Department of Community Health Bureau of Health Care Services Complaint and Allegation Division PO Box 30670 Lansing, MI 48909 517-373-9196
24	<b>Minnesota</b>	Division Of Compliance Monitoring Nursing Assistant Registry PO Box 64501 St. Paul, MN 55164-0501 Calls placed in MN only: 1-800-397-6124 651-215-8705 Fax: 651-215-9697 E-mail: <a href="mailto:Bonnie.Wendt@state.mn.us">Bonnie.Wendt@state.mn.us</a>	Office of Health Facility Complaints 85 East 7th Place, Suite 220 PO Box 64970 St. Paul, MN 55164-0970 651-201-4201 1-800-369-7994 E-mail: <a href="mailto:Health.ohfc-complaints@state.mn.us">Health.ohfc-complaints@state.mn.us</a>
25	<b>Mississippi</b>	Funmi Franklin, Nurse Aide Training Coordinator Mississippi State Department of Health Bureau of Health Facilities - Licensure & Certification <a href="mailto:funmi.franklin@msdh.state.ms.us">funmi.franklin@msdh.state.ms.us</a> P.O. Box 1700 Jackson, MS 39215 601-364-1100 Website: <a href="http://www.msdh.state.ms.us">www.msdh.state.ms.us</a> Reciprocity & Renewals: Pearson VUE (MS Nurse Aide Registry); Web site: <a href="http://www.pearsonvue.com">www.pearsonvue.com</a> Phone: 1-888-204-6213	Complaint Unit Mississippi State Department of Health Bureau of Health Facilities - Licensure and Certification P.O. Box 1700 Jackson, MS 39215-1700 601-364-1100 Web site: <a href="http://www.msdh.state.ms.us">www.msdh.state.ms.us</a>
26	<b>Missouri</b>	Missouri Department of Health and Senior Services Health Education Unit PO Box 570 3418 Knipp Jefferson City, MO 65102 573-526-5686 Fax: 573-526-7656 Web site: <a href="http://health.mo.gov/safety/cnaregistry/">http://health.mo.gov/safety/cnaregistry/</a>	Missouri Department of Health and Senior Services PO Box 570 Jefferson City, MO 65102 Hot line: 1-800-392-0210
27	<b>Montana</b>	Montana Department of Public Health and Human Services Certification Bureau 2401 Colonial Drive, 2 <sup>nd</sup> Floor PO Box 202953	Jennifer McCants Department of Health and Human Services (DPHHS) 406-444-2099

	State	Who maintains the registry in your state?	Who investigates complaints in your state?
		<p>Helena, MT 59620-2953  406-444-4980  Attn: Jennifer McCants  Phone: 406-444-2099  Fax: 406-444-3456  Email: MTSSAD@mt.gov</p>	
28	<b>Nebraska</b>	<p>Connie Wagner, RN, BSN  Program Manager  Department of Health &amp; Human Services  Division of Public Health, Licensure Unit  Office of Nursing and Nursing Support  P. O. Box 94986  Lincoln, NE 68509-4986  Registry: 402-471-0537  Fax: 402-471-1066</p> <p>Web site:  <a href="http://dhhs.ne.gov/publichealth/Pages/lis_lisindex.aspx">http://dhhs.ne.gov/publichealth/Pages/lis_lisindex.aspx</a>  Users will need to click on "General License Information"  Web site for nurse aide forms:  <a href="http://dhhs.ne.gov/publichealth/Pages/crl_nursing_na_na.aspx">http://dhhs.ne.gov/publichealth/Pages/crl_nursing_na_na.aspx</a>  Registry E-mail: nancy.stava@nebraska.gov</p>	<p>Eve Lewis  Administrator Office of LTC Facilities  DHHS, Licensing Unit  301 Centennial Mall South  Lincoln, NE 68509-4986  402-471-3324  Fax: 402-471-0555  E-mail: eve.lewis@nebraska.gov</p>
29	<b>Nevada</b>	<p>Nevada Division of Public &amp; Behavioral Health  Bureau of Health Care Quality and Compliance  727 Fairview Dr., Ste E  Carson City, NV 89701  Attn: Marie Fish-Dewitt  mdewitt@health.nv.gov  (775) 684-1030</p>	<p>Chris Sansom, MSN, RN  Director of Operations  Nevada State Board of Nursing  5011 Meadowood Mall Way  Suite 300  Reno, NV 89502  775-687-7700 or 888-590-6726  Fax: 775-687-7707  E-mail: csansom@nsbn.state.nv.us</p>
30	<b>New Hampshire</b>	<p>Lori A. Tetreault, RN-BSN  Program Specialist IV  New Hampshire Board of Nursing  21 South Fruit Street, Suite 16  Concord, NH 03301-2431  603-271-8282 or 603-271-2323  Fax: 603-271-6605  E-mail: lori.tetreault@nursing.state.nh.us  Web site available to verify any license:  www.state.nh.us/nursing</p>	<p>NH Board of Nursing  21 South Fruit Street, Suite 16  Concord, NH 03301-2431  603-271-8282 or 603-271-2323  Fax: 603-271-6605  E-mail: boardquestions@nursing.state.nh.us</p> <p>Bureau of Elderly and Adult Services  Central Intake Unit  Concord District Office  40 Terrill Park Drive  Concord, NH 03301-3857  603-271-4394  Fax: 603-271-4643</p>
31	<b>New Jersey</b>	<p>Division of Health Facilities Evaluation &amp;  Licensing New Jersey Department of Health &amp;  Senior Services Office of Program Compliance -  Nurse Aide Registry</p>	<p>Office of Ombudsman for the Institutionalized Elderly  Department of Public Advocate  PO Box 852  Trenton, NJ 08625-0852</p>

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		PO Box 358 Trenton, NJ 08625-0358 1-866-561-5914 or 609-633-9171 Fax: 609-633-9087 Verification: www.njna.psiexams.com	1-877-582-6995 Web site: <a href="http://www.state.nj.us/publicadvocate/seniors/elder/">http://www.state.nj.us/publicadvocate/seniors/elder/</a>  Division of Health Facilities Evaluation & Licensing NJ State Department of Health and Senior Services PO Box 367 Trenton, NJ 08625-0367 1-800-792-9770
32	<b>New Mexico</b>	DOH/DHI/Health Facility Licensing and Certification Bureau 2040 S. Pacheco Street 2nd Floor, Room 413 Santa Fe, New Mexico 87505 Phone: 505-476-9040 Automated Voice System: 505-827-1453 Fax: 505-476-9026 On line verification: <a href="https://dhi.health.state.nm.us/nar/index.php">https://dhi.health.state.nm.us/nar/index.php</a>	DOH/DHI/Health Facility Licensing and Certification Bureau 2040 S. Pacheco Street 2nd Floor, Room 413 Santa Fe, New Mexico 87505 505-476-9027 Toll Free In-state: 1-800-752-8649 Fax: 505-476-8977
33	<b>New York</b>	Nancy G. Abeel Bureau of Professional Credentialing New York State Department of Health 875 Central Avenue Albany, NY 12206 Phone: 1-800-805-9128 Fax: 518-474-7477 For CNA verifications only: 1-800-918-8818 Web site: <a href="http://www.prometric.com/nurseaide/ny">www.prometric.com/nurseaide/ny</a> E-mail: <a href="mailto:profcred@health.state.ny.us">profcred@health.state.ny.us</a>	Mark Brownell, Director Bureau of Centralized Complaint Intake Program New York State Department of Health 875 Central Avenue Albany, NY 12206 1-888-201-4563
34	<b>North Carolina</b>	Department of Health and Human Services Health Care Personnel Registry Section Division of Health Service Regulation 2709 Mail Service Center Raleigh, NC 27699-2709 Phone: 919-855-3969 24 Hour Automated Line: 919-715-0562 Fax: 919-733-9764 Web site: <a href="http://www.ncnar.org">www.ncnar.org</a>	Department of Health & Human Services Division of Health Service Regulation Health Care Personnel Registry Investigations Branch 2719 Mail Service Center Raleigh, NC 27699-2719 919-855-3968 Fax: 919-733-3207
35	<b>North Dakota</b>	OBRA Mandated Registry: North Dakota Department of Health Division of Health Facilities 600 East Boulevard Avenue Dept 301 Bismarck, ND 58505-0200 701-328-2353 Website: <a href="https://www.ndhealth.gov/hf/registry/inquiry-search.aspx">https://www.ndhealth.gov/hf/registry/inquiry-search.aspx</a>  Unlicensed Assistive Person Registry: Patricia Hill, RN Assistant Director for Practice/Discipline North Dakota Board of Nursing	Bruce Pritschet Division of Health Facilities 600 East Boulevard Avenue Dept 301 Bismarck, ND 58505-0200 701-328-2352 Email: <a href="mailto:CNARegistry@nd.gov">CNARegistry@nd.gov</a>  (For Unlicensed Assisted Persons Only) North Dakota Board of Nursing 919 South 7th Street, Suite 504 Bismarck, ND 58504-5881 701-328-9788 Fax: 701-328-9785



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		919 South 7th Street, Suite 504 Bismarck, ND 58504-5881 701-328-9788 Fax: 701-328-9785 E-mail: phill@ndbon.org	
36	<b>Ohio</b>	Christine D. Allen Bureau of Information and Operational Support Ohio Department of Health 246 North High Street Columbus, OH 43215-2412 In Ohio only (automated system): 1-800-582-5908 Outside Ohio (automated system): 1-614-752-9500 Fax: 614-564-2461 E-mail: NAR@odh.ohio.gov	Christopher C. Compson Bureau of Long Term Care Quality Ohio Department of Health 246 North High Street 3rd Floor Columbus, OH 43215-2412 614-752-8805 E-mail: Chris.Compson@odh.ohio.gov
37	<b>Oklahoma</b>	Oklahoma State Department of Health Nurse Aide Registry 1000 N.E. 10 <sup>th</sup> Street Room 1111 Oklahoma City, OK 73117-1299 405-271-4085 Fax: 405-271-1130 Website: <a href="http://nar.health.ok.gov">http://nar.health.ok.gov</a>	Donald D. Maisch Oklahoma State Department of Health Office of General Counsel 1000 N.E. 10 <sup>th</sup> Street Oklahoma City, OK 73117-1299 405-271-6017 After hours: 1-800-747-8419 Web site: <a href="http://www.health.ok.gov/program/nrsaid/index.html">http://www.health.ok.gov/program/nrsaid/index.html</a>
38	<b>Oregon</b>	Customer Service Center Oregon State Board of Nursing 17938 SW Upper Boones Ferry Rd. Portland, OR 97224 971-673-0658 Fax: 971-673-0684 E-mail: <a href="mailto:oregon.bn.info@state.or.us">oregon.bn.info@state.or.us</a> Website: <a href="http://www.oregon.gov/OSBN">www.oregon.gov/OSBN</a>	Oregon State Board of Nursing 17938 SW Upper Boones Ferry Rd. Portland, OR 97224 971-673-0658 or FAX 971-673-0684
39	<b>Pennsylvania</b>	Pennsylvania Nurse Aide Registry Pearson VUE P.O. Box 13785 Philadelphia, PA 19101-3785 1-800-852-0518 Fax: 877-543-5215 Website: <a href="http://www.pearsonvue.com">http://www.pearsonvue.com</a>	Surveyors in the Division of Nursing Care Facilities Department of Health 717-787-1816 Fax: 717-772-2163 PA Complaint Hotline: 800-254-5164 Web site: <a href="http://www.health.state.pa.us">www.health.state.pa.us</a>
40	<b>Rhode Island</b>	Donna Valletta, Board Administrator Rhode Island Department of Health Office of Health Professionals Regulation 3 Capitol Hill Room 105 Providence, RI 02908-5097 401-222-5888 Fax: 401-222-3352 Website: <a href="http://www.health.ri.gov">www.health.ri.gov</a>	Rhode Island Department of Health Office of Health Professionals Regulation 3 Capitol Hill Room 105 Providence, RI 02908-5097 401-222-5888 Fax: 401-222-3352 Website: <a href="http://www.health.ri.gov">www.health.ri.gov</a>
41	<b>South Carolina</b>	Pearson VUE Corporate Headquarters	South Carolina Department of Health and Environmental Control

	State	Who maintains the registry in your state?	Who investigates complaints in your state?
		5601 Green Valley Drive Bloomington, MN 55437-1099 952-681-3000 Fax: 952-681-3899	Complaint Program 2600 Bull Street Columbia, SC 29201 803-545-4205 Hotline: 1-800-922-6735 Fax: 803-545-4292 E-mail: dennispl@dhec.sc.gov
42	<b>South Dakota</b>	Jean McGuire, Senior Secretary and Gloria Damgaard, Executive Director South Dakota Board of Nursing 4305 South Louise, Suite 201 Sioux Falls, SD 57106 605-362-2769 Fax: 605-362-2768	Patty Roger South Dakota Department of Health 615 East 4th Street Pierre, SD 57501-1700 605-773-3497 Fax: 605-773-6667
43	<b>Tennessee</b>	Department of Health Office of Health Care Facilities 665 Main Stream Drive Nashville, TN 37243 615-532-7841 Nurse Aide Registry: 1-800-778-4504 Fax: 615-248-3601 Contact: Wanda J. King, Program Manager Nurse Aide Programs Email: wanda.king@tn.gov	Office of Health Care Facilities Central Intake Unit: 1-877-287-0010 Office of Health Care Facilities: 615-741-7670
44	<b>Texas</b>	Anne Trejo, Manager NFA Licensing Department of Aging and Disability Services PO Box 149030, MC: E-414 Austin, TX 78714-9030 512-438-2050 or 1-800-452-3934 Fax: 512-438-2051 E-mail: credential@dads.state.tx.us Web site: <a href="http://www.dads.state.tx.us/providers/NF/credentialing/nar/index.html">http://www.dads.state.tx.us/providers/NF/credentialing/nar/index.html</a>	Texas Department of Aging and Disability Services Consumer Rights and Services, Mail Code E-240 PO Box 149030 Austin, TX 78714-9030 512-438-2011 In state only: 1-800-458-9858
45	<b>Utah</b>	Utah Health Technology Certification Center 550 East 300 South Room 2036 Kaysville, UT 84037-2699 801-547-9947 Web site: <a href="http://www.utahcna.com">www.utahcna.com</a>	Long Term Care Ombudsman Division of Aging & Adult Services 120 North 200 West Salt Lake City, UT 84103 801-538-3924 Fax: 801-538-4395 Web site: <a href="http://health.utah.gov/html/licensing_certifying.html">http://health.utah.gov/html/licensing_certifying.html</a>
46	<b>Vermont</b>	Vermont State Board of Nursing 89 Main Street, 3rd floor Montpelier, VT 05620-3402 Phone: 802-828-2819 or 802-828-2396 Fax: 802-828-2484 Web site: <a href="http://www.vtprofessionals.org">www.vtprofessionals.org</a>	OBRA Abuse Related Complaints: Chief, Adult Protective Services Department of Disabilities, Aging, and Independent Living, Division of Licensing and Protection 103 South Main Street Waterbury, VT 05671-2306 802-241-2345 Other Related Complaints:

	State	Who maintains the registry in your state?	Who investigates complaints in your state?
			Vermont State Board of Nursing Linda Davidson, Executive Director 802-828-3180
47	<b>Virginia</b>	Brenda Krohn RN, MS Deputy Executive Director Virginia Board of Nursing Perimeter Center 9960 Mayland Drive, Suite 300 Richmond, Virginia 23233 804-367-4614 Fax: 804-527-4455 E-mail: Brenda.krohn@dhp.virginia.gov Web site: www.dhp.virginia.gov	Virginia Department of Health Professions Enforcement Division Perimeter Center 9960 Mayland Drive, Suite 300 Henrico, Virginia 23233-1463 Phone: 1-800-533-1560 OR 1-804-367-4691 Fax: 1-804-527-4424 Email: enfcomplaints@dhp.virginia.gov
48	<b>Virgin Islands</b>	Diane Ruan-Viville, MA, BSN, RN Virgin Islands Board of Nurse Licensure P.O. Box 304247, Veterans Drive Station St. Thomas, VI 00803 340-776-7397 E-mail: Diane.ruan-viville@usvi-doh.org	Virgin Islands Board of Nurse Licensure P.O. Box 304247, Veterans Drive Station St. Thomas, VI 00803 340-776-7131 Fax: 340-777-4003 Online: <a href="http://www.vibnl.org/">http://www.vibnl.org/</a>
49	<b>Washington</b>	Shirley Munkberg, RN Program Manager NA Training & Competency Evaluation Aging & Disability Services Administration OBRA-Nurse Aid Registry PO Box 45600 Olympia, WA 98504-5600 360-725-2597 Fax: 360-493-2581	Loida Baniqued, Field Manager Resident & Client Protection Program Aging & Disability Services Administration Residential Care Services Division, PO Box 45600 Olympia, WA 98504-5600 360-725-3218 Fax: 360-725-3208
50	<b>West Virginia</b>	Twonna F. Williams, RN Program Manager Nurse Aide Program Office of Health Facility Licensure and Certification 408 Leon Sullivan Way Charleston, WV 25301-1713 304-558-0050 Fax: 304-558-1442 Web site: <a href="http://www.wvdhhr.org/ohflac/NA/Default.htm">http://www.wvdhhr.org/ohflac/NA/Default.htm</a>	Investigates non-nurse aide complaints: Deanna Kramer, Program Manager II Nursing Home Program Office of Health Facilities Licensure and Certification 408 Leon Sullivan Way Charleston, WV 25301-11713 304-558-0050 Fax: 304-558-2515 Web site: <a href="http://www.wvdhhr.org/ohflac/nursinghome">www.wvdhhr.org/ohflac/nursinghome</a>
51	<b>Wisconsin</b>	Wisconsin Nurse Aide Registry Pearson VUE PO Box 13785 Philadelphia, PA 19101-3785 877-329-8760 Web site: <a href="http://www.pearsonvue.com/">http://www.pearsonvue.com/</a>	Shari Busse, Director Office of Caregiver Quality Department of Health Services PO Box 2969 Madison, WI 53701-2969 608-261-8319 Fax: 608-264-6340 E-mail: <a href="mailto:DHSCaregiverIntake@wisconsin.gov">DHSCaregiverIntake@wisconsin.gov</a> Web site: <a href="http://dhs.wisconsin.gov/caregiver/index.html">http://dhs.wisconsin.gov/caregiver/index.html</a>
52	<b>Wyoming</b>	Office of Healthcare Licensing and Survey 400 Quest Building	Wyoming State Board of Nursing 130 S. Hobbs Avenue, Suite B

	State	Who maintains the registry in your state?	Who investigates complaints in your state?
		6101 Yellowstone Rd Cheyenne, WY 307-777-7123 Website: <a href="https://cnaregistry.health.wyo.gov/">https://cnaregistry.health.wyo.gov/</a> Laura Hudspeth, Interim Director	Cheyenne, WY 82002 Phone: 307-777-7601 Fax: 307-777-3519

*To update the Nurse Aide Registry, please e-mail changes to [nnaap\\_maceinfo@ncsbn.org](mailto:nnaap_maceinfo@ncsbn.org).*