



Leadership Lessons from Mission Control

Stories of Innovation, Collaboration, and Communication in Human Space Flight

Ginger Kerrick Davis

Chief Strategy Officer, Barrios Technology

30-Year NASA Veteran

STORIES FROM HUMAN SPACEFLIGHT



- Since NASA was formed, we have been Leaders in Human Spaceflight, doing things no one has ever done before
- Happy to share my 30 years of leadership lessons with you today!

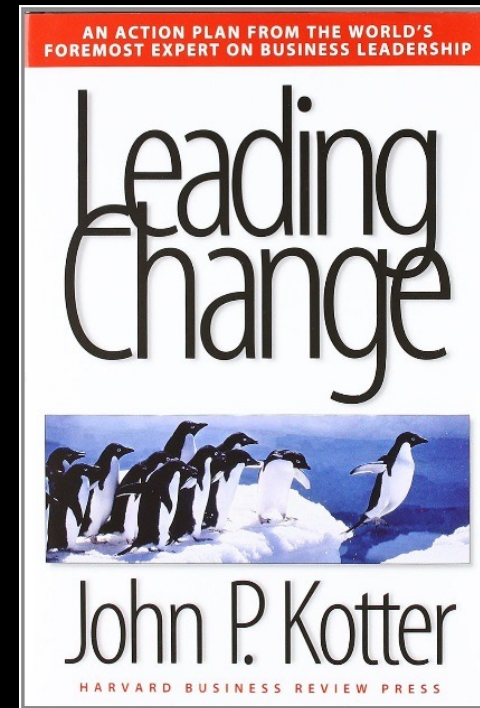
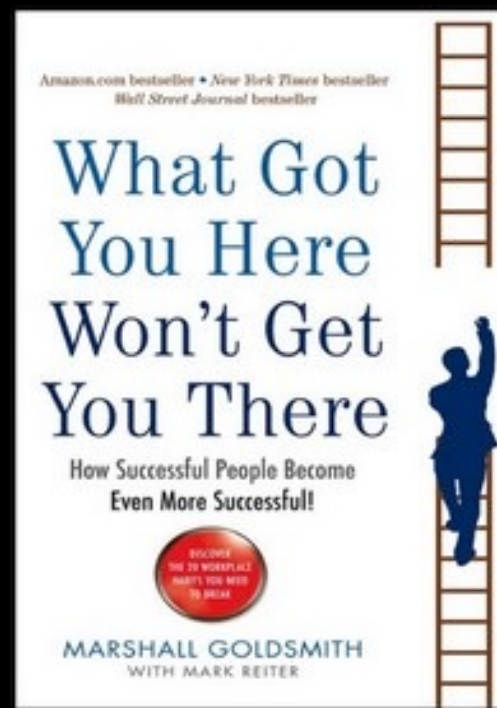
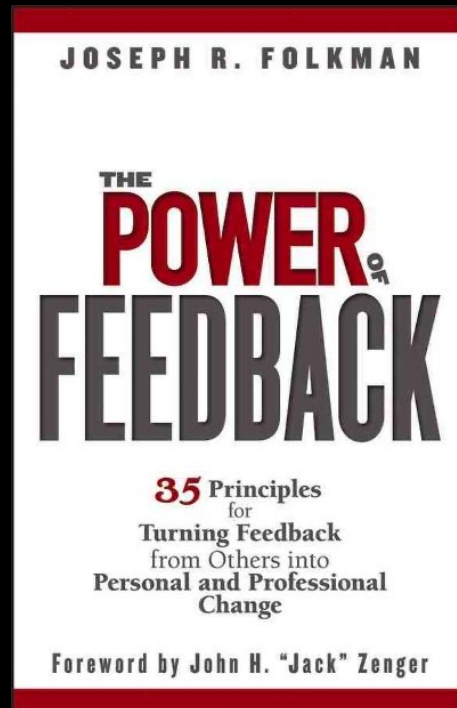
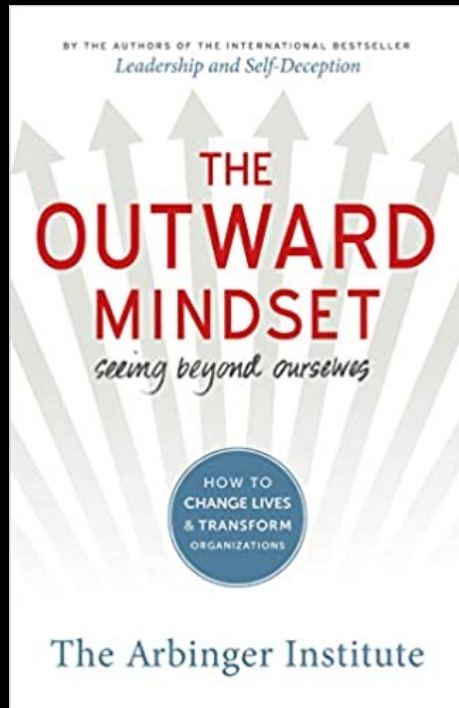
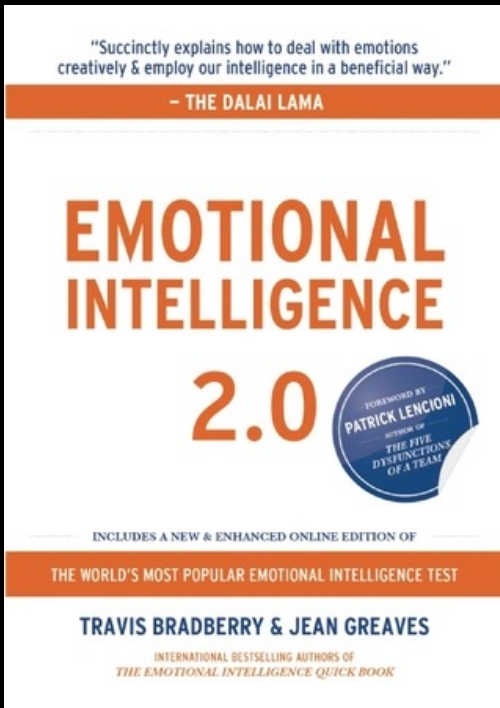
OUTLINE



- Outward Mindset**
- Emotional Intelligence**
- Enable Innovation**
- Build Coalitions**
- Influence Leadership**



LEADERSHIP BOOKS



ARBINGER INSTITUTE'S OUTWARD MINDSET

Inward Mindset

Arbinger
Institute



Outward Mindset

Arbinger
Institute



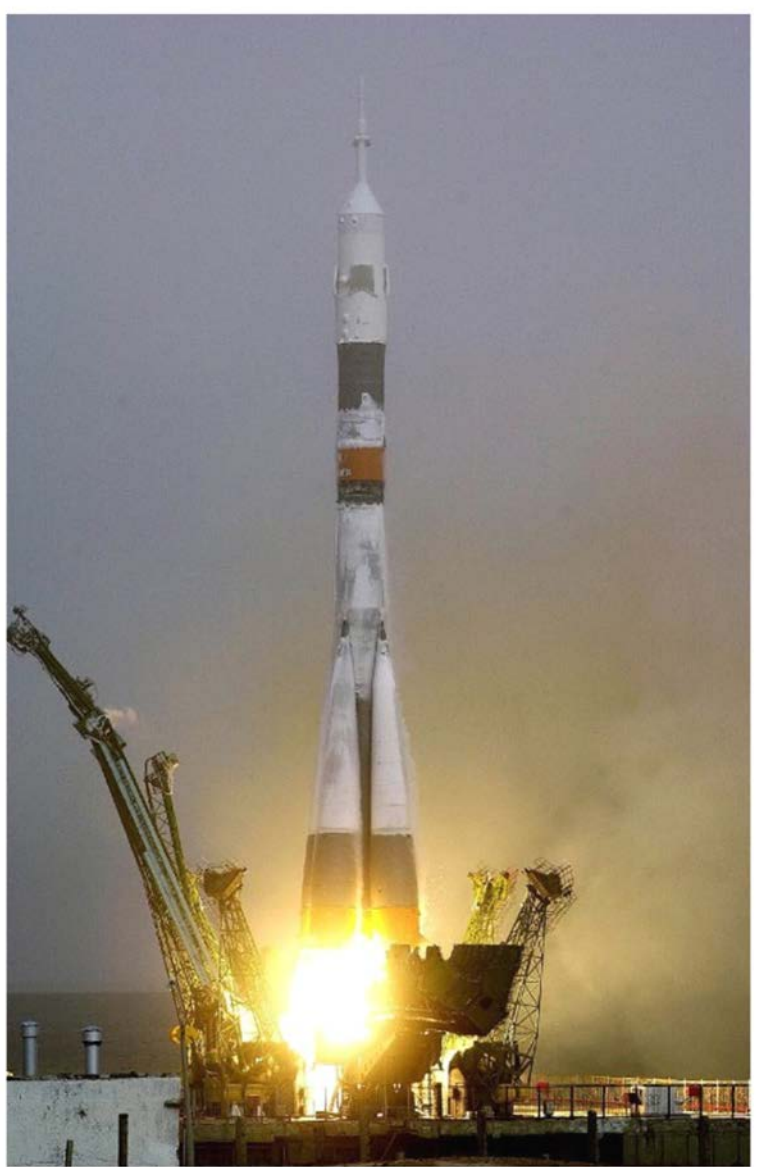
TRAINING 1ST INTERNATIONAL SPACE STATION CREW (1997 – 2000)



WORKING IN RUSSIA – EMBRACING AN OUTWARD MINDSET



WORKING IN RUSSIA – LAUNCHING THE 1ST CREW



WORKING IN RUSSIA – LAUNCHING THE 1ST CREW



MASTERING THE "POWER" SKILLS

Inward Mindset

Arbinger
Institute



Outward Mindset

Arbinger
Institute



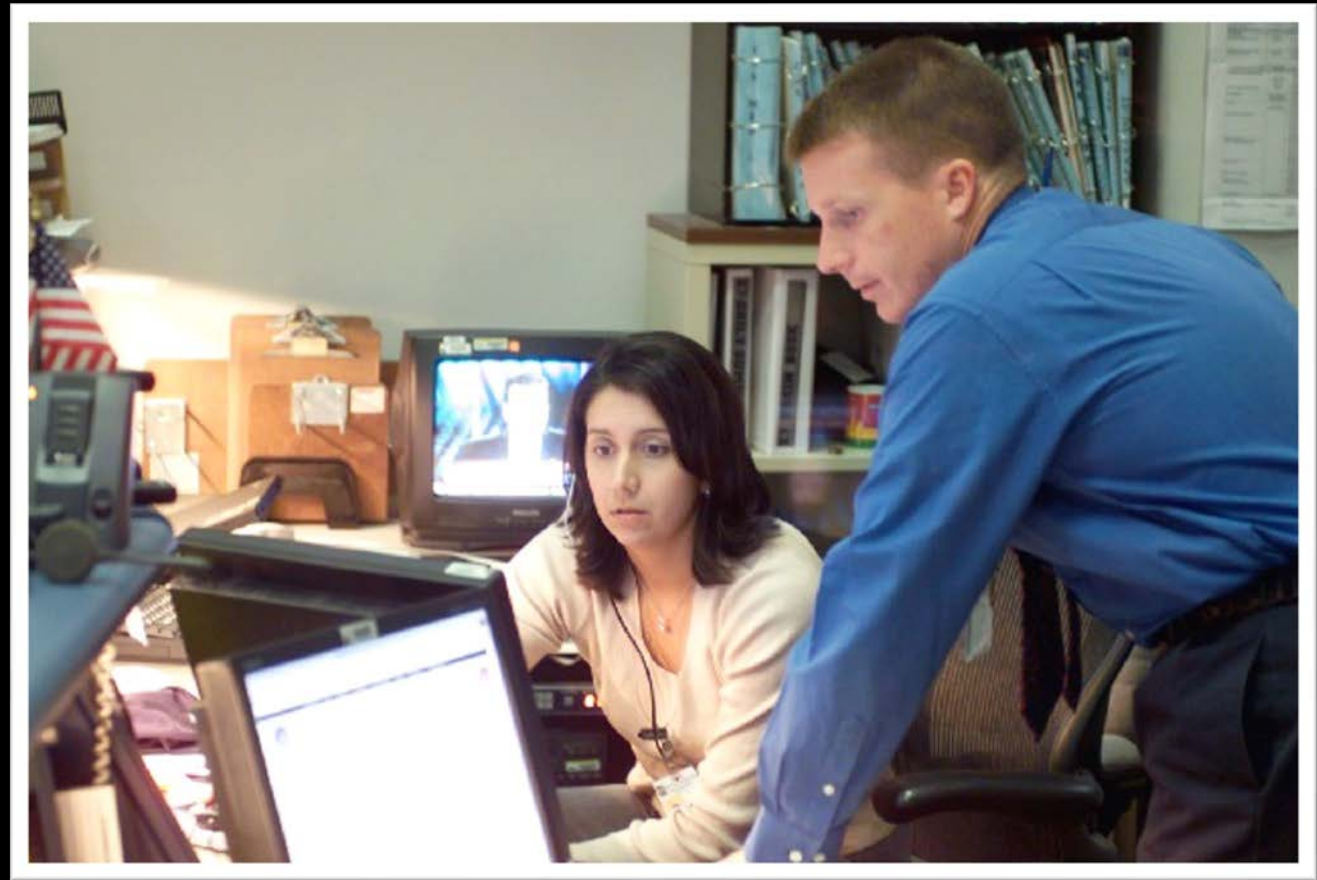
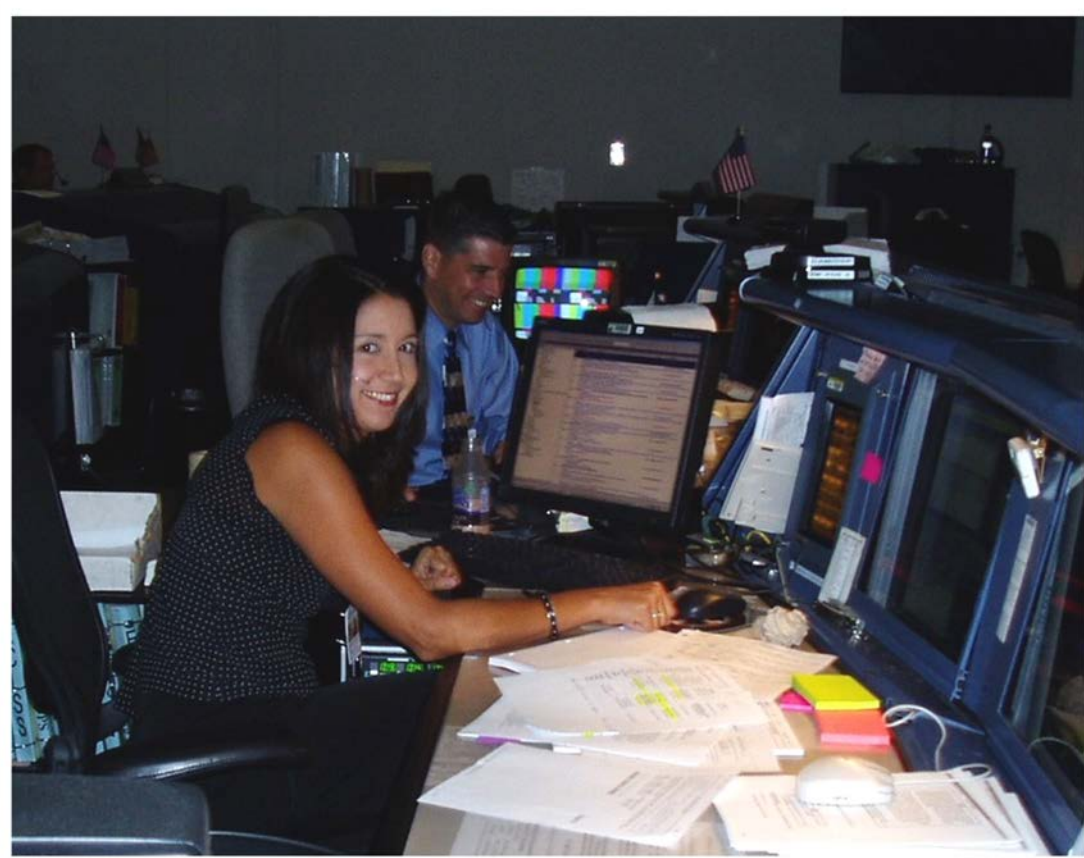
WORKING IN RUSSIA – ESTABLISHING LIFELONG RELATIONSHIPS



CRITICAL COMMUNICATIONS

CAPCOM

The Voice of Mission Control



COLUMBIA TRAGEDY (2003)



EMOTIONAL INTELLIGENCE – “POWER” SKILLS

PERSONAL COMPETENCE

YOUR RELATIONSHIP
WITH YOURSELF



SELF AWARENESS

HOW IN TUNE YOU ARE
WITH YOUR EMOTIONS

SELF MANAGEMENT

YOUR ABILITY TO REGULATE
YOUR EMOTIONAL STATE

SOCIAL COMPETENCE

YOUR RELATIONSHIP
WITH OTHERS



SOCIAL AWARENESS

HOW IN TUNE YOU ARE WITH
OTHERS' EMOTIONS

RELATIONSHIP MANAGEMENT

YOUR ABILITY TO NAVIGATE EMOTIONS
IN INTERACTIONS WITH OTHERS

CREATING SPACE FOR AN INNOVATIVE MINDSET



EMOTIONAL INTELLIGENCE ENABLES PSYCHOLOGICAL SAFETY

“

Psychological safety is a belief that one will not be punished or humiliated for speaking up with ideas, questions, concerns or mistakes.

Amy Edmondson
Harvard Business School

PSYCHOLOGICAL SAFETY = MORE IDEAS!



PSYCHOLOGICAL SAFETY = MORE IDEAS!

Shuttle return to flight: Testing puncture repair kits



SPACE 11 July 2005

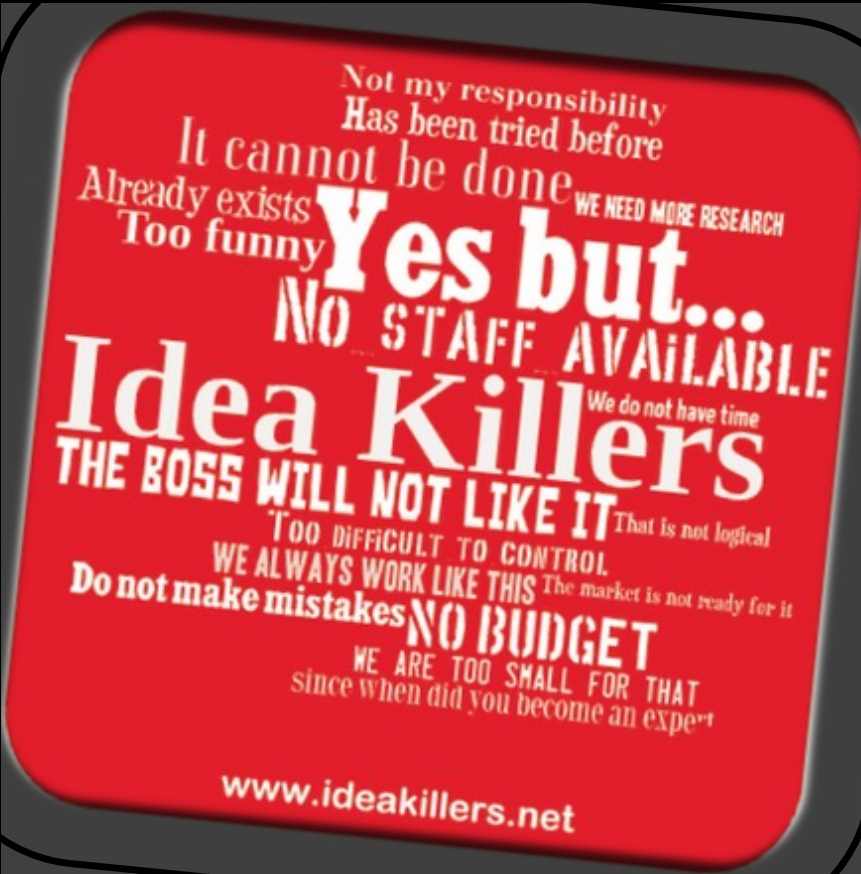
By [Kelly Young](#)



A goo gun for repairing damaged heat-resistant tiles has been tested in aircraft and will fly on Discovery.
(Image: NASA)



A TOOL FOR ENABLING NEW IDEAS



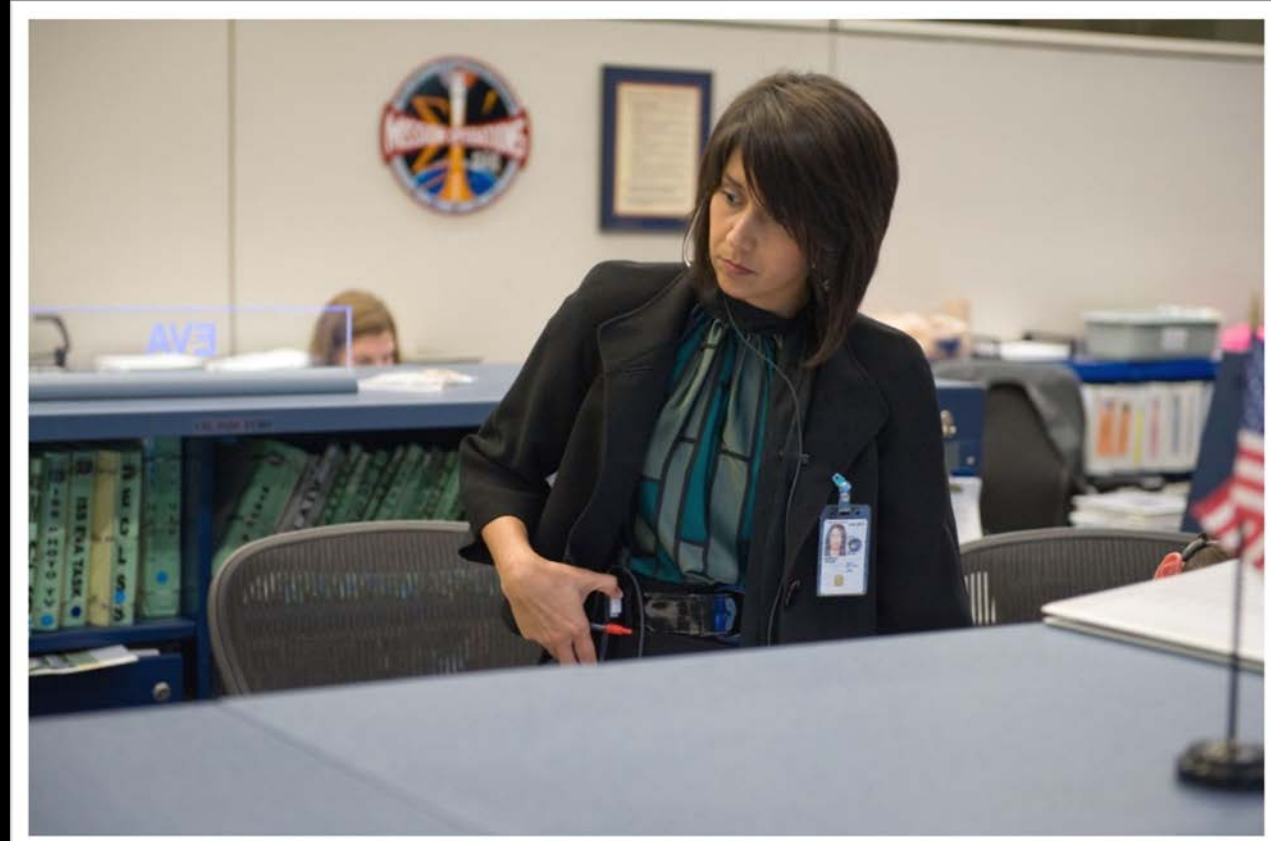
SHUTTLE RETURN TO FLIGHT (2005)



NASA LEADERSHIP IN MISSION CONTROL



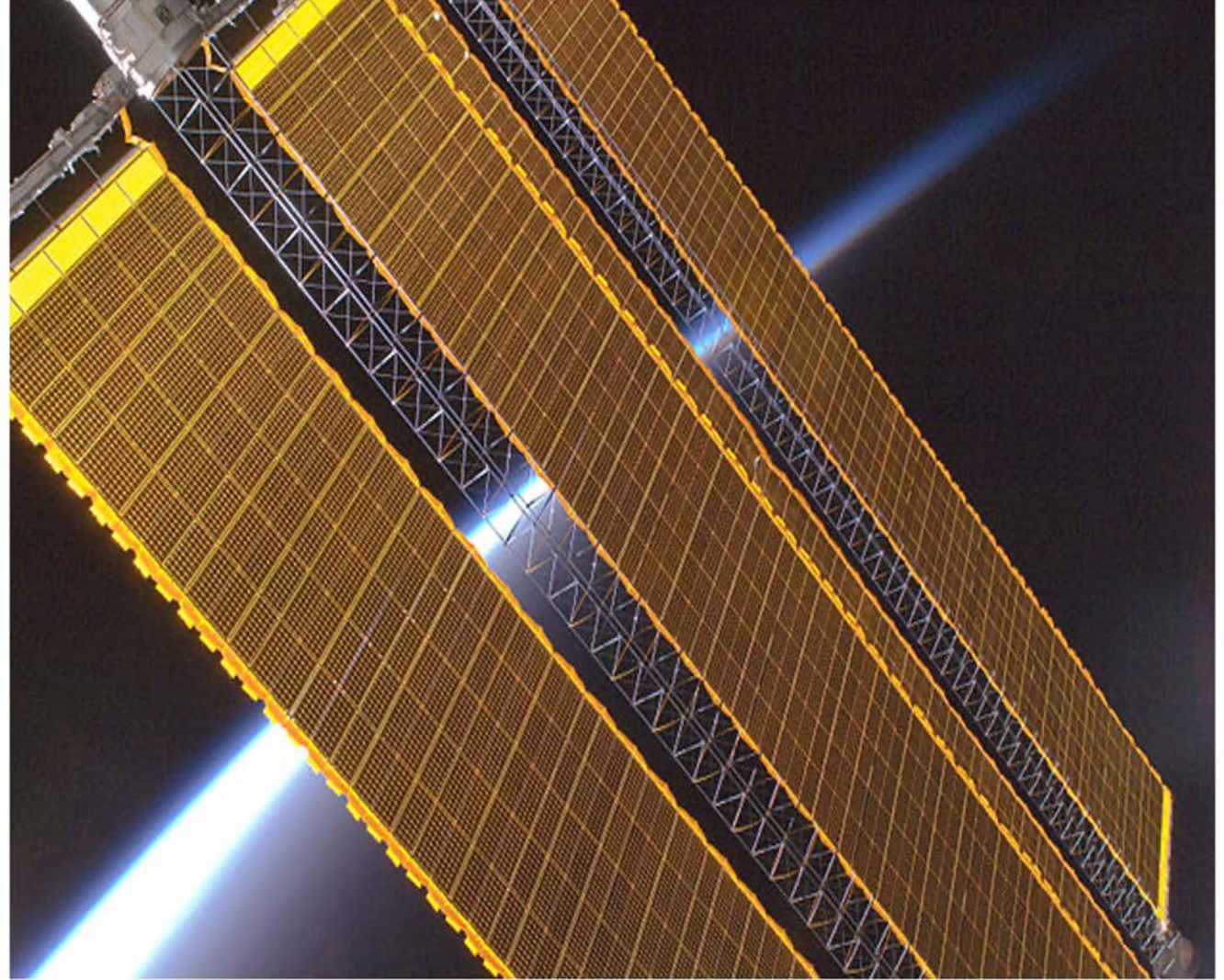
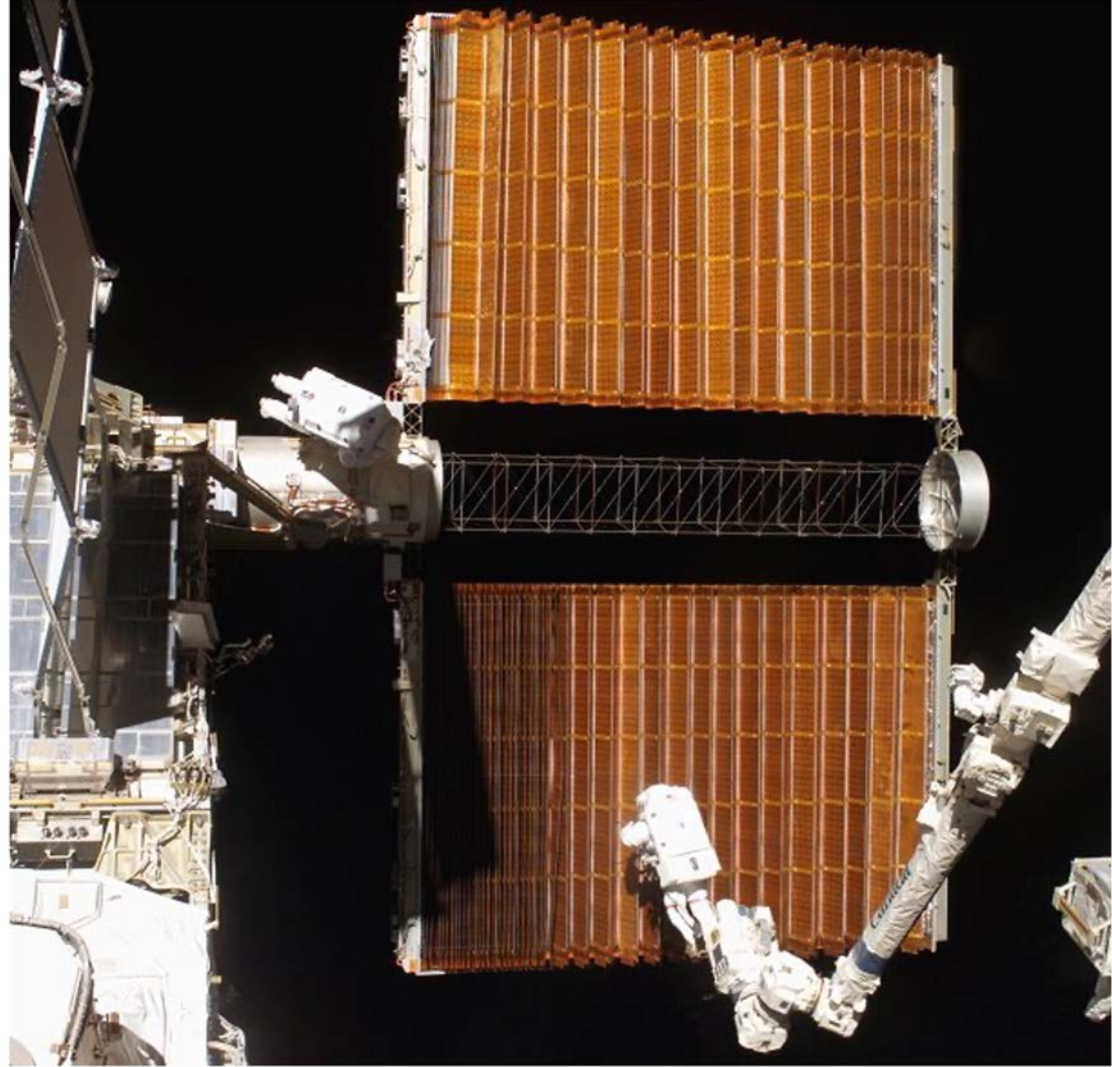
Flight Director
The Leader of Mission Control



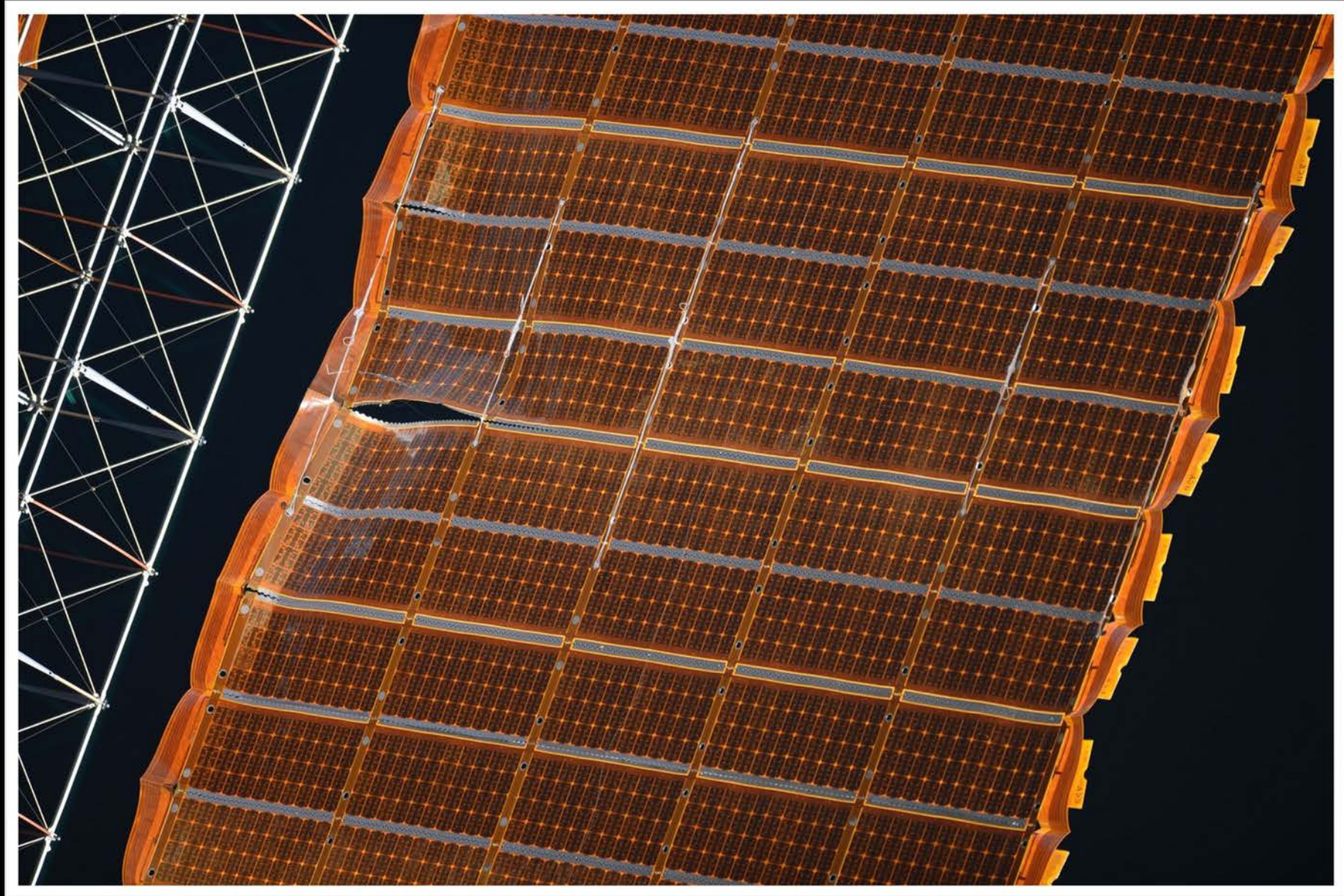
INTERNATIONAL SPACE STATION CONSTRUCTION RESUMES



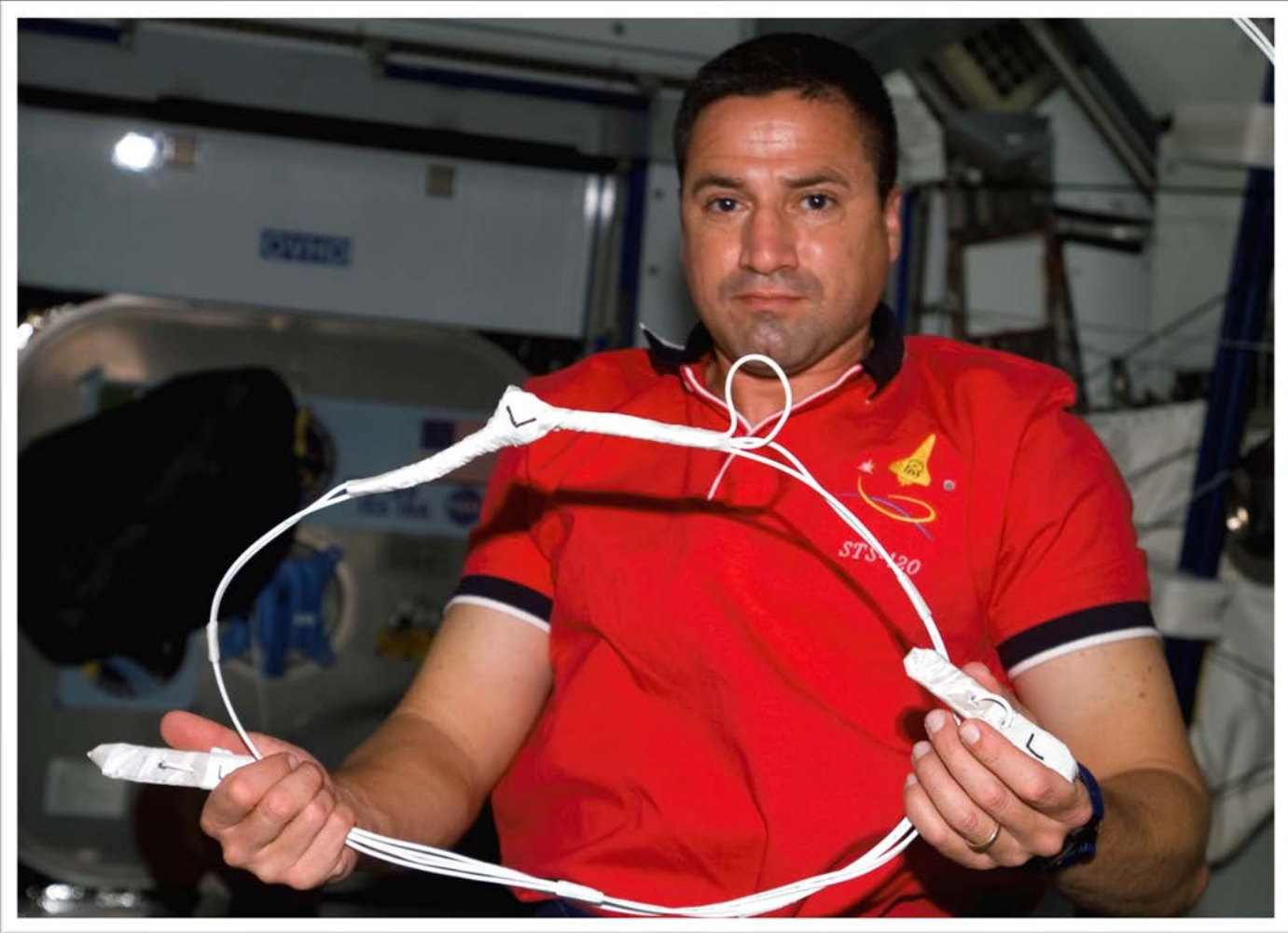
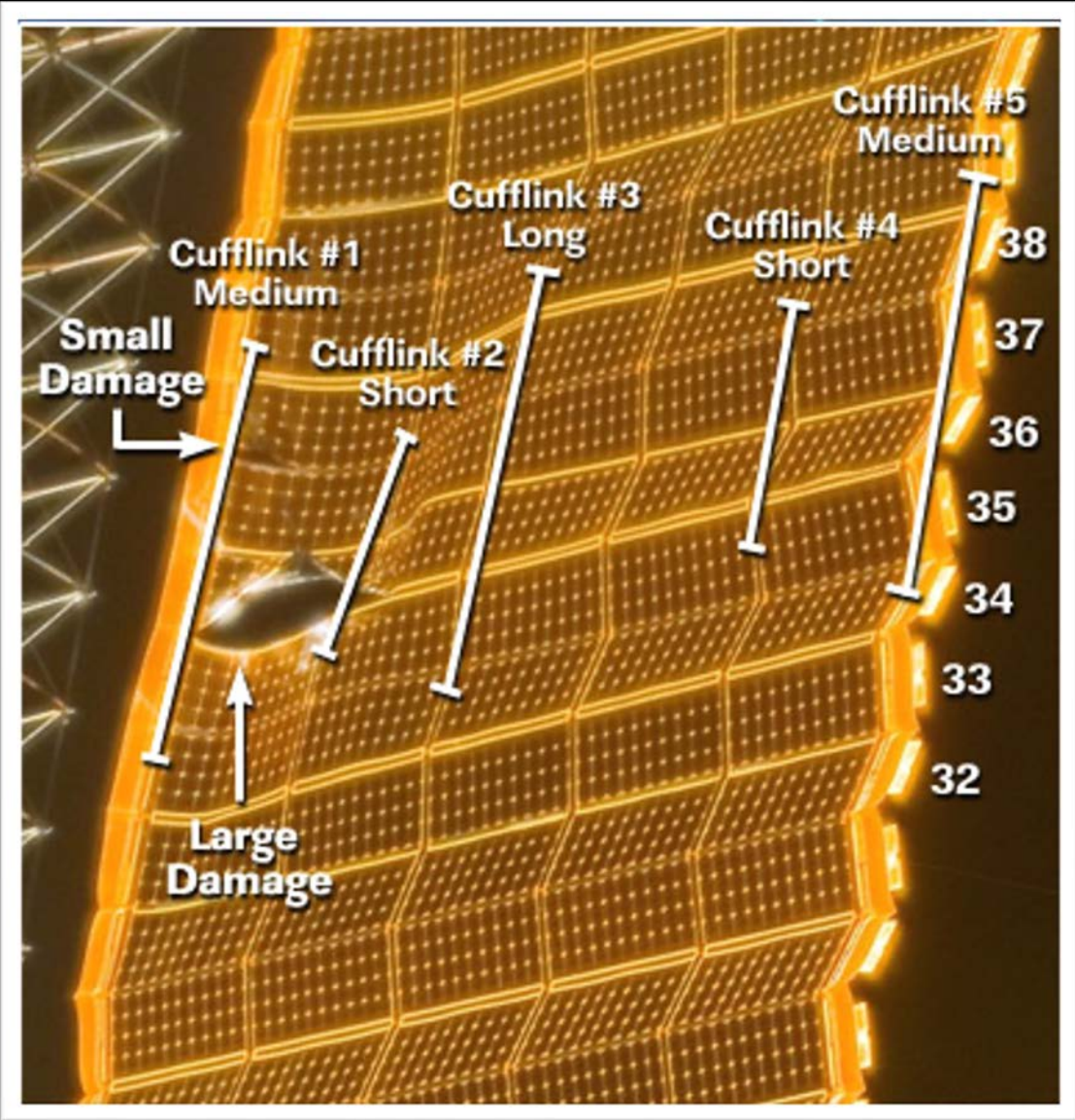
STS-120 SOLAR ARRAY DEPLOY (2007)



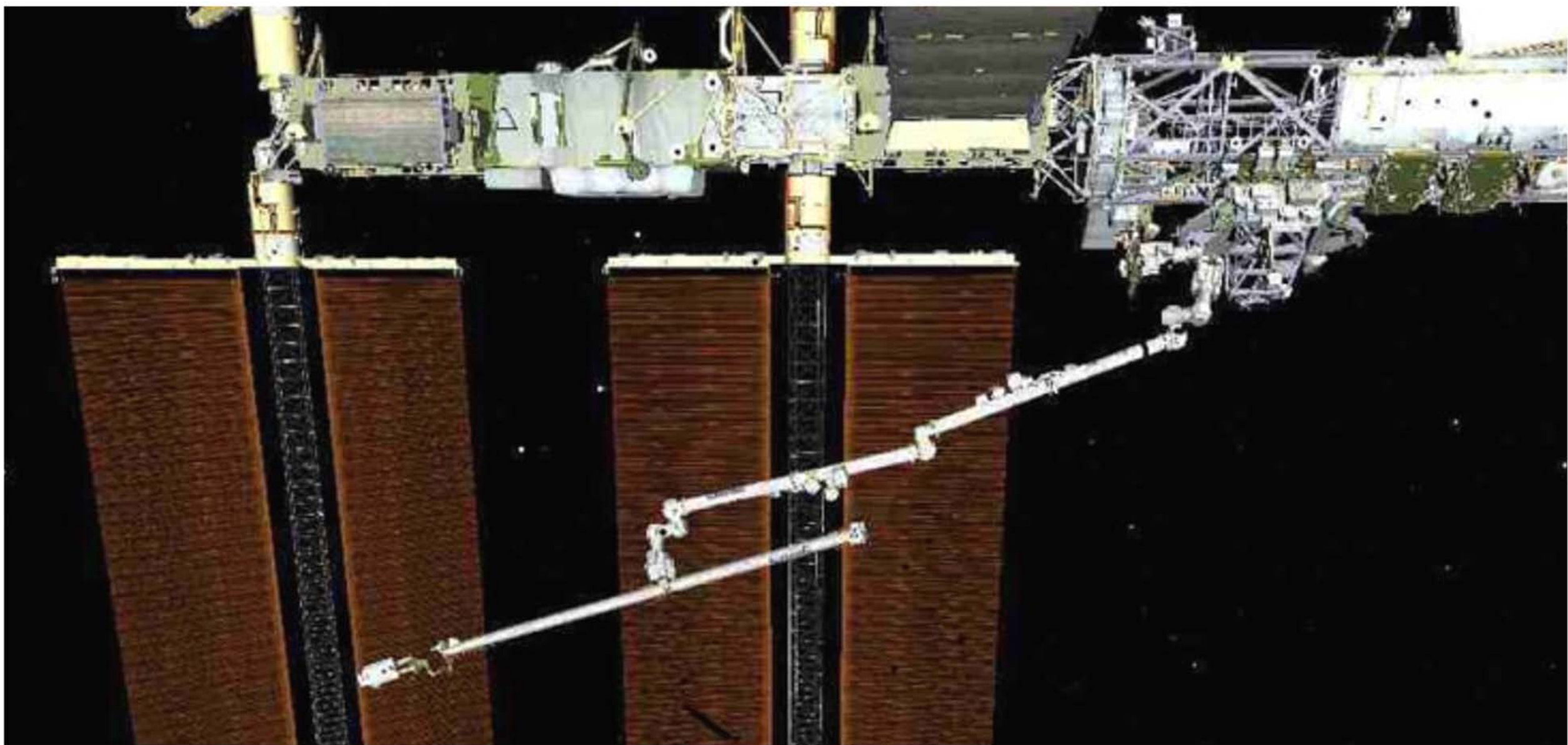
SOLAR ARRAY DEPLOY GOES HORRIBLY WRONG (2007)



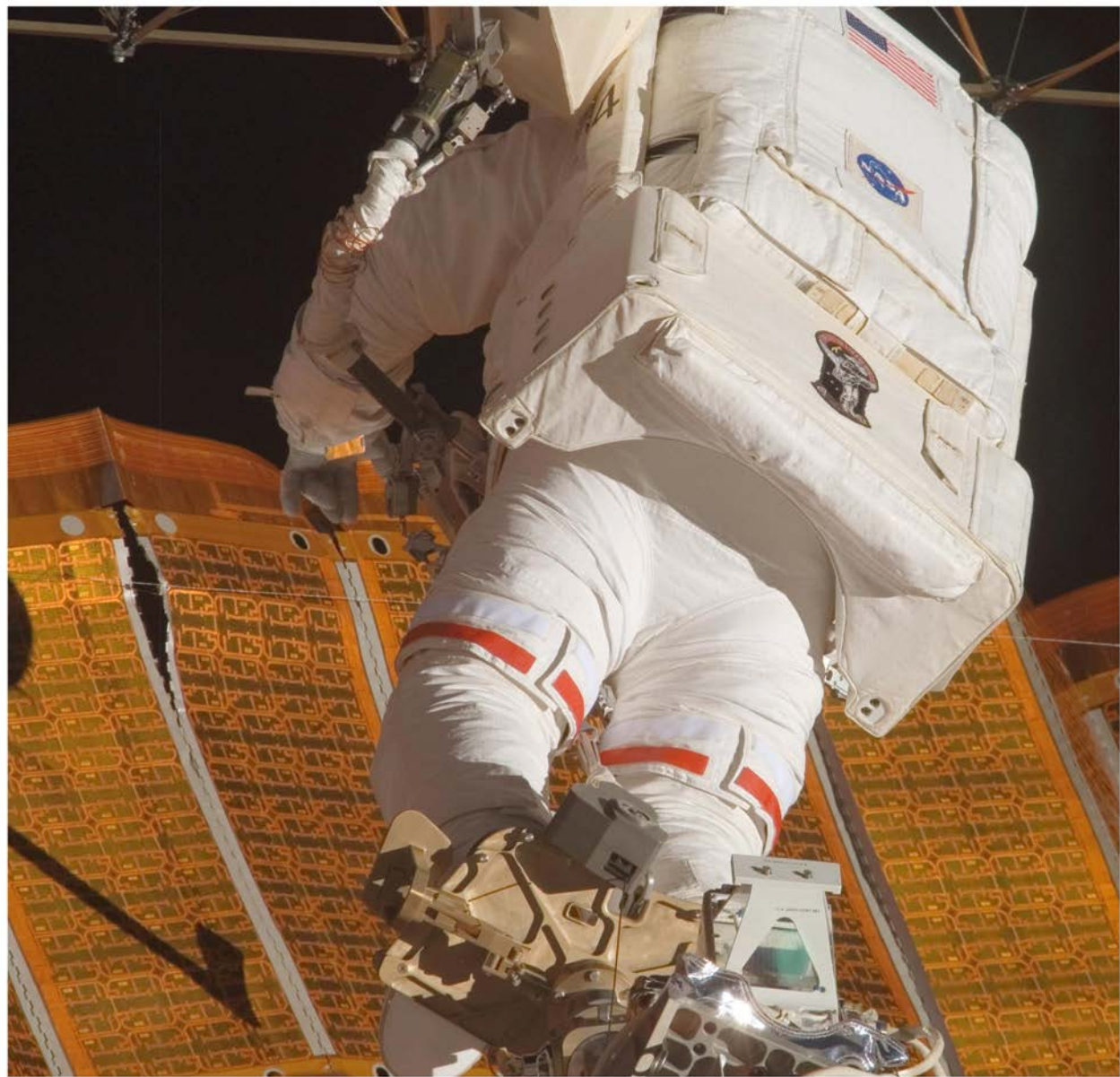
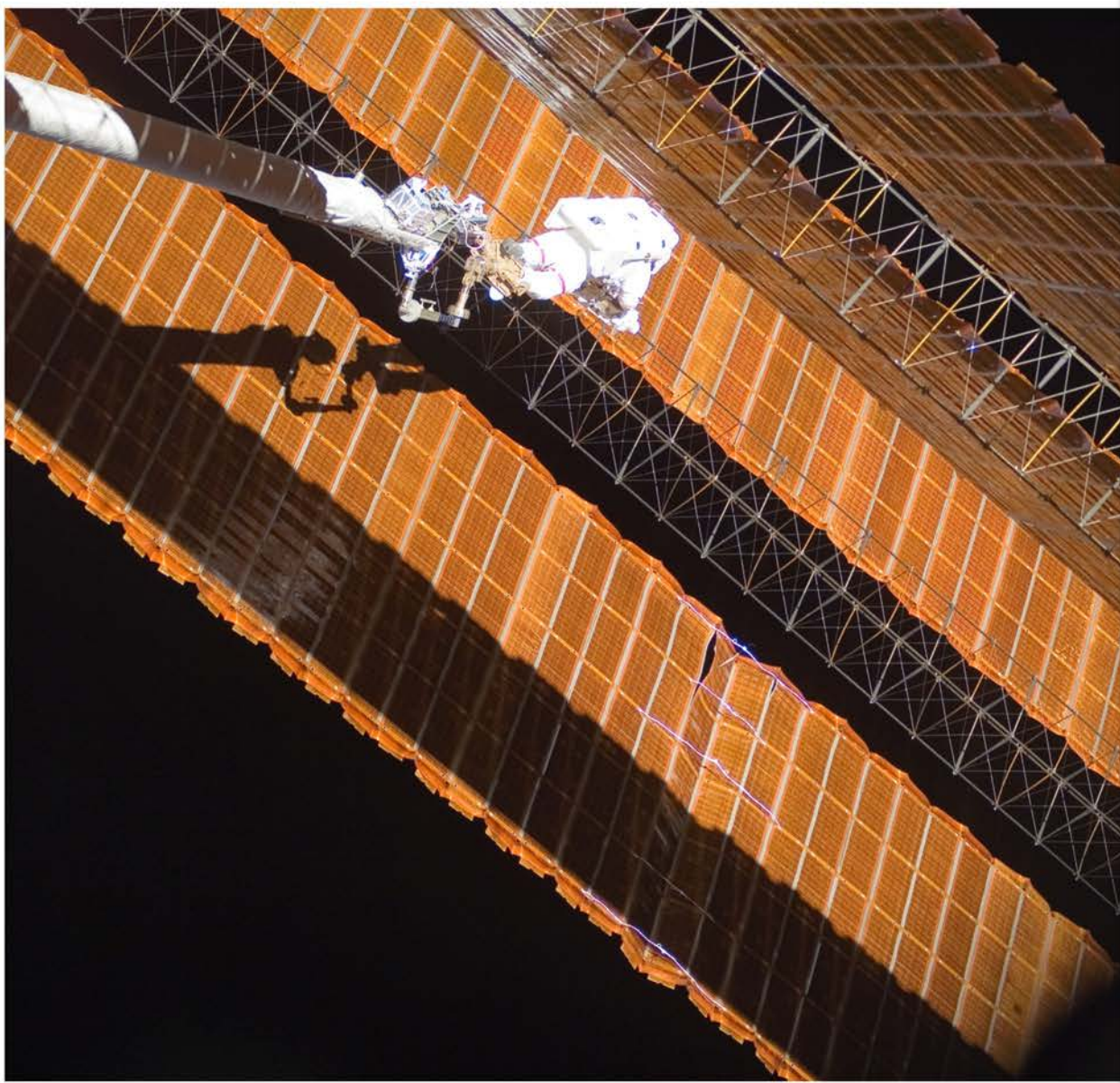
SOLAR ARRAY DEPLOY – ASSESSING SOLUTIONS



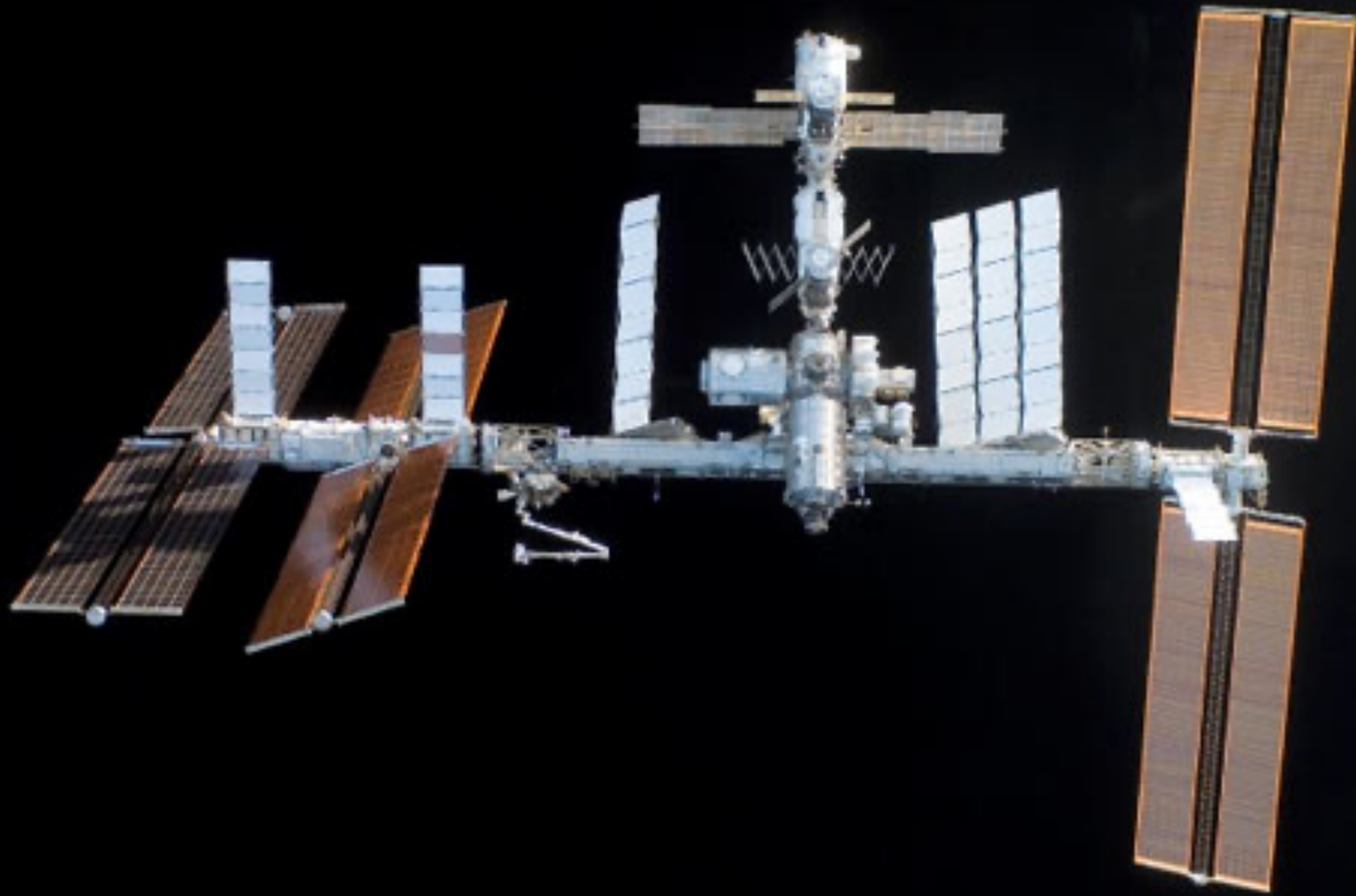
SOLAR ARRAY DEPLOY – ASSESSING SOLUTIONS



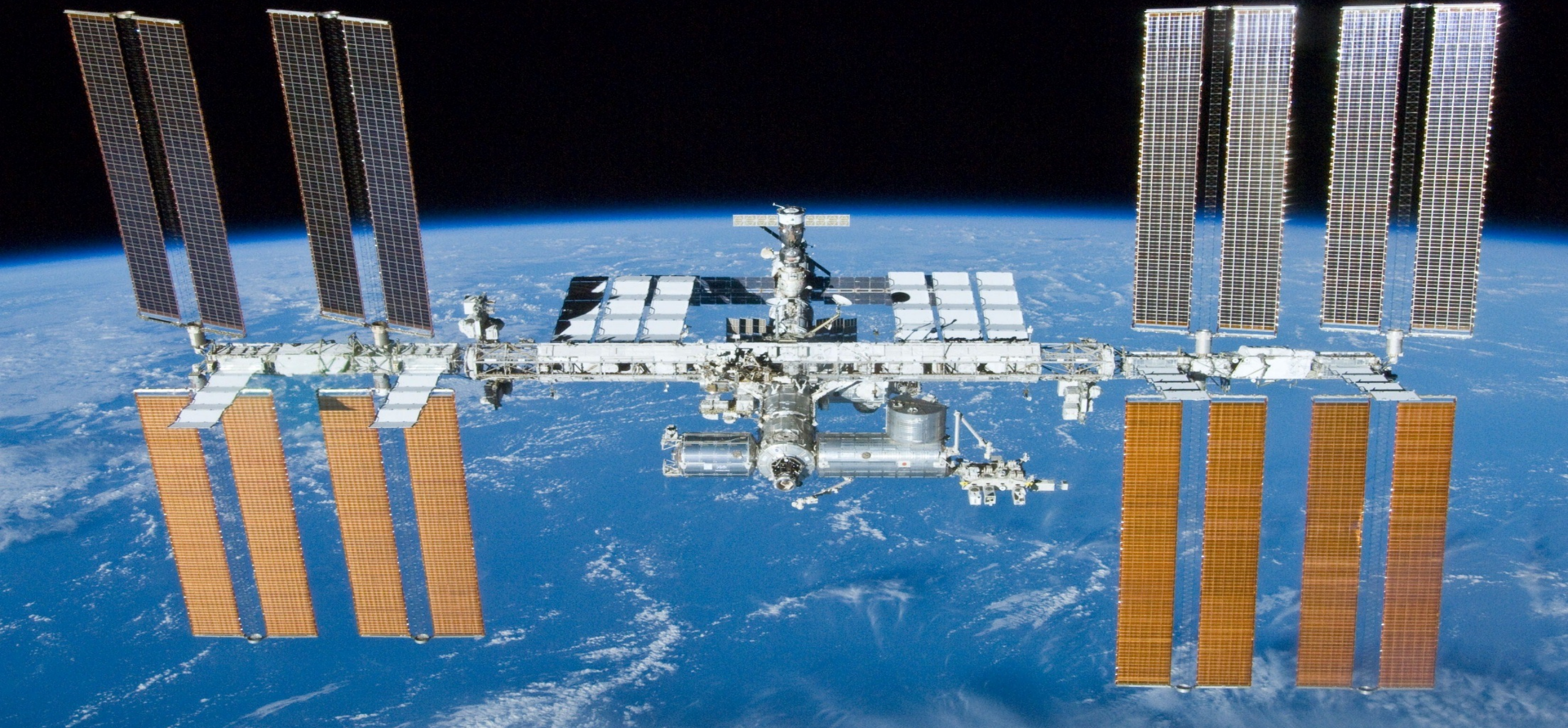
SOLAR ARRAY DEPLOY – EXECUTING THE PLAN



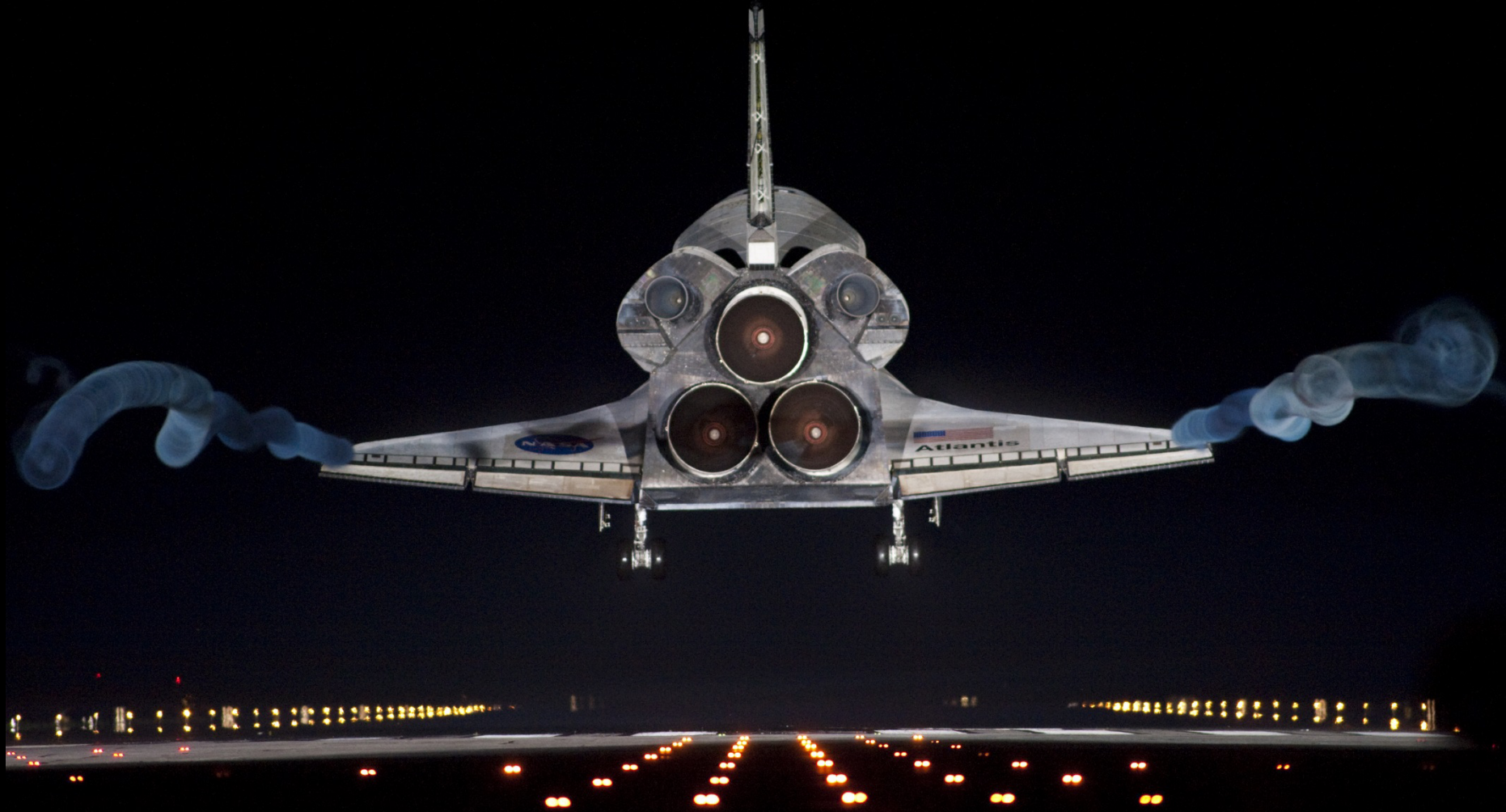
SUCCESS!



INTERNATIONAL SPACE STATION CONSTRUCTION COMPLETE (2011)



SPACE SHUTTLE PROGRAM ENDS (2011)



COMMERCIAL CREW PROGRAM BEGINS (2011)



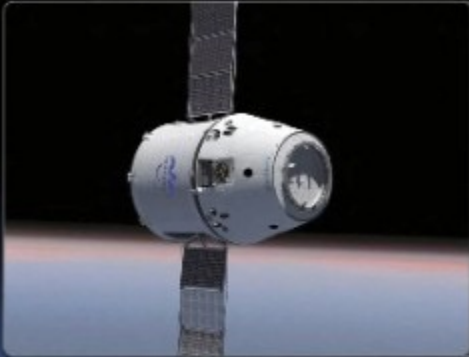
Blue Origin



Boeing



Sierra Nevada



Space X



ATK



Excaltibur



ULA

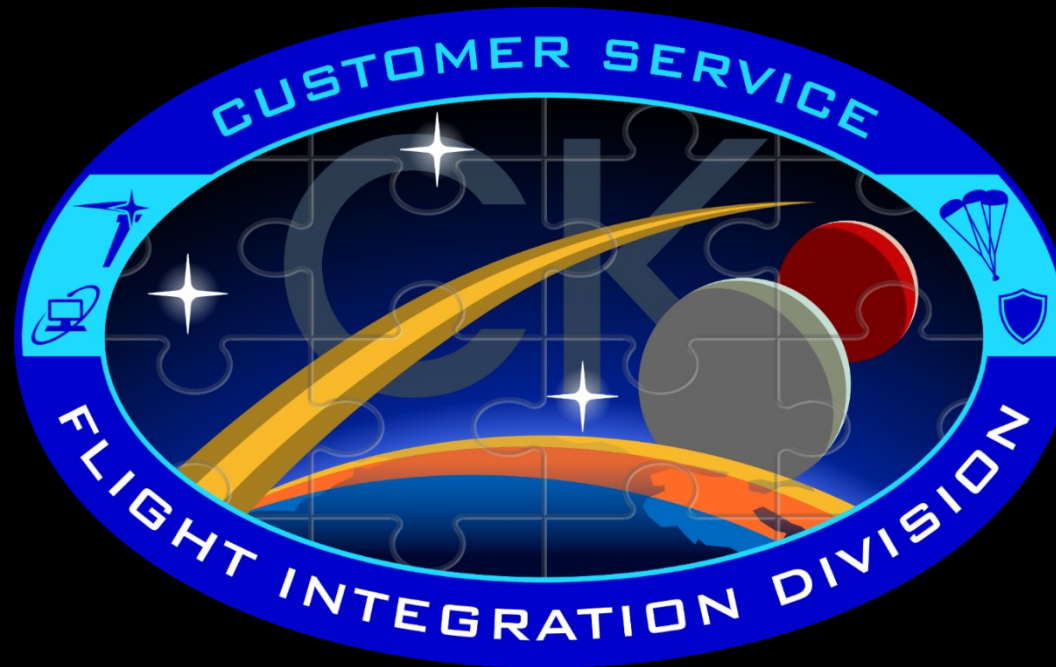
COMMERCIAL CREW DELAYED – ALTERNATIVE ACCESS TO ISS (2011-2019)



COMMERCIAL CREW PROGRAM AWARDS CONTRACTS (2014)



INFLUENCE LEADERSHIP



Flight Integration Division Chief (2016-2020)

Responsible for crew and vehicle safety, training, payload operations, vehicle hardware and software, vehicle testing, and launch, landing, and recovery operations

FIRST UNCREWED TEST FLIGHT – SPACEX DEMO-1 (2019)

Demo-1 Launch Ushers in ‘New Era in Spaceflight’

Anna Heiney

March 2, 2019

CC1Cap, Commercial Spaceflight, International Space Station, Kennedy Space Center, NASA, SpaceX



The Demo-1 uncrewed flight test to the [International Space Station](#), SpaceX’s inaugural flight with NASA’s [Commercial Crew Program](#), is underway following the successful launch Saturday morning of the company’s Falcon 9 rocket and Crew Dragon spacecraft. The first-of-its-kind mission, planned to be a full demonstration of the spacecraft and its systems, launched on time at 2:49 a.m. EST from Launch Complex 39A at the agency’s Kennedy Space Center in Florida.

Demo-1 is the first flight test of a space system designed for humans built and operated by a commercial company through a public-private partnership. The mission also marks a significant step toward returning to the nation the capability to launch astronauts on a U.S.-built spacecraft from U.S. soil.



A two-stage SpaceX Falcon 9 rocket lifts off from Launch Complex 39A at NASA's Kennedy Space Center in Florida for Demo-1, the first uncrewed mission of the agency's Commercial Crew Program. The on-time liftoff occurred at 2:49 a.m., Saturday, March 2, 2019. Photo credit: NASA

MEANWHILE ... BOEING CST-100 UNCREWED TEST FLIGHT (2019)

BOEING'S STARLINER FAILS TO REACH SPACE STATION

by: **Tom Nardi**

89 Comments



December 20, 2019



After a decade in development, the Boeing CST-100 "Starliner" lifted off from pad SLC-41 at the Cape Canaveral Air Force Station a little before dawn this morning on its first ever flight. Officially referred to as the Boeing Orbital Flight Test (Boe-OFT), this uncrewed mission was intended to verify the spacecraft's ability to navigate in orbit and safely return to Earth. It was also planned to be a rehearsal of the autonomous rendezvous and docking procedures that will ultimately be used to deliver astronauts to the International Space Station; a capability NASA has lacked since the 2011 retirement of the Space Shuttle.

NASA completes investigation on flawed Boeing Starliner capsule test flight

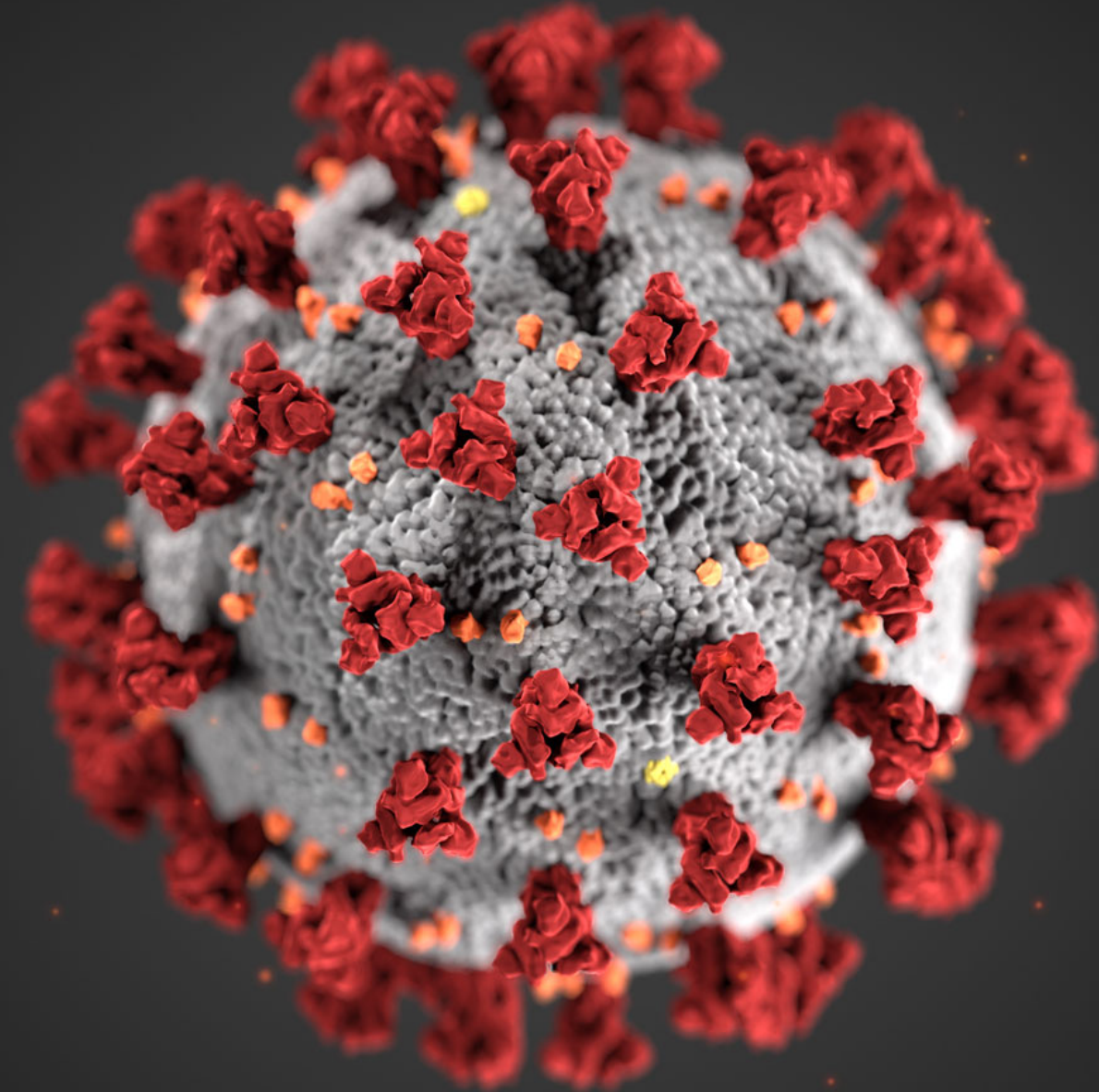
By Hanneke Weitering published July 08, 2020

But we still don't know when Starliner will fly again.



Boeing's first CST-100 Starliner spacecraft on the ground at White Sands Missile Range in New Mexico, shortly after landing on Dec. 22, 2019. (Image credit: Bill Ingalls/NASA)

COVID!!!!!!



FIRST CREWED TEST FLIGHT – SPACEX DEMO-2 (2020)



FIRST CREWED TEST FLIGHT – SPACEX DEMO-2 (2020)



FIRST CREWED TEST FLIGHT – SPACEX DEMO-2 (2020)



FIRST CREWED TEST FLIGHT – SPACEX DEMO-2 (2020)



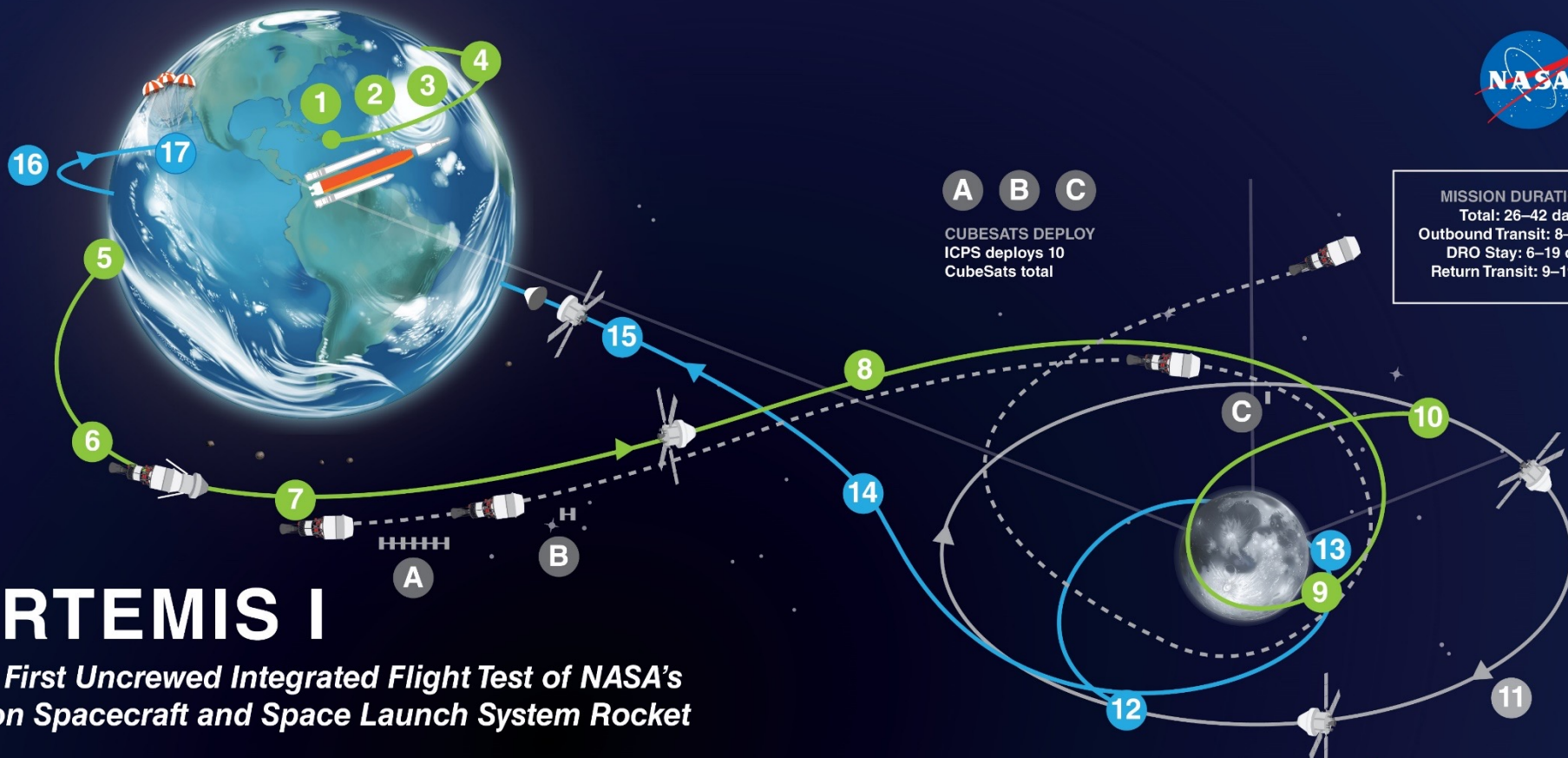
ARTEMIS – NASA'S RETURN TO THE MOON



ARTEMIS I – “UNCREWED” TEST FLIGHT



ARTEMIS I



MISSION DURATIONS:
 Total: 26–42 days
 Outbound Transit: 8–14 days
 DRO Stay: 6–19 days
 Return Transit: 9–19 days

A B C
 CUBESATS DEPLOY
 ICPS deploys 10
 CubeSats total

ARTEMIS I

The First Uncrewed Integrated Flight Test of NASA's Orion Spacecraft and Space Launch System Rocket

- 1 **LAUNCH**
SLS and Orion lift off from pad 39B at Kennedy Space Center.
- 2 **JETTISON ROCKET BOOSTERS, FAIRINGS, AND LAUNCH ABORT SYSTEM**
- 3 **CORE STAGE MAIN ENGINE CUT OFF**
With separation.
- 4 **PERIGEE RAISE MANEUVER**
- 5 **EARTH ORBIT**
Systems check with solar panel adjustments.
- 6 **TRANS LUNAR INJECTION (TLI) BURN**
Maneuver lasts for approximately 20 minutes.
- 7 **INTERIM CRYOGENIC PROPULSION STAGE (ICPS) SEPARATION AND DISPOSAL**
ICPS commits Orion to moon at TLI.
- 8 **OUTBOUND TRAJECTORY CORRECTION (OTC) BURNS**
As necessary adjust trajectory for lunar flyby to Distant Retrograde Orbit (DRO).
- 9 **OUTBOUND POWERED FLYBY (OPF)**
60 nmi from the Moon; targets DRO insertion.
- 10 **LUNAR ORBIT INSERTION**
Enter Distant Retrograde Orbit.
- 11 **DISTANT RETROGRADE ORBIT**
Perform half or one and a half revolutions in the orbit period 38,000 nmi from the surface of the Moon.
- 12 **DRO DEPARTURE**
Leave DRO and start return to Earth.
- 13 **RETURN POWERED FLYBY (RPF)**
RPF burn prep and return coast to Earth initiated.
- 14 **RETURN TRANSIT**
Return Trajectory Correction (RTC) burns as necessary to aim for Earth's atmosphere.
- 15 **CREW MODULE SEPARATION FROM SERVICE MODULE**
- 16 **ENTRY INTERFACE (EI)**
Enter Earth's atmosphere.
- 17 **SPLASHDOWN**
Pacific Ocean landing within view of the U.S. Navy recovery ship.

ARTEMIS II





Left Control Panel

Mode	Norm	Mode	Norm
RHC Par On	1	2	3
Pitch	0	0	0
Yaw	0	0	0
Roll	0	0	0

Mode	Norm	Mode	Norm
RHC Par On	1	2	3
PTECH	0	0	0
Yaw	0	0	0
Roll	0	0	0

Switch 1 Auto
Switch 2
Switch 3
Switch 4
THC Par On

1	2	3
X	0	0
Y	0	0
Z	0	0

Switch 1 Auto
Switch 2
Switch 3
Switch 4
THC Par On

1	2	3
X	0	0
Y	0	0
Z	0	0

Right Control Panel

Mode Norm

Mode	Norm	Mode	Norm
RHC Par On	1	2	3
Pitch	0	0	0
Yaw	0	0	0
Roll	0	0	0

Switch 1 Auto
Switch 2
Switch 3
Switch 4
THC Par On

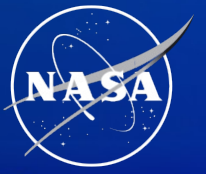
1	2	3
X	0	0
Y	0	0
Z	0	0



ENGINEERING



NASA
ENGINEERING



Joseph
ACABA

Kayla
BARRON

Raja
CHARI

Matthew
DOMINICK

Victor
GLOVER

Warren
HOBURG

Jonny
KIM

Christina H.
KOCH

Kjell
LINDGREN



Nicole A.
MANN

Anne
McCLAIN

Jessica
MEIR

Jasmin
MOGHBELI

Kate
RUBINS

Frank
RUBIO

Scott
TINGLE

Jessica
WATKINS

Stephanie D.
WILSON

ARTEMIS III



HLS

Initial Human Landing System



Image Credit: SpaceX

GATEWAY

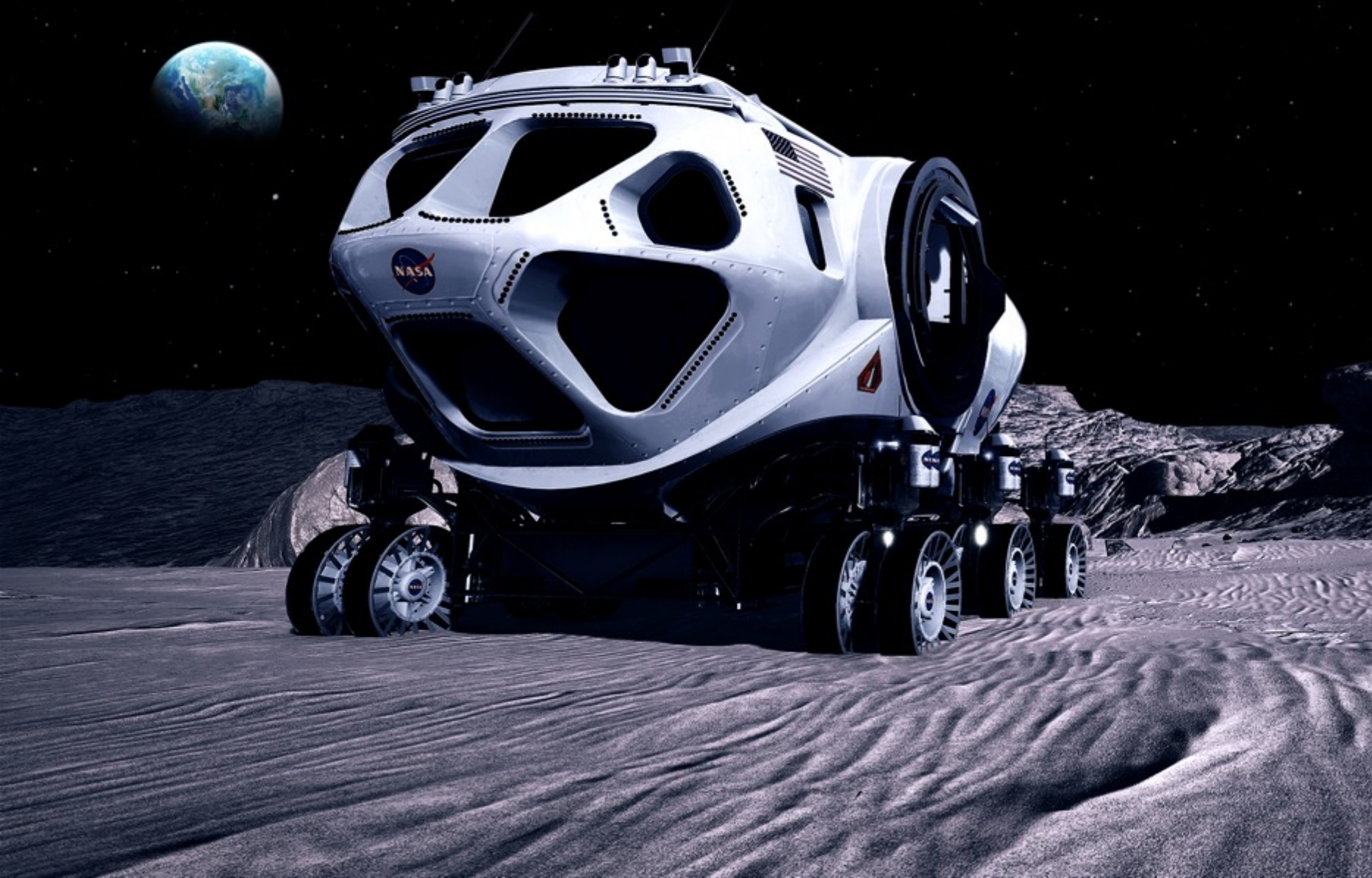


LTV

Lunar Terrain Vehicle
Unpressurized Rover



PRESSURIZED ROVER



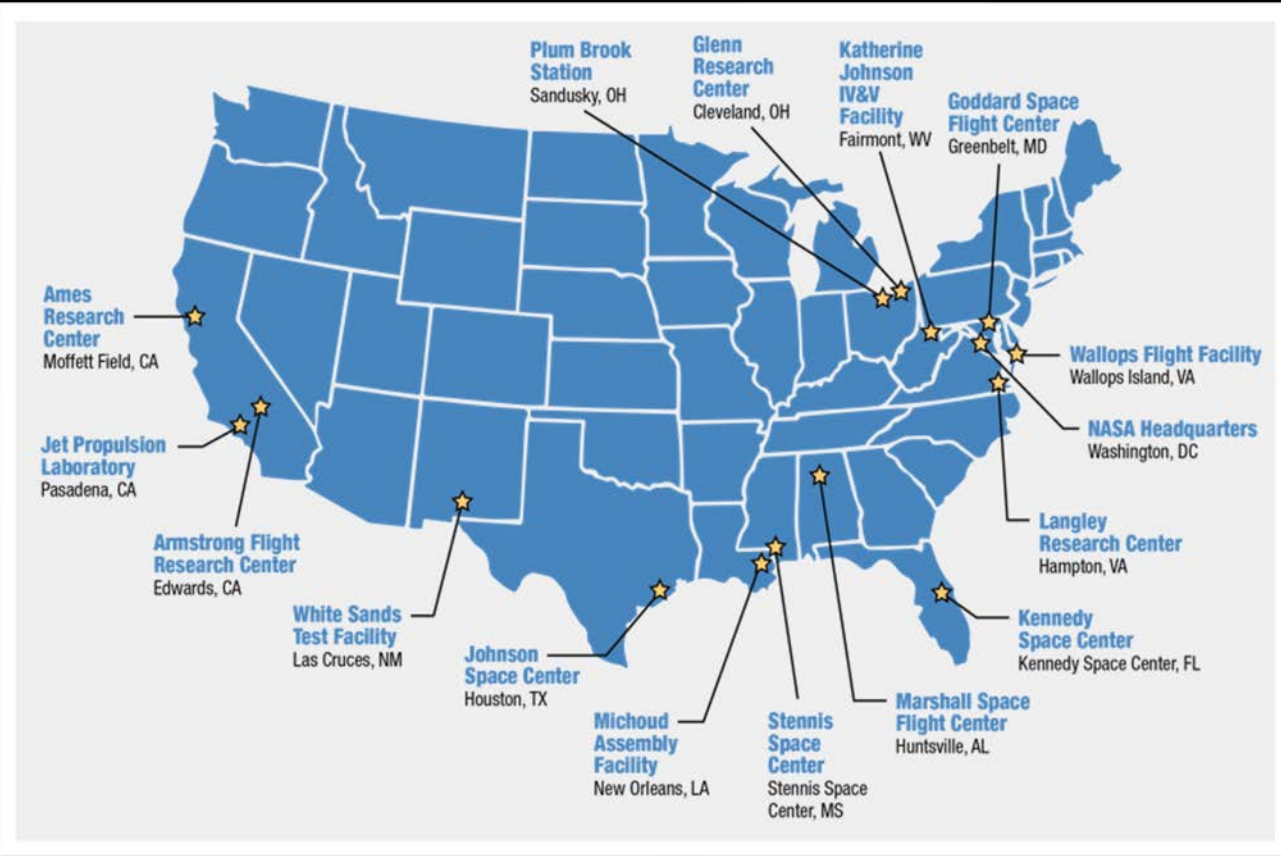
ARTEMIS BASE CAMP



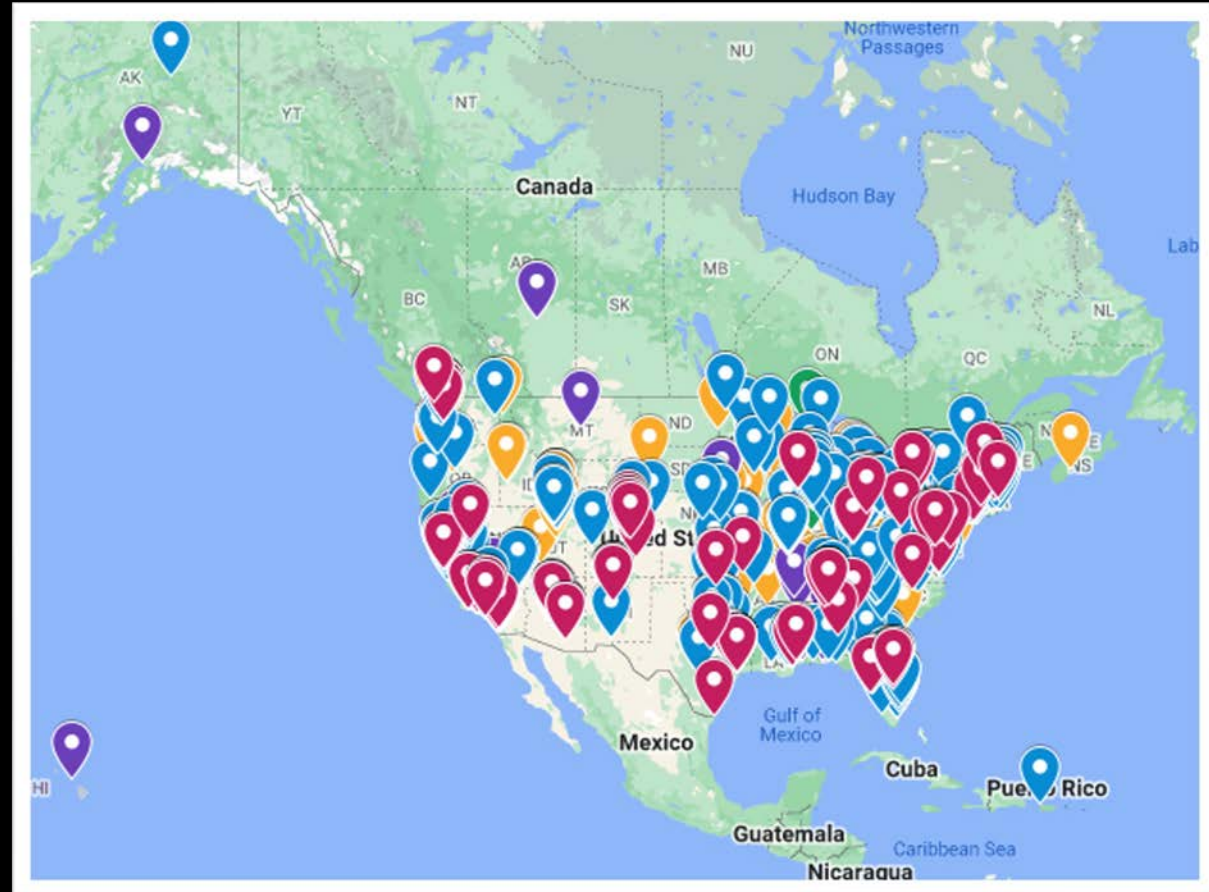
Artist's illustration of Artemis Base Camp

ARTEMIS COLLABORATION

NASA CENTERS



COMMERCIAL COMPANIES



LEADERSHIP LESSONS SUMMARY



- ✓ **Outward Mindset**
- ✓ **Emotional Intelligence**
- ✓ **Enable Innovation**
- ✓ **Build Coalitions**
- ✓ **Influence Leadership**

