Our Operating Philosophy

Phil Dickison, PhD, RN, NCSBN CEO

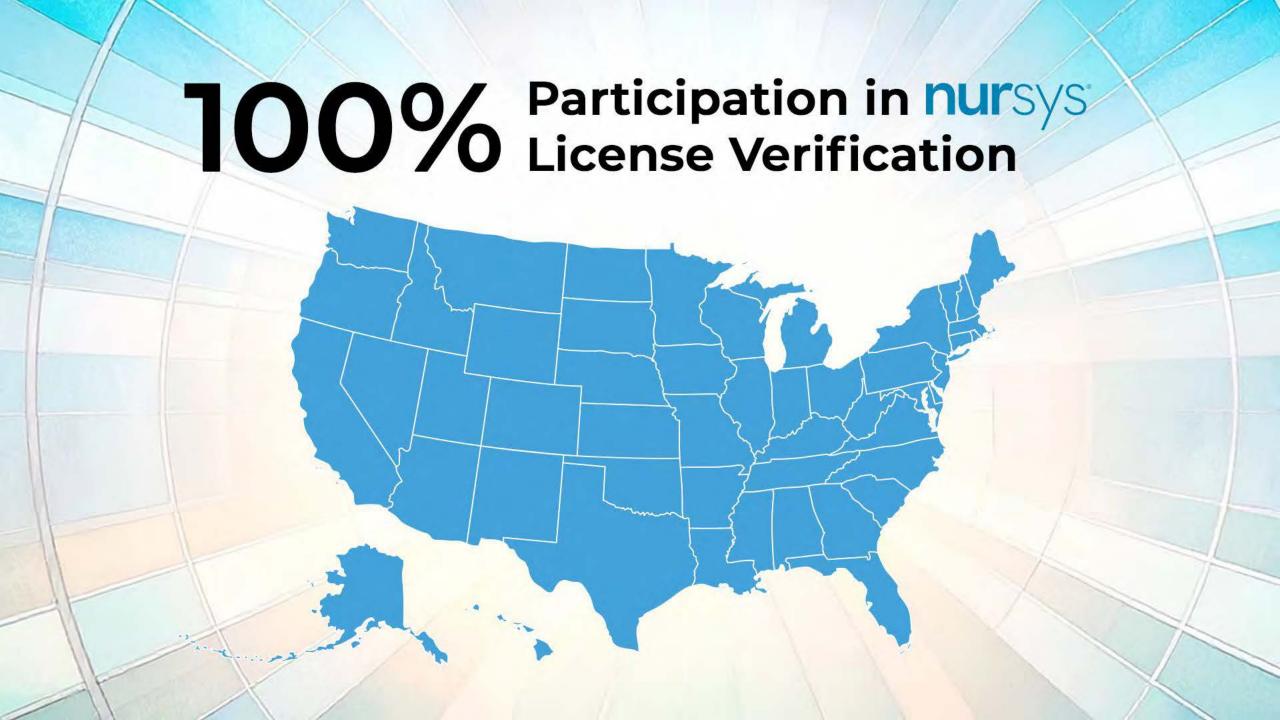






If NCSBN would just ...









2024 National Nursing Workforce Survey

National Media Tour 1.1 Billion Impressions

across TV, radio and online





U.S. Nursing Workforce By the Numbers

Results of the 2024 National Nursing Workforce Study

The National Council of State Boards of Nursing (NCSBN) - the world leader in nursing regulatory knowledge and advancement — released its 2024 National Nursing Workforce Study, surveying 800,000 nurses to understand the state of the workforce. The study is considered to be largest and most comprehensive research study of the nursing workforce, uncovering the data points which have far reaching implications for the health care system at large and for patient populations.



138,000

left the workforce since 2022

- 1. stress and burnout
- 2. workload
- 3 understaffing
- 4. inadequate salary
- 5. workplace violence

top reasons for leaving the workforce aside from retirement



intend to leave the workforce by 2029. That's 1,626,057 total nurses

7.2%

are Latino/Hispanic, double the percent in 2015



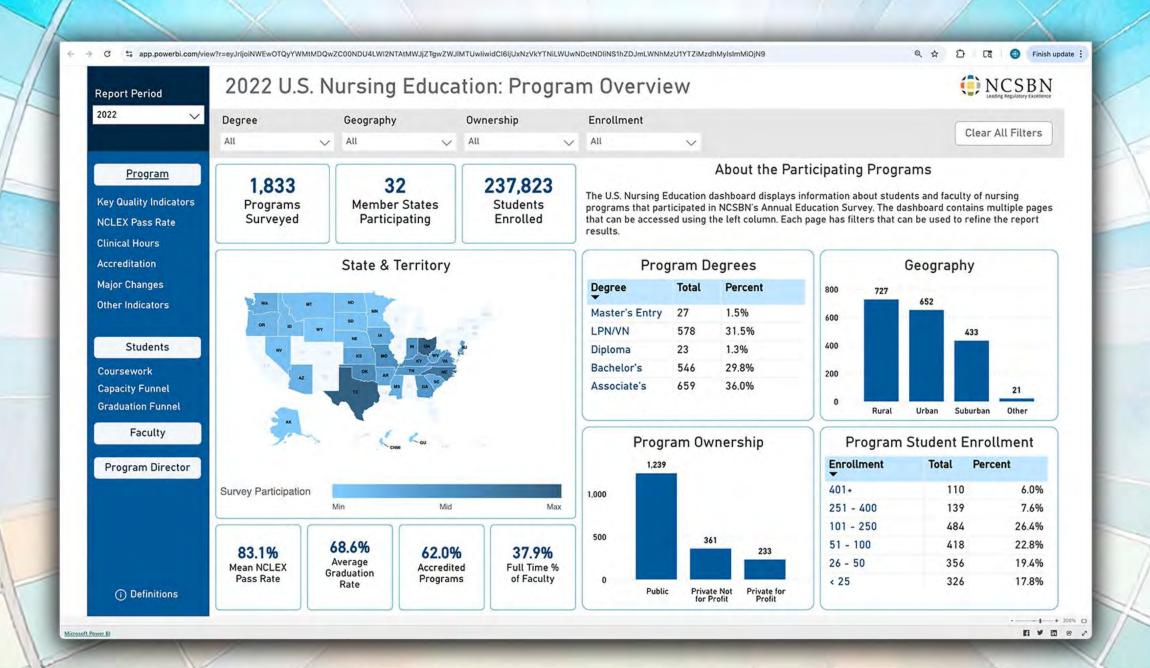
3 % have a baccalaureate degree

or higher. This is the highest educational level ever documented by NCSBN



88% (RN) & 71% (LPN/VN)

licensees actively involved in nursing, an increase over 2022. A sign employment levels have rebounded slightly







42 SME Panels
4,655 Items Written

20,634 Items Reviewed

CUSTOMER EXPERIENCE

87.6%

customer satisfaction rate

84.9%

of tickets resolved on first contact

New Support Bot





Every Moment Matters Campaign

261.2 Million Impressions

105 million more than 2024





























Our Operating Philosophy: ONE NCSBN

One NCSBN is not just a slogan; it is how we function as one team.

The concept of One NCSBN unites us around our collective purpose in the world, how we prioritize that purpose in our work, and how we interact with each other

To understand One NCSBN, we need to focus on four key perspectives:

- How we see our organization in relation to the world
- How we see ourselves in relation to our mission
- How we see our work in relation to our mission
- How we see ourselves in relation to our colleagues

The Four Pillars of One NCSBN

DUTY (Our Organization) Understanding our organization's profound responsibility in the world- the vital role of protecting the public and the trust in nursing.

UNITY (Our Mission)

Embracing our shared commitment to this mission as the foundation of everything we do, seeing ourselves as partners in a shared calling rather than separate departments or boards.

PRIORITY (Our Work) Aligning our daily efforts with what matters most - advancing our mission and supporting our members above all else.

SYNERGY (Our Colleagues) Building trust and collaboration, knowing we accomplish more together than any of us could alone.

DUTY UNITY PRIORITY SYNERGY





